

British Airways Global Lost Property Contacts: September 2024

If the airport you used isn't listed or you find that some details here are wrong, please let us know: <http://www.ba.com/contact>

Airport / Destination	Airport Code	Where your property was left behind	Contact details
ABERDEEN	ABZ	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	G4S Lost Property Email - lostandfound@aiairport.com
ABU DHABI	AUH	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	British Airways - Email: auhops.auhops@ba.com Lost and found: https://www.zayedinternationalairport.ae/en/Lost-And-Found Lost and found form: https://www.lost-and-found.ae/en/lost-item-enquiry
ABUJA	ABV	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	British Airways Baggage Services: Tel: +234 803 535 4027
ACCRA	ACC	In Gate area or in the main terminal (restaurant, shop, etc)	Ghana Aviation Security Tel: +233 302 776171 ext 2345
		In premium lounge	Aviance Passenger Services - Tel: +233 2492 12287
		On board aircraft arriving here	British Airways: Tel: +233 302 773737 or +233 204 312433
ALICANTE	ALC	In Gate area or in the main terminal (restaurant, shop, etc)	Local police (ground floor) - Tel: 00 34 966 919 223
		In premium lounge	AENA VIP lounge - Email: alcsalavip@e-externas.aena.es
		On board aircraft arriving here	Iberia Lost & Found (Arrivals Hall - ground floor): Tel: 00 34 966 919 013 Email: alckl4@iberia.es
ALGIERS	ALG	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	British Airways - Tel: 002 132 150 9790
ALMATY	ALA	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, etc)	British Airways: Tel: +7727383917 or +77273839184

		In premium lounge	Airport lost and found: Tel: +77272703104
ALMERIA	LEI	On board aircraft arriving here	Swissport (Ground Handling Agent for British Airways) - Tel: 0034 670 541 487
		In Gate area, or elsewhere in the terminal (security, restaurant, shop, etc)	Almeria Airport Lost Property - Tel: 0034 600 994 679
AMMAN	AMM	In Gate area, in premium lounge or in the terminal (restaurant, shop, etc)	AIG lost & found - Tel: +962797115162
		On board aircraft arriving here	British Airways - Tel: +962 64010326
AMSTERDAM	AMS	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Airport lost & found: http://www.schiphol.nl/Travellers/AboutSchiphol/Contact1/LostFound.htm
ANTIGUA	ANU	On board aircraft arriving here	Tel: 268 462 3219 Tel: 268 462 0879 ext 3
		In premium lounge, Security area, Gate area or in the main terminal (restaurant, shop, etc)	Tel: 268 484 2300 ext 6
ATHENS	ATH	In Gate area	Airport Lost Property - Tel: +3 0 210 353 0515
		On board aircraft arriving here, or in premium lounge	Swissport LL - Tel:+3 0 210 353 0153
ATLANTA	ATL	On board aircraft arriving here	Tel: 404 736 1043
		In Security area, Gate area or in the main terminal (restaurant, shop, etc)	Tel: 404 530-2100 Lost & found report at: www.aatc.org
		In premium lounge	Tel: 404 382 2856
AUSTIN	AUS	On board aircraft arriving here /baggage lost & found	British Airways - Tel: 512 530-1753

		In premium lounge, Security area, Gate area, or in the main terminal (restaurant, shop, etc)	Tel: 512 530-6943
BAHRAIN	BAH	In Gate area or in the main terminal (restaurant, shop, etc)	Bahrain Airport Police - Tel: 17321620
		In premium lounge	Dilmun Lounge will hold items for 1 month - Tel: 17321455 After this time items are handed to the Airport Police - Tel: +97317321620
		On board aircraft arriving here	British Airways - Tel: +97317321203/204/205 Daily between 18:00 and 03:00
BALTIMORE	BWI	On board aircraft arriving here, or in premium lounge	Tel: 410 694 6208
		Security Check-Point	Tel: 410 689 3620
		Gate area or in the main terminal (restaurant, shop, etc)	Tel: 410 859 7387 Email: maalostandfound@bwiairport.com
BANGALORE	BLR	On board aircraft arriving here	Tel: +91 80 66783160 Email: blr.customerservice@ba.com
		In premium lounge, Security check, Gate area, or in the main terminal (restaurant, shop, etc)	Tel: +91 80 66782257 Email: lostandfound@bialairport.com
BANGKOK	BKK	On board aircraft arriving here, in Gate area, or in premium lounge	Tel: +6621342264 / Tel: +66812559177
		In Security check or in the main terminal (restaurant, shop, etc)	Tel: +6621321880
BARBADOS - BRIDGETOWN	BGI	On board aircraft arriving here	Tel: 246-4281661 ext 3425 Email: gb.baggage.svc@gcggroup.com
		Security check, Gate area or in the main terminal (restaurant, shop, etc)	Tel: 246-4202900 Email: dutymanagers@gaiainc.bb
		In premium lounge	Tel: 246-4189778 Email: barbadoslounge@gmail.com or Tel: 246-4281704 or 246-4182233 Email: aviation@iamjetcentre.com
BARCELONA	BCN	In Gate area or in the main terminal (restaurant, shop, etc)	AENA Lost Property office Tel: + 34 93 259 64 40 Email: objetosperdidosbcn@aena.es

		In premium lounge	Sala Miro Lounge Tel: +34 93 259 64 28 Email: mirobcn@premium-traveller.com
		On board aircraft arriving here	Iberia Lost & Found office – Arrivals Hall Tel: +34 93 401 31 92 Email: bcnl@iberia.es
BASEL	BSL	In premium lounge, Gate area, Security area or in the main terminal (restaurant, shop, etc)	Information Desk - Tel: +41 61 325 3111
		On board aircraft arriving here	Email: bsllostbag@swissport.com
BEIJING	PKX / BJS	On board aircraft arriving here	Tel: +86 10 64590081 or +86 13910164648
		In premium lounge, Security area, Gate area, or in the main terminal (restaurant, shop, etc)	Tel: +86 10 64530030
BEIRUT	BEY	In Gate area or in the main terminal (restaurant, shop, etc)	Tel: 00961 1 628000 EXT: 4086
		In premium lounge, or on board aircraft arriving here	British Airways - Tel: 00961 1 629062 - 063
BELFAST - GEORGE BEST	BHD	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Report lost property here: https://www.belfastcityairport.com/Contact-Us
BERLIN – BRANDENBURG AIRPORT	BER	On board aircraft arriving here	Email: ber.lofo@swissport.com
		At Security check or in the main terminal	Berlin Airport FBB (online reporting tool): http://www.verlustsache.de
BERMUDA	BDA	On board aircraft arriving here, in premium lounge, at Security check, or in Gate area	Baggage Services - Tel: 441 278 6202
		In main terminal (restaurant / shop, etc.)	Tel: 441 293 2470
BILLUND	BLL	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Arrival Service - Tel Mr Steffen Eriksen: +45 76 50 52 34 (FAX NBR: +45 76 50 52 39) Email: SKS@bll.dk

BODRUM	BJV	At Security check or in the terminal (restaurant, shop, etc)	Tel Airport Switchboard: +90 252 511 10 00 Email: BJV.Danisma@tav.aero
		On board aircraft arriving here	Tel our handling agent customer care team: +90850 222 0 487 Email: lostbag@havas.net
BOLOGNA	BLQ	In premium lounge, Gate area, or in the main terminal (restaurant, shop, etc)	Email: varco-terminal@bologna-airport.it Tel: 0039 051 6479664
		On board aircraft arriving here	Email: oggetti@marconihandling.it
BORDEAUX	BOD	On board aircraft arriving here, in Gate area or in the main terminal (restaurant, shop, etc)	Tel: 0033 556 345883
		In premium lounge	Tel: 0033 556 34 5011
BOSTON	BOS	On board aircraft arriving here, or in premium lounge	Tel: 617 561 4069
		Security check area	Tel: 617 561 2047
		Gate area, or in the main terminal (restaurant, shop, etc)	Tel: 617 561 1714
BRUSSELS	BRU	On board aircraft arriving here, in British Airways lounge or at British Airways departure gate area	Securitas (Aviapartner) lost & found in Arrivals Hall - Tel: +32 (2) 753 7707 Email: founditemsbru@securitas.be
		Security check or in the main terminal (restaurant, shop, etc)	Brussels Airport Company lost & found (Arrivals Hall) – Tel: +32 (2) 753 6820 Email: lost.objects@brusselsairport.be (open weekdays, 08:00-16:00) Website: http://www.brusselsairport.be/en/passngr/luggage_travelinfo/lostnfoundapp/
BUCHAREST	OTP	In Gate area, in premium lounge or in the main terminal	Border police - Tel: +4021 2041069
		On board aircraft arriving here	Lost & Found Office - Tel: +4021 2042675
		In Gate area or in the main terminal	Email: securitylostandfound@bud.hu

BUDAPEST	BUD	In premium lounge	On the day of loss: Tel: 36 1 296 5933 Email: lounge@celebi.hu From the following day: Email: securitylostandfound@bud.hu
		On board aircraft arriving here	Tel: 00 36 70 332 4006 Email: LL@celebi.hu
BUENOS AIRES	EZE	In Gate area or in the main terminal (restaurant, shop, etc)	National Police - Tel: +5411 4480 9590
		On board aircraft arriving here, or in premium lounge	Contact BA - Tel: +5411 54800504/03
CAGLIARI	CAG	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Tel: +39 70 211 21523 (open 10:00-13:00 / 14:00-15:00 Monday-Friday)
CAIRO	CAI	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Email: - CAI.ops@ba.com
CANCUN	CUN	On board aircraft arriving here	Tel: (52) 998 886 0739
		Security check, Gate area or in the main terminal (restaurant, shop, etc)	Tel: (52) 998 248 7200
		In premium lounge	Tel: (52) 998 848 8989
CAPE TOWN	CPT	In Gate area or in the main terminal (shops etc)	Any items found in the terminal will be handed to the police - Tel: +27 21 9272902 - unless it's known to be a BA customer's property
		In premium lounge	British Airways - Tel: +27 21 936 2592
		On board aircraft arriving here	British Airways c/o Menzies - Tel: +27 21 4088351 Email: cptbaggage@menziesaviation.com
CATANIA	CTA	In Gate area, in the main terminal (restaurant, shop, etc) or in premium lounge	SAC Security - Tel: +39 095 346350 or +39 095 7239146

		On board aircraft arriving here	Tel: +39 095 723 9630 Email: llffcta@as-airport.it
CHANIA (CRETE) - from April 2023	CHQ	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Tel: +30 28210 65886 Email: chq.lost-found@swissport.gr
CHENNAI (MADRAS)	MAA	On board aircraft arriving here	Tel: 00 91 44 2256 0952
		In premium lounge, Security check, Gate area or in the main terminal (restaurant, shop, etc)	Tel: 00 91 44 2256 4661
CHICAGO - O'HARE	ORD	On board aircraft arriving here, or in premium lounge	Tel: 773-894-4040
		At Security check	Tel: 773-377-1210
		Gate area or in the main terminal (restaurant, shop, etc)	Chicago Police Dept - Tel: 773-686-2385
COPENHAGEN	CPH	In Gate area, Security check or in the main terminal (restaurant, shop, etc)	Tel: +45-3231-2284 Email: hittegods@cph.dk
		On board aircraft arriving here	Københavns Politi Tel: +45-3874-8822 Fax: +45-3521-0094 Email: kbh-hittegods@politi.dk
		In third party premium lounge	Tel: +45-3231-2284 Email: hittegods@cph.dk
CORFU (KERKYRA) – from March 2023	CFU	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Tel: 0030 26610-38088 or Tel: 0030 26610 20824
DALLAS	DFW	On board aircraft arriving here	Tel: (972) 973-4173
		In premium lounge, Security check, Gate area, or in the main terminal (restaurant, shop, etc)	Tel: (972) 973-5050 Email: tammy@travelersaiddfw.org
DELHI	DEL	On board aircraft arriving here	Email: delops@ba.com
		In premium lounge, Security check, Gate area, or in the main terminal (restaurant, shop, etc)	Tel: 91-11-42489617/ 91-9958098651 Email: lostproperty.dial@gmrgroup.in

DOHA	DOH	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Lost & found office - Tel: +974 4465 6666
DUBAI	DXB	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Lost and found office - Tel: +00971(0) 4 5044595 Online via: www.dubaairports.ae/lost-and-found
DUBLIN	DUB	In premium lounge, Gate area, or elsewhere in the terminal (restaurant, shop, etc)	Tel: 00-353-1-814-5555 or Online via www.dublinairport.com
		On board aircraft arriving here	Tel: 00-353-1-944-6116
DUSSELDORF	DUS	In Gate area or in the main terminal (restaurant, shop, etc)	DUS Airport : Fundbüro (dus.com)
		On board aircraft arriving here, in Premium lounge	Email: LL.DUS@GSRM.de
EDINBURGH	EDI	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Tel Luggage Point: 0330 223 0893 https://www.edinburghairport.com/prepare/services-and-facilities/lost-property
FARO	FAO	In Gate area, in premium lounge, or in the main terminal (restaurant, shop, etc)	Airport Authority - Tel: +351 289 800 800 Airport Lost Property Public Areas – tel: +351 289 800 688
		On board aircraft arriving here	Groundforce – Tel: +351 91 820 3801 (open 0930-1300 / 1600-2000)
FRANKFURT	FRA	In Gate area, in premium lounge, or in the main terminal (restaurant, shop, etc)	Tel: +49-69-690-66359 Email: fundbuero@fraport.de
		On board aircraft arriving here	Email: LL.FRA@GSRM.de
FUNCHAL	FNC	In Gate area, Security check, in premium lounge, or in the main terminal (restaurant, shop, etc)	Police department – Tel: +351 291 520 889
		On board aircraft arriving here	Groundforce lost & found – Tel: +351 291 520 700 (ext: 76015)
GENEVA	GVA	In Gate area, Security check or in the main terminal (restaurant, shop, etc)	Swissport - Tel: +41 22 799 3332

		On board aircraft arriving here, or in premium lounge	DNATA lost & found - Tel: +41 22 555 9473 Fax: +41 22 555 9475
GIBRALTAR	GIB	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Tel: +350 200 12345
GLASGOW	GLA	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Tel: 0330 223 0893 option 3 Please note: There is a charge to recover lost items.
GOTEBORG	GOT	In premium lounge, Gate area, or in the main terminal (restaurant, shop, etc)	Email: floorwalker@swedavia.se Tel: +46 10 10 93 304
		On board aircraft arriving here	Email: got.arrivalservice@menziesaviation.com
GRAN CANARIA	LPA	In premium lounge, Gate area, or in the main terminal (restaurant, shop, etc)	Email: lpa.operdodos@aena.es
		On board aircraft arriving here	Email: lpall@iberia.es
GRENADA	GND	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Email: sherill.rismay@ba.com or Email: albertan.andrew@ba.com Tel: 758-454-6172 or 758 454-9926
HAMBURG	HAM	In premium lounge, Gate area, Security check or in the main terminal (restaurant, shop, etc)	Hamburg Airport: Fundsachen - Hamburg Airport (hamburg-airport.de)
		On board aircraft arriving here	Email: LL.HAM@GSRM.de
HANNOVER	HAJ	In premium lounge, Gate area, Security check, or in the main terminal (restaurant, shop, etc)	Hanover Airport - Tel: 0049 511 977 1009 / 1010
		On board aircraft arriving here	Aviapartner Office - Tel: 0049 511 977 2164
HELSINKI	HEL	In premium lounge, Gate area, or in the main terminal (restaurant, shop, etc)	Servisair - Tel: +358 0600 41006
		On board aircraft arriving here	Servisair - Tel: +358 10 230 4120 Email: arrivalservice@servisair.fi

HERAKLION – from March 2023	HER	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Police – Tel: +30 2810 246 740 (24 x 7) / +30 2810 246 730 (Mon-Fri 07:00-15:00)
HONG KONG	HKG	On board aircraft arriving here, or in premium lounge	Tel: +(852)-22161025 Email: baggage.services@jasg.com
		Items left at Security check, Gate area or in the main terminal (restaurant, shop, etc)	Tel: +(852)-21822018 Email: LOST-F@hkairport.com
HOUSTON	IAH	On board aircraft arriving here, in premium lounge or in Gate area	Tel: 281-233-3250
		Security check	Tel: 281-848-2957 Email: IAHlostandfound@dhs.gov
		Elsewhere in the terminal (restaurant / shop, etc.)	Tel: 281-230-3299
HYDERABAD	HYD	On board aircraft arriving here	Email: Hyd.ops@ba.com
		In premium lounge, Security check, Gate area or in the main terminal (restaurant, shop, etc)	Tel: +91-40-66606064 Email: hyd.ops@ba.com / ghial.lost&found@gmrgroup.in
IBIZA	IBZ	On board aircraft arriving here	Iberia lost & found Office – Arrivals Hall – Tel: +34 971 809 338 Email: ibizall@iberia.es
		Items left at Security check, Gate area or in the main terminal (restaurant, shop, etc)	AENA Ibiza Airport lost & found – Tel: +34 971 809 444 Email: ibizaob@aena.es / ibizaserviciostapuc@aena.es
		In premium lounge	AENA Airport lost & found office – Tel: +34 971 809 444 Email: ibizaob@aena.es or ibizaserviciostapuc@aena.es
INNSBRUCK – from April 2023	INN	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Tel: +00 43 512 225255 327/348
INVERNESS	INV	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Tel: 01667 464000 (Security Office, Main Terminal, Inverness Airport, Inverness, IV2 7JB)
ISTANBUL	IST	In Gate area or in the main terminal (restaurant, shop, etc)	https://www.istanbulhavalimani.com/en/passenger/terminal-services/lost-and-found

		On board aircraft arriving here	HAVAS lost & found – Tel: +90 (0) 850 222 0 487 Email: istll@havas.net
IZMIR	ADB	Gate area/Main terminal/Lounge On board aircraft arriving here	TAV Lost and Found Office: +90 232 455 00 00 / Ext: 4690 International Terminal 24/7 Havas Ground Handling Co. Mobile: +90 530 976 78 56 Email: adbll@havas.net
JERSEY - STATES AIRPORT	JER	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Tel: 01534 487405
JOHANNESBURG	JNB	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Tel: +27 (011) 390 8500 - (Option 1 for baggage department) Email: LostPropertyJNB@colossalaviation.co.za
KINGSTON	KIN	On board aircraft arriving here	Tel: 876 924 8820 or 876 924 8819 Email: kinops@gmail.com
		In Security check, Gate area or in the main terminal (restaurant, shop, etc)	Tel: 876 924 8341 Email: spost@aaj.com.jm
		In premium lounge	Tel: 876 622 8016 or 876 886 4144 Email: reservations@vipattractions.com
KOS – from March 2023	KGS	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Airport Authority – Tel: +30 224 205 6003
KUALA LUMPUR (with partner Qatar Airways)	KUL	In Gate area or in the main terminal (restaurant, shop, etc)	KLIA Airports Group: +6 03 87764312 Email: lostandfound@malaysiaairports.com.my Operating Hours: 24hrs
KUWAIT	KWI	In Gate area or in the main terminal (restaurant, shop, etc)	DGCA lost property office - Tel: +965 24744256 / +965 24710683 Fax: +965 24744396
		In premium lounge	NAS baggage services - Tel: +965 24372197 / +965 24372198 Email: bagsvcs@nascorporate.com
		On board aircraft arriving here	British Airways - Tel: +965 24718143 / +965 24734826

LAGOS	LOS	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Baggage Service - Tel: +234 809 716 0127
LANZAROTE	ACE	In premium lounge, Gate area, or in the main terminal (restaurant, shop, etc)	Email: capucace@aena.es.
		On board aircraft arriving here	Swissport - Tel: +34 928-846133
LARNACA	LCA	In Gate area or in the main terminal (restaurant, shop, etc)	Swissport - Tel: +357 24008535 Email: LCA.Lostandfound@swissport.com Airport Police lost & found - Tel: +35724804715
		In premium lounge	ASPIRE lounge - Tel: +357 24008538 Email: lca.executivelounge@slairportservices.com
		On board aircraft arriving here	Swissport - Tel: +357 24008535 Email: LCA.Lostandfound@swissport.com
LAS VEGAS	LAS	On board aircraft arriving here	Tel: 702-261-6525
		In premium lounge, Security check, Gate area, or in the main terminal (restaurant, shop, etc)	Tel: 702-261-5134 Lost & Found property report at www.mccarran.com
LISBON	LIS	In Gate area or in the main terminal (restaurant, shop, etc)	Airport Police Station - Tel: +351 218 444 530
		On board aircraft arriving here, or in premium lounge	Email: customerfirst@groundforce.pt
LOS ANGELES	LAX	On board aircraft arriving here, or in premium lounge	Tel: 310 846 2015
		Security check	Tel: 310 242 9073
		Gate area or in the main terminal (restaurant, shop, etc)	Tel: 424 646 5678
LUXEMBOURG	LUX	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Tel: +352 2456 5003 / +352 2440 8900 / +352 2464 8800

LYON	LYS	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Register lost items at this site: lyonaeroports.franceobjetstrouves.fr Tel: 0 826 800 826 (from outside France: +33 4 26 007 007) Email: ObjetsTrouves@lyonaeroports.com
MADRID	MAD	In Gate area or in the main terminal (restaurant, shop, etc)	Tel: 34 91 74 66439 Email: objetosperdidosmad@aena.es
		In premium lounge	(On the day) Tel: 34 91 305 4598 (open daily: 0830-1330/1630-2030) Or through their web page: http://www.iberia.com/web/program.do?menuId=OBJPER
		On board aircraft arriving here	Tel: 34 91 305 4598 (open daily: 0830-1330/1630-2030) Email: madllib@iberia.es
MALAGA	AGP	In premium lounge, Gate area, or in the main terminal (restaurant, shop, etc)	AENA - Tel: 00 34 952 048 837 Email: objetosperdidosagp@aena.es
		On board aircraft arriving here	Iberia lost & found - Tel: 00 34 952 136 292 Email: agpll@iberia.es
MALE	MLE	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Tel: +9603301601 Email: mle.ops@ba.com
MANCHESTER	MAN	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Tel: 0161 489 3463
MARRAKECH	RAK	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Tel: +212 6 20 57 20 69 Email: RAK.Lostandfound@swissport.com
MARSEILLE	MRS	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Airport lost & found: http://www.troov.com

MAURITIUS	MRU	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	British Airways - Tel: +230 6373181
MENORCA (MAHON)	MAH	At Security check or in the terminal (restaurant, shop, etc)	Tel – Iberia (our GHA): +34-971 369 015 or Tel - Airport Authorities AENA: +34-971 157 108
MEXICO	MEX	On board aircraft arriving here	Tel: 55 57858714
		Security check, Gate area or in the main terminal (restaurant, shop, etc)	Tel: 55 24822289
		In premium lounge	Tel: 55 25991304
MIAMI	MIA	On board aircraft arriving here, or in Gate Area	Tel: 305-869-4608
		Security check or in the main terminal (restaurant, shop, etc)	Tel: 305-876-7000
		In premium lounge	Tel: 305-869-4608 / 305-876-7000
MILAN - LINATE	LIN	In Gate area or in the main terminal (restaurant, shop, etc)	Italian-language: https://www.milanolinate-airport.com/it/assistenza-clienti/scrivici/oggetti-smarriti English-language: https://www.milanolinati-airport.com/en/customer-care/requests-and-complaints/lost-property
		On board aircraft arriving here	Tel: 0039 02 58581285 pin number 9
MILAN - MALPENSA	MXP	In premium lounge, Gate area, Security check, or in the main terminal (restaurant, shop, etc)	Italian: https://www.milanomalpensa-airport.com/it/assistenza-clienti/scrivici/oggetti-smarriti English: https://www.milanomalpensa-airport.com/en/customer-care/requests-and-complaints/lost-property
		On board British Airways aircraft arriving here	Aviapartner- mobile phone number: +39 349-0718505 (open 10:00-1800 daily) Email: mxp.handling.landf@aviapartner.aero

MOSCOW - DOMODEDOVO	DME	In Gate area, in premium lounge, or in the main terminal (restaurant, shop, etc)	Tel: 007 495 504 02 58
		On board aircraft arriving here	Tel: 007 495 504 02 85
MUMBAI	BOM	On board aircraft arriving here	British Airways Tel: +91 22 66859451 Email: Bomapt.Support@ba.com
		Security check, Gate areas or anywhere else in the main terminal (restaurant, shop, etc)	Mumbai International Airport Pvt. Ltd. Email: terminalmanager.t2@csia.gvk.com Tel: +91 9833301319 / +91 9833301583 / +91 9930144174
		In premium lounge	British Airways Tel: +91 22 66859451 Email: Bomapt.Support@ba.com
MUNICH	MUC	On board aircraft arriving here	Email: LL.MUC@GSRM.de
		Security check, Gate areas or anywhere else in the terminal (restaurant, shop, etc)	Tel: +49-89-975-21370 Email: fundbuero@munich-airport.de
MYKONOS	JMK	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	HCAA - Tel: +30 228 907 9003
NAIROBI	NBO	In Gate area or in the main terminal (restaurant, shop, etc)	KAA - Tel: +25420822111
		On board aircraft arriving here, or in premium lounge	Tel: +25 4733906819
NAPLES	NAP	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Tel: +39 081 7896 118 (available 10:00-18:00hrs) Email: lost&found@ghnapoli.it
NASHVILLE	BNA	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Tel: 615-275-2766 One Terminal Drive, Suite 514, Nashville, TN 37214.

NASSAU	NAS	On board aircraft arriving here, or in premium lounge	Tel: 242 377-2338
		Security check, Gate area or in the main terminal (restaurant, shop, etc)	Tel: 242 377-2000
NEWCASTLE	NCL	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Tel: 0191 214 3367
NEW ORLEANS	MSY	On board aircraft arriving here	Tel: 917 942-8570
		Security check, Gate area or in the main terminal (restaurant, shop, etc)	Airport lost and found (terminal and TSA Security areas): http://flymsy.com/lostandfound
NEW YORK - JOHN F KENNEDY	JFK	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Email: DGJFKBAGGAGE@ba.com
NEW YORK - NEWARK	EWR	On board aircraft arriving here, in premium lounge, or in Gate area	Tel: 929 352 1874
		Security check	Tel: 908 787 0667
		Arrival or Departure: In terminal (restaurant / shops, etc.)	Tel: 973 961 6243
NICE	NCE	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Tel: 0033 4 9396 2153 Fax: 0033 4 9321 3367 Email: service.nice1@fsbservice.fr
NUREMBERG	NUE	On board aircraft arriving here	AirPart GmbH Lost & Found - Tel: +49 911 937 1582 Fax: +49 911 937 1621 Email: lostandfound@airpart.de
		Security check, Gate area or in the main terminal (restaurant, shop, etc)	Flughafen Nürnberg GmbH Information – Tel: +49 911 937 00 Fax: +49 911 937 17650 Or Email: information@airport-nuernberg.de

ORLANDO	MCO	On board aircraft arriving here	Tel: 407 825 4324
		In Gate area, Security check or in the main terminal (restaurant, shop, etc)	Tel: 407 825 2111
		In premium lounge	Tel: 407 825 5700 Email: lostandfound@goaa.org
OSLO	OSL	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Lost & Found - Tel: +47 64813477 Fax: +47 64811797 Email: hittegods@abss.no
PALERMO – from March 2023	PMO	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	In the first 2 days: Lost property (c/o officer terminal office) email: officerterminal@gesap.it Tel: +39 091 7020265 After that time: Local storehouse c/o Sig.ra Ciappina - Tel: +39 091 7020538)
PALMA (MAJORCA)	PMI	On board aircraft arriving here	Iberia lost & found office – Arrivals Hall – Tel: 34 971789979 Email: pmikp020@iberia.es
		In Gate area, Security check or in the main terminal (restaurant, shop, etc)	AENA lost & found – Tel: +34 971789456 Email: pmiobjhallados@aena.es
		In premium lounge	AENA VIP Lounge – Tel: +34 971789631 Email: sala_vip@aena.es
PAPHOS	PFO	In Gate area or in the main terminal (restaurant, shop, etc)	Swissport - Tel: +357 26007235 Email: PFO.Lostandfound@swissport.com or Police lost & found - Tel: +357 26007494
		In premium lounge	Tel: +357 26007330 Email: contactus@cyairports.com
		On board aircraft arriving here	Swissport - Tel: +357 26007235 Email: PFO.Lostandfound@swissport.com

PARIS – CHARLES DE GAULLE	CDG	On board aircraft arriving here, or in premium lounge	Europe Handling - Tel: +33 1 7003 8621
		In Gate area or in the main terminal (restaurant, shop, etc)	www.ADP.fr
PARIS - ORLY	ORY	In Gate area or in the main terminal (restaurant, shop, etc)	www.ADP.fr
		On board aircraft arriving here, or in premium lounge	SBA - Tel: +33 1 7422 0988
PERUGIA	PEG	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Tel: +39 075 5921400 Email: tktooffice@airport.umbria.it
PHILADELPHIA	PHL	On board aircraft arriving here, or in premium lounge	Tel: 267-499-4026
		TSA Security check	Tel: 215-521-7206
		Gate area, or in the main terminal (restaurant, shop, etc)	Tel: 215-937-6800 / 267-499-4026
PHOENIX	PHX	On board aircraft arriving here, or in premium lounge	Tel: 602-306-4868
		TSA Security check	Tel: 602-626-1453
		Gate area, or in the main terminal (restaurant, shop, etc)	Tel: 602-273-3333
PISA	PSA	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Tel: 0039 050 849 610/604/538
PORTO	OPO	In Gate area, at Security check or in the main terminal	Airport switchboard – Tel: 22 943 2400 – ask to be transferred to the Police department
		On board aircraft arriving here	Airport switchboard – Tel: 22 943 2400 – ask to be transferred to 'Groundforce Lost & Found'
PRAGUE	PRG	In Gate area, in premium lounge, or in the main terminal (restaurant, shop, etc)	Prague Airport Terminal 1 Duty Manager Tel: +42 02 2011 5000 or Email: terminal.operations@prg.aero
		On board aircraft arriving here	MENZIES Arrival Baggage Services Tel: +42 02 2011 4483 Email: lostfound@menziesaviation.com

PROVIDENCIALES	PLS	On board aircraft arriving here	Jameika Stubbs - Tel: 011 649 941 7307
		In premium lounge, Security check, Gate area, or in the main terminal (restaurant, shop, etc)	Lindamae Malcolm - Tel: 011 649 9464420
PUNTA CANA	PUJ	On board aircraft arriving here	Tel: 809 959 0254
		Security check, Gate area or elsewhere in the terminal (restaurant, shop, etc)	Tel: 809 959 2376
REYKJAVIK	KEF	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Police Lost & Found Office– Tel: +354 444 2290 (open Mon-Fri 08:30-12:30 GMT) Email: sli@police.is
RHODES	RHO	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Police/Airport Lost & Found – Tel: +30 22410 82249 (open 24 hours)
RIO DE JANEIRO	GIG	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Tel: +55 21 3398-2593 / 3398-2590 (open Monday-Friday 11:00-18:00, Sat-Sun 15:00-18:00 (local times)) or Fax: +55 21 3398-2635
RIYADH	RUH	In Gate area or in the main terminal (restaurant, shop, etc)	Terminal Operations - Tel: 966 11 2211470
		In premium lounge	Premier Lounge - Tel: 966 11 2205452
		On board aircraft arriving here	British Airways - Tel: 966 11 2201036
ROME - FIUMICINO	FCO	In Gate area or in the main terminal (restaurant, shop, etc)	Aeroporti di Roma Lost Properties Storage Tel: +39 06 65951
		In premium lounge	Tel: +39 06 65954190
		On board aircraft arriving here	Tel: +39 06 65953545 Email: fco.handling.bag@aviapartner.aero
ROTTERDAM	RTM	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	RTM/The Hague Airport - Tel: +31 10 4463444

ST KITTS	SKB	On board aircraft arriving here	Tel: 869 465 8200 / 869 465 8644
		Items left at Security check, Gate areas or in the main terminal (restaurant, shop, etc)	Tel: 869 465 8472 / 869 465 5598
ST LUCIA	UVF	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Email: sherill.rismay@ba.com or albertan.andrew@ba.com Tel: 758-454-6172 or 758 454-9926
ST PETERSBURG	LED	In premium lounge, Gate area, or in the main terminal (restaurant, shop, etc)	Tel: 00 7812 7043404
		On board aircraft arriving here	Lost & found - Tel: 00 7812 7043404 or British Airways - Tel: 00 7812 6778746
SALZBURG	SZG	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Tel: 0043 662 8580-259
SAN DIEGO		BA SAN Lost & Found SAN Airport Lost & Found	Tel: 619-399-2290 Website: https://sanlostitemclaim/
SAN FRANCISCO	SFO	Security check	Tel: 800-764-8040
		Security check	Tel: 800-764-8040
		Gate area	Tel: 650-821-9210 / 650-821-7015
		In terminal area (restaurant, shop, etc)	Tel: 650-821-7015

SAN JOSE (California)	SJC	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Lost and Found Office – Tel: (408) 392-3559 (open Monday-Friday 8:00am-5:00pm) Online form: https://sjc.airport.wufoo.com/forms/report-a-lost-item/ Items (not food) are held for 30 days. Fedex shipping will be at owner's expense. Office Location: 1701 Airport Boulevard, Suite B-1130 (between Terminals A and B). Park in the Terminal A garage.
SANTIAGO	SCL	On board aircraft arriving here, in premium lounge or in the Gate area	GHA Acciona Lost Property office – Tel: +56 2 2690 1080
		In the main Terminal (restaurant, shop, etc) or in Security check	Airport lost & found: https://www.nuevopudahuel.cl/lost-and-found?language=en
SAO PAULO	GRU	Security check or elsewhere in the terminal (restaurant, shop, etc)	Tel Airport Authority: 55 11 2445 3786
		In Gate area	British Airways - Tel: 55 11 2445 4390 or Airport lost & found - Tel: 55 11 2445 3786
		In premium lounge (LATAM lounge)	Email: BAGAGEM.GRULL@TAM.COM.BR
		On board aircraft arriving here	British Airways - Tel: (55 11) 2445 4390
SEATTLE	SEA	On board aircraft arriving here	Port of Seattle lost & found - Tel: 206 433 5712 (open Mon-Fri 0800-1700) O or Via online form at: http://www.portseattle.org Address: Port of Seattle Lost & Found, Seattle-Tacoma Intl Airport, PO Box 68727, Seattle, WA 98168
		In premium lounge, Security check, Gate area or in the main terminal (restaurant, shop, etc)	Tel: 206 787 5312 Or via online form: http://www.portseattle.org

SEVILLE	SVQ	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Tel: 34 954 44 92 57 or Email: svq.ll@wfs.aero
SEYCHELLES (with partner airline Qatar Airways)	SEZ	At Security check or in the terminal (restaurant, shop, etc)	Baggage Service - Email: mhlbag@airseychelles.com Tel: +248 4391216/1217 / Mob: +248 2526054 Please note: High value items will be kept in the Operational Management office
SHANGHAI – from March 2023	PVG	On board aircraft arriving here	Tel: 00 86 21 6835 5633 Email: ap.pvg.cs@ba.com
		At Security check or in the main terminal (restaurant, shop, etc)	Tel: 00 86 21 6834 0417 Email: lostandfound@shairport.com
		In premium lounge (China Eastern Airlines Lounge, Terminal 2)	Tel: 00 86 18301896950
SHEREMETYEVO	SVO	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Sheremetyevo Handling – Tel: 007 495 578 7464 (open 24x7) Office location: Terminal E, Ground Floor.
SINGAPORE	SIN	Items left on board aircraft arriving here	Tel: (65) 6597 4500 Email: baggage_enquiry@sats.com.sg Operating Hours: 7.30am to 11.30pm
		Security check, Gate area or in the main terminal (restaurant, shop, etc)	Changi Airport Group -Tel: (65) 6595 6868 Email: enquiry@changiairport.com http://www.changiairport.com/en/airport-experience/attractions-and-services/lost-and-found.html
SOFIA	SOF	In premium lounge, Gate area or in the main terminal (restaurant, shop, etc)	Security Duty Officer - Tel: + 35929372710
		On board aircraft arriving here	British Airways - Tel: + 35929459227 Monday - Sunday 0900-1700 hours
STAVANGER	SVG	In Gate area or in the main terminal (restaurant, shop, etc)	Avinor Service Centre - Tel: +47 67030900, Email: informasjon.sola@avinor.no

		On board aircraft arriving here	SAS Ground Handling Arrival Service Tel: +47 95719655 Email: svgarival@sas.no
STOCKHOLM	ARN	In Gate area or in the main terminal (restaurant, shop, etc)	Bagport - Tel: +46-87976080 (Mon-Fri 1200-1600). Email: hittegods@bagport.se / Fax: +46-87976247
		On board aircraft arriving here, or in premium lounge	Menzies Aviation - Tel: +46-87978084 or via Email: arn.arrival@menziesaviation.com
STUTT GART	STR	In premium lounge, Gate area or in the main terminal (restaurant, shop, etc)	Tel: 0049 711 948 3355 Email: flughafenwache@stuttgart-airport.com
		On board aircraft arriving here	Tel: 0049 711 948 4818
SYDNEY	SYD	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Email: syd.mhl@menziesaviation.com
TAMPA	TPA	On board aircraft arriving here, or in premium lounge	Tel: 813 676 4207
		Security check, Gate area or in the main terminal (restaurant, shop, etc)	Tel: 813 870 8760
TEL AVIV	TLV	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Email: lf@qasisrael.co.il
TENERIFE	TFS	In premium lounge, Gate area or in the main terminal (restaurant, shop, etc)	AENA - Email: informacionTfs@aena.es or Email: tfs.servicios.capuc@aena.es
		On board aircraft arriving here	Iberia Lost Luggage - Tel: +34 922 759 391

THESSALONIKI	SKG	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Police lost & found - Tel: +30 2310 985200 or Police Email: daerthe@astynomia.gr
THIRA	JTR	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Local Civil Aviation Authority (Police hand items in) – Tel: +30 22860 28403 Please note: Charges will be made for shipping/forwarding items
TIRANA	TIA	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Email: lost&found@tirana-airport.com Mob: +355 69 20 666 26 Office Tel: +355 42381681/682.
TOBAGO	TAB	On board aircraft arriving here	Tel: 1 868 639 0595/0588
		Security check or Gate Area	Tel: 1 868 639 8389
		In terminal (restaurant, shop, etc)	Tel: 1 868 639 0020
TOKYO - HANEDA	HND	On board aircraft arriving here	Email: customerservice.japan@ba.com
		Security check or Gate Area	Tel: 81 (0) 50 5533 6931
		In terminal (restaurant, shop, etc)	Tel: 81 (0) 3 5757 8111 (open 24 hours)
TORONTO	YYZ	On board aircraft arriving here, or in premium lounge	Tel: 905 612 5057
		Security check, Gate area or in the main terminal (restaurant, shop, etc)	Tel: 416-247-7678 / Toll Free: 866-207-1690 Website: www.torontopearson.com/en/lostfound/#
TOULOUSE	TLS	In premium lounge, Gate area or in the main terminal (restaurant, shop, etc)	ATB - Tel: 0033 5 34 61 80 82 / 83
		On board aircraft arriving here	Lost & found - Tel: 0033 5 61 71 27 60 British Airways - Tel: 0033 5 61 16 37 52
TURIN	TRN	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Tel Ufficio Oggetti Smarriti – SAGAT S.p.A.: +39 011 5676478 Fax: +39 011 5676442 Email: oggettismarriti@sagat.trn.it

VALENCIA	VLC	In Gate area or in the main terminal (restaurant, shop, etc)	AENA Lost Property office – Departure Hall – Tel: 00 96 159 85 15
		In premium lounge	AENA VIP Lounge – Tel: 00 96 159 85 84
		On board aircraft arriving here	Groundforce lost & found office – Arrivals Hall – Tel: 00 96 152 27 37
VANCOUVER	YVR	On board aircraft arriving here, or in premium lounge	Tel: 604 713 4106
		Security check or in the main terminal (restaurant, shop, etc)	Tel: 604 276 6104
		In Gate Area	Tel: 604 713 4106/ 604 276 6104
VENICE	VCE	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Non-valuable items – Tel: 0039 041 2609227 / Email: lostandfound.vce@aviapartner.aero Valuable items – Tel: 0039 0412609260 / Email: lost.properties@veniceairport.it
VERONA	VRN	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Tel: 0039 045 8095 938 Email: oggetti.smarriti@aeroportooverona.it
VIENNA	VIE	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Tel: +43 72011 7566 Email: lf_vie@aas-switzerland.ch
WARSAW	WAW	In premium lounge, Gate area or in the main terminal (restaurant, shop, etc)	Tel: 0048 22 650 2006
		On board aircraft arriving here	Tel: 0048 22 650 4385/3539
WASHINGTON	IAD	On board aircraft arriving here, or in premium lounge	Tel: 703 572 8706
		Security check	Tel: 703 572 7607
		In Gate area, or in the main terminal (restaurant, shop, etc)	Tel: 703 572 2954
ZAGREB	ZAG	On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)	Lost & found - Tel: +38514562229

ZURICH	ZRH	In Gate area or in the main terminal (restaurant, shop, etc)	Swissport lost & found - Tel: +41 0900 57 10 15 Website: www.swissport.com/network/zrh/easyfind
		In premium lounge	Swissport lost & found - Tel: +41 0900 57 10 15 Website: www.swissport.com/network/zrh/easyfind
		On board aircraft arriving here	DNATA lost & found - Tel: 00 41 43 815 85 59