

**San Joaquin County
Aging and Community Services**



**Resource
Directory
2015 - 2016 Edition**

**1 800 510-2020
209 468-1104**

www.sjchsa.org

**A Directory for San Joaquin County's
Seniors, Disabled, Caregivers and Providers**

Revised: March 10, 2015

Foreword

The San Joaquin County Aging and Community Services Resource Directory is a service of the Information and Assistance Program of San Joaquin County, Aging and Community Services Division.

The Directory is intended to reach seniors, disabled adults, and those who serve and care for them. The Directory contains the names, addresses, contact information and other information of agencies offering a wide range of services in such areas as health, social services, housing and finance, elder abuse and legal assistance.

The Directory is organized alphabetically by agency and/or program name.

The goal is to offer a single point of contact for information that will assist individuals to access the many resources in San Joaquin County and beyond.

The Directory is available on the Aging and Community Services website at www.sjchsa.org, which you are encouraged to explore. However, the realization that many seniors do not have access to a computer, or feel comfortable in using a computer, is acknowledged. Therefore, in addition to the website, one-to-one assistance can be accessed by calling **1 800 510-2020** within San Joaquin County or **209 468-1104**.

Aging and Community Services serves to protect and support independent living for aging and dependent adults. Funding received from state and federal sources are designated to support the implementation of programs for the aged; generally sixty years or older (60+). The adult services funding refers to adults eighteen years or older (18+) whose safety and independence is at risk.

It is our hope that the Resource Directory serves as a bridge for caregivers and families, and to service providers in building a "Safety Net" for individuals needing help.

Respectfully,

Information and Assistance
San Joaquin County Aging and Community Services

Dedication

"This Directory is dedicated to the residents of San Joaquin County, and the professionals who provide services to meet their needs. It is our sincere hope that this Directory will assist to improve the quality of life for our community."

Elise Vigil, Aging and Community Services Division Chief

Mission Statement

To provide leadership in issues that relate to older Californians; to develop community based systems of care that provide services which support independence within California's interdependent society, and which protect the quality of life of older persons with functional impairments; and to promote citizen involvement in the planning and delivery of services.

Acknowledgments

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Funding for the directory is provided in whole by San Joaquin County Aging and Community Services Bureau of Human Services Agency. We wish to acknowledge all Aging and Community Services staff, past and present, for their continued support of and assistance with the directory over the years. You are all greatly appreciated.

Disclaimer

Information printed in this Directory is provided voluntarily by the agencies listed herein. Inclusion of an agency does not imply endorsement of its services, nor does exclusion reflect an organization's contribution to the community.

You are encouraged to investigate, for yourself, an organization's programs or services prior to determining whether to access or participate in services.

Information provided in this directory has been confirmed to the best of our ability. Information may not be current after initial printing.

**Please address inquiries to:
San Joaquin County Aging and Community Services
Information and Assistance Program (209) 468-1104
PO Box 201056
Stockton, CA 95201-3006**

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Important Phone Numbers

Emergency-Police, Fire, Ambulance **911**

Poison Control **1 800 222-1222**

or **1 800 876-4766**

Or for TTY **1 800 972-3323 TTY**

Suicide Prevention **1 800 784-2433**

1 800 787-3224 TTY

Law Enforcement (Non-Emergency Phone Numbers)

California Highway Patrol 209 943-8600

Escalon Police Department 209 838-7093

Lodi Police Department 209 333-6727

Lathrop Police Department (Sheriff's Dispatch) 209 468-4400

Manteca Police Department 209 239-8401

Ripon Police Department 209 599-2102

San Joaquin County Sheriff's Office 209 468-4400

Stockton Police Department 209 937-8377

Tracy Police Department 209 831-4550

Hospitals

Dameron Hospital 209 944-5550

Doctors Hospital Of Manteca 209 823-3111

Kaiser Permanente Medical Center-Manteca 209 825-3700

Kaiser Permanente Medical Center-Stockton 209 476-2080

Lodi Memorial Hospital 209 334-3411

San Joaquin General Hospital 209 468-6000

St. Joseph's Medical Center	209 943-2000
Sutter Tracy Community Hospital	209 835-1500

Mental Health

Latino Behavioral Health and Recovery Services Sponsored by El Concilio	209 444-8910
San Joaquin County Behavioral Health Services (BHS)	209 468-8686
San Joaquin County Behavioral Health Services (BHS) Community Response Team	209 468-8686
San Joaquin County Older Adult Services (BHS)	209 468-3760
St. Joseph's Behavior Health Center	209 461-2000

Elder and Dependent Adult Abuse

San Joaquin County Adult Protective Services	209 468-3780 1 888 800-4800
San Joaquin County Ombudsman Program	209 468-3785
San Joaquin County DA-Victim Witness	209 468-2500

Senior Awareness Day

Senior Awareness Day originated in 1979. The concept was introduced by Frank Bodin, an Escalon community leader and Chairman of the County Commission on Aging. His vision was to enhance community awareness of older adults' contribution to the prosperity and vitality of San Joaquin County and to advise the community of the many programs and services available to them at little or no cost throughout the County.



The annual event is held each year on the last Thursday in May, "Older Americans Month". Festivities include: Information Booths, Food booths, Entertainment, Bingo, a Walk Run, Classic Car Show, Senior Art Show, and a Senior Recognition Ceremony.

The 2015 Theme is "Beach Party."

The San Joaquin County Human Services Agency Aging and Community Services and Commission on Aging work in coordination with many public and private agencies and volunteers of all ages, to make this event possible. Join us on the

The celebration is held Last Thursday in May at Micke's Grove Park; Lodi, California!

This year for 2015, May 28th 2015. Time: 8:00am-1:00pm

Includes: Free Admission to the park and parking. Shuttles to the parking lot and back.



Free Shuttle San Joaquin Regional Transit District (RTD) will provide free shuttle service to the 2015 Senior Awareness Day at Micke Grove Park.

From 8:00 a.m. to noon, shuttle buses will leave every half hour from the eastbound Yokuts Avenue, just east of Claremont Avenue in Stockton. Returning buses will leave the Park every half hour until 3:00 p.m.

For more information or to register for the Classic Car or Art Show, call 209 468-1104 or www.SJSeniorday.org . We hope to see you.

Area Agency on Aging #11

The Area Agency on Aging (AAA) is a legislated overseeing body within the Aging and Community Services Division of San Joaquin County Human Services Agency. The Board of Supervisors and Area on Agency Staff are assisted and guided by the Commission on Aging which serves as an Advisory Board.

Our local Area Agency on Aging is seated within the structure of the Aging and Community Services Division of the Human Services Agency, The positioning of the AAA in the county service system increases the ability to deploy resources for seniors as a single point of entry optimizing service delivery.

The Area Agency on Aging funding includes federal dollars through the Older Americans Act with matching State Funding. The funding is distributed through contracts with service providers and direct services provided by the Aging and Community Services.

Every four years, the AAA sets out a plan and creates goals for the next period, currently 2013-2016. Information is gathered through county-wide surveys; outreach, input and contact with the communities and its residents to determine the needs of the county.

In the goals set forth for the current plan, the Area Agency on Aging will:

Advocate and provide the leadership for the older and functionally, impaired seniors.

Provide information and education in the community to aid individuals and their families, health professionals, providers of social services and link seniors and caregivers to appropriate services.

Continue to improve the safety and protection of seniors through advocacy and addressing issues of abuse by providing services to victims.

Continue to address the needs of caregivers ultimately essential in maintaining the needs of the care receiver.

Promote and develop programs that prevent and provide alternatives to institutionalization.

Support and promote working seniors

For further information regarding services or the San Joaquin County Area on Agency on Aging, please call Aging and Community Services, Information and Assistance at:

209 468-1104.

Commission on Aging

The Commission on Aging (COA) is the advisory body to the San Joaquin County Board of Supervisors on all matters affecting older people in San Joaquin County. The Commission also serves as an advisory council to the Department of Aging on all matters affecting older people in the County and acts as their principal advocate. They serve as an advisory body to the Area Agency on Aging in regards to the administration of the Title III funding for the contracted services and advocate for seniors issues.

The Commission on Aging Mission Statement:

To provide guidance, education, and advocacy on issues that relate to seniors of San Joaquin County.

To provide Leadership at the local level in developing systems of home and community-based services.

To assist our diverse population to live with independence and dignity in their homes and community.

The COA is composed of twenty two members, primarily senior citizens. The Board of Supervisors (BOS), City Councils and the community at large appoint the commissioners to three year terms. Ten members are appointed by the BOS: 5 members- 1 from each District, 4 members At-Large; 1 representative for the Disabled or Handicapped; one member is appointed by each of the following City Councils: Stockton, Lodi, Tracy, Manteca, Ripon, Escalon and Lathrop; and five representatives of agencies serving seniors: SJC Human Services Agency, SJC Health Care Services, Housing Authority of San Joaquin County, Social Security Administration, and Long-Term Care Services. A demonstration in the interest of matters affecting older people and being a San Joaquin County resident are the requirements to be eligible for the Commission.

The structure of the Commission includes elected officers: Chairman, First Vice-Chairman and second Vice-Chairman; elected representatives for the California Senior Legislature and Subcommittees. Meetings are held on the first Monday of the month at 1:30 p.m. with the exception of August when no meeting is held. If a meeting falls on a legal holiday, it is held on the first business day following. Meetings are held at the Human Services Agency, Conference Room "C", 5th floor, 102 S. San Joaquin Street, Stockton. All interested parties are encouraged to attend. Contact Aging and Community Services at 209 468-2202 for more information.

Area Agencies on Aging in Other Counties

County	County Code By #	Area Agency on Aging (AAA) by County	Information and Assistance	Ext. or Option
Alameda	1	510 567-8040	211	
Alpine	2	209 532-6272	209 532-6272	ext 204
Amador	3	209 532-6272	209 532-6272	ext 204
Butte	4	530 898-5923	800 510-2020	
Calaveras	5	209 532-6272	209 532-6272	ext 204
Colusa	6	530 898-5923	800 510-2020	
Contra Costa	7	925 335-870	211	
Del Norte	8	707 442-3763	707 464-7876	ext 303
El Dorado	9	530 621-6150	530 621-6369	
Fresno	10	559 453-4405	211	
Glenn	11	530 898-5923	800 510-2020	
Humboldt	12	707 442-3763	707 442-3763	ext 301
Imperial	13	760 339-6450	760 339-6450	
Inyo	14	760 873-6364	760 873-6364	
Kern	15	661 868-1000	211	
Kings	16	559 582-3211ext 2824	211	
Lake	17	707 463-7902	707 468-9347	
Lassen	18	530 842-1687	800 510-2020	
Los Angeles (City)	19	213 252-4000	211	
Los Angeles (Cnty)	19	213 738-4004	211	
Madera	20	559 453-6494	559 675-7670	
Marin	21	415 499-7396	211	
Mariposa	22	209 532-6272	209 532-6272	
Mendocino	23	707 463-7902	211	
Merced	24	209 385-7550	209 385-7550	
Modoc	25	530 842-1687	800 510-2020	
Mono	26	760 873-6364	760 873-6364	
Monterey	27	831 755-8490	211	
Napa	28	707 644-6612	211	
Nevada	29	916 486-1876	211	
Orange	30	714 567-7555	211	
Placer	31	916 486-1876	916 486-1876	
Plumas	32	530 898-5923	530 283-0891	
Riverside	33	951 697-4697	211	

Area Agencies on Aging in Other Counties (Continued)

County	County Code By #	Area Agency on Aging (AAA) by County	Information and Assistance	Ext. or Option
Sacramento	34	916 486-1876	211	
San Benito	35	831 688-0400	211	
San Bernardino	36	909 891-3900	211	
San Diego	37	858 495-5885	211	
San Francisco	38	415 355-3555	211	
San Joaquin	39	209 468-2202	800 510-2020 or 209 468-1104	
San Luis Obispo	40	805 925-9554	211	
San Mateo	41	650 573-2700	211	
Santa Barbara	42	805 925-9554	211	
Santa Clara	43	408 296-8290	211	
Santa Cruz	44	831 688-0400	211	
Shasta	45	530 842-1687	211	
Sierra	46	916 486-1876	530 993-4770	
Siskiyou	47	530 842-1687	800 510-2020	
Solano	48	707 644-6612	211	
Sonoma	49	707 565-5950	211	
Stanislaus	50	209 558-8698	211	
Sutter	51	916 486-1876	916 486-1876	
Tehama	52	530 898-5923	530 529-5882	
Trinity	53	530 842-1687	800 510-2020	
Tulare	54	559 624-8000	211	
Tuolumne	55	209 532-6272	209 532-6272	ext 204
Ventura	56	805 477-7300	211	
Yolo	57	916 486-1876	211	
Yuba	58	916 486-1876	916 486-1876	

Social Security and SSI

Social Security (SSA): www.SSA.gov

The Social Security Administration (SSA) provides insured workers and their dependents or survivors with some protection against loss of income due to retirement, disability or death. The SSA provides monthly cash benefits based on the worker's earnings record. An individual can be eligible for Social Security as early as age 62.

Supplement Security Income (SSI)

Supplement Security Income (SSI) is a federal welfare program for persons 65 and over, and for blind or disabled persons of any age. "Disabled" means that you have a physical or mental disability that is expected to keep you from working for 12 months or longer, or will result in death. Supplement Security Income may provide total monthly income or it may supplement a low income. In addition to cash payments, SSI recipients are automatically covered by Medi-Cal, the state health insurance plan.

All About Medicare: www.medicare.gov

Medicare is a federal health insurance program for people who are 65 and over, for some younger people with permanent disabilities, and for people with end-stage kidney disease.

Medicare has:

Hospital insurance, called Medicare Part A, which helps pay for hospital services both acute care and limited skilled nursing – No monthly fee. A deductible when admitted to a hospital.

Medical insurance, called Medicare Part B, which helps pay for outpatient services with a monthly fee based on income.

Prescription drug insurance, called Medicare Part D, which helps pay for prescription drugs. Monthly fee based on plan chosen.

Medicare Advantage Plans, called Medicare Part C, which can be purchased through Medicare approved insurance companies. Cost varies based on plan.

Who Can Get Medicare

Most people who are 65 and older, some younger people with disabilities and people with end-stage kidney disease can get Medicare. Call the Social Security Administration at 1 800 772-1213 if you want information about eligibility or are not certain you can get Medicare. You'll need to provide your Social Security number and your date of birth when you call.

When You Can Get Medicare

If you are nearing 65, there is a seven-month period during which you can Enroll for Medicare. This time is referred to as the Initial Enrollment Period.

This seven month period includes:

the three months before your 65th birthday

the month of your 65th birthday

the three months after your 65th birthday

The best time to sign up for Medicare is during the three months before your 65th birthday.

How to Sign up for Medicare at 65

You can sign up for Medicare in one of two ways:

You are automatically signed up for Medicare when you turn 65 if you are getting Social Security or Railroad Retirement payments. You'll receive a package of Medicare information, including your Medicare card, in the mail. Call the Social Security Administration at 1 800 772-1213 if you do not get your information package by your 65th birthday.

You need to sign up for Medicare yourself if you aren't getting Social Security or Railroad Retirement payments. Note: The enrollment eligibility age varies on your date of birth. You can sign up by calling or visiting the Social Security office nearest you. Go to the Social Security Administration Web site to find the Social Security office nearest you. <http://ssa.gov>

Medicare Plan Choices

You may have choices of how you get your health care with Medicare. Choices include the Original Medicare Plan, open to everyone who qualifies for Medicare. Or, you may choose a Medicare Advantage Plan. Medicare Advantage Plans are health plans offered by private insurance companies that provide you your Medicare benefits. You can also choose a Medicare Drug Plan to help reduce the costs of your prescription medications.

Medicare plans include 3 options:

1st The Original Medicare Plan, sometimes called the "traditional" plan

(or)

2nd Medicare Advantage Plans, such as:

Medicare Health Maintenance Organizations (HMOs)
Medicare Preferred Provider Organizations (PPOs)
Medicare Private-Fee-for-Service (PFFS) Plans

3rd Medicare Prescription Drug Plans

Remember:

You can always choose the Original Medicare Plan.

No matter which Medicare plan you choose, you will still be in the Medicare program.

All Medicare plans must provide at least the same benefits offered by the Original Medicare Plan.

If you are now in the Original Medicare Plan and you're happy with what you have, you don't need to make changes during annual enrollment periods.

You may want to consider a Supplemental Plan.

The Original Medicare Plan

The Original Medicare Plan is a fee-for-service health plan. This means that your doctor, hospital or other health care provider is paid for each service you receive. Under this plan, you can go to almost any doctor or hospital in the country that accepts Medicare.

In the Original Medicare Plan, Medicare pays its share of the doctor or hospital bill, (usually 80% of the approved amount), and you pay your share, (20% not covered by Medicare.) The Original Medicare Plan pays for many health care services and supplies, but it doesn't pay all of your health care costs. For this reason many people with Original Medicare also purchase a Medigap also referred as supplemental insurance to pay the 20% responsible by the beneficiary.

Medicare Advantage Plans

There are three main types of Medicare Advantage Plans: HMOs, PPOs, and PFFS. They are offered by private insurance companies. These plans provide all of the benefits of Original Medicare and generally provide additional benefits and lower copayments. However, there may be a limit on where you can get your care, which doctors you can see, and how often you can see them. The Open Enrollment period for these plans is: October 15-December 7, 2015.

Medicare HMOs and PPOs

These plans pay for the same health care as the Original Medicare Plan. Some plans also offer other benefits that the Original Medicare Plan doesn't cover. These benefits can include prescription drug

coverage, check-ups, vision care, and hearing aids. However, be aware that these plans can change their benefits from year to year. In a Medicare HMO, you can only go to doctors, specialists, and hospitals in the plan's network. You usually need to choose one doctor, such as a family doctor or internist, to be your main or primary care doctor. Your primary care doctor will coordinate all of your health care and send you to a specialist when you need one (such as a cardiologist for a heart problem). Your primary doctor can also admit you to the hospital.

A Medicare PPO also has a network of doctors, specialists and hospitals. However, in a PPO, you can go to doctors, specialists and hospitals outside the plan's network, but you will pay more for your care. Since prescription drug coverage is usually included in HMOs and PPOs, you may not need to select a separate Medicare prescription drug plan.

Medicare Private Fee-for-Service (PFFS) Plans

You can choose any doctor or hospital that accepts the plan's payment. The insurance company pays its share of your doctor and hospital bills, and you pay your share. However, the private insurance company, not Medicare, decides how much you pay for your care. This means you might pay more for your health care than if you were in the Original Medicare Plan. Under the PFFS Plan, you may get extra benefits. Some PFFS Plans include prescription drug coverage and some do not. Unless your prescription drugs are covered through the PFFS Plan or elsewhere, you may need to select a Medicare prescription drug plan.

Medicare Prescription Drug Plans

Everyone needs to make a decision about prescription drug coverage. If you have Original Medicare, you may need to select a Medicare prescription drug plan. You may not need to purchase a drug plan if you have a Medicare Advantage Plan. Drug coverage is generally included in Medicare HMO and PPO Plans.

Be aware that drug plans vary considerably in coverage and costs. Compare plans carefully to find the best plan for your individual health needs.

You may not need to purchase additional coverage if your prescription drug purchases are covered elsewhere (for example, Medicaid, employer, union) and that plan is as good as or better than what Medicare offers.

Where Medicare Plans are Available

- **The Original Medicare Plan** is available everywhere in the country and to everyone who signs up for Medicare.
- **Medicare Advantage Plans** are available everywhere in the country. Some areas have more than one Medicare Advantage Plan; other areas don't have any.
- **Medicare Prescription Drug Plans:** are available everywhere in the country; however plans may vary by region.

Signing Up for a Medicare Plan (See Below)

The Original Medicare Plan:

If you are getting Social Security or Railroad Retirement benefits, you automatically get the Original Medicare Plan (Parts A) when you turn Medicare Eligible Age. You'll receive a packet of information on Medicare, including your Medicare card. You will need to agree to Medicare Part B, and choose a part D.

Medicare Advantage Plans:

If you want to join a Medicare Advantage Plan (MAP) (HMO, PPO or PFFS), you must have Medicare Part A and live in the service area of the plan you want to join. People with End-Stage-Renal Disease are not eligible to enroll in a Medicare Advantage Plan. You may enroll in MAP during your initial enrollment period or during the annual enrollment period.

Medicare Prescription Drug Plans:

If you want to join a Medicare drug plan, you can contact the individual company directly and ask for an enrollment package. You can also call Medicare at 1 800 633-4227 or visit www.Medicare.gov to get information about signing up for a plan.

Changing Your Prescription Drug Plan

Generally, you can choose to switch your current prescription drug plan to a new plan during the open enrollment period of each year. Enrollment is generally for the calendar year. In certain cases, such as if you move or enter a nursing home, you can switch plans at other times.

If you decide to switch plans you can:

- Write or call your plan,
- Call Medicare at 1 800 633-4227, or
- Contact the Social Security Administration

After you request to switch, your plan will let you know, in writing, the date your coverage begins. If you don't get a letter, call the plan and ask for the date.

Before Switching Plans

If you have other health care coverage, such as Medicaid or retiree health insurance from an employer or a union, find out how these plans work with each Medicare plan. You will also want to find out all the facts about your coverage before dropping your extra insurance or switching between the different types of Medicare plans. If you drop your additional insurance when you change plans, you may not be able to get the same Medigap policy or your retiree health insurance back if you later want to return to Original Medicare.

The three Primary Enrollment Periods are:

- Initial Enrollment Period
- Open Enrollment Period October 15-December 7 of each year
- January 1-February 14 Enrollment Period

Enrollment periods that Happen Every Year for Part C and Part D

Every year, you have a chance to make changes to your Medicare Advantage or Medicare prescription drug coverage for the following year. There are two separate enrollment periods each year. See the chart below for specific dates.

Enrollment Period	What You Can Do
<p>In the fall of 2015, the Open Enrollment Period will be October 15 to December 7, 2015.</p> <p>If you make a change during this period, your new coverage will begin on January 1, 2015.</p>	<ul style="list-style-type: none"> ▶ Change from Original Medicare to a Medicare Advantage Plan. ▶ Change from a Medicare Advantage Plan back to Original Medicare. ▶ Switch from one Medicare Advantage Plan to another Medicare Advantage Plan. ▶ Switch from a Medicare Advantage Plan that doesn't offer drug coverage to a Medicare Advantage Plan that offers drug coverage. ▶ Switch from a Medicare Advantage Plan that offers drug coverage to a Medicare Advantage Plan that doesn't offer drug coverage. ▶ Join a Medicare Prescription Drug Plan. ▶ Switch from one Medicare Prescription Drug Plan to another Medicare Prescription Drug Plan. ▶ Drop your Medicare prescription drug coverage completely.
<p>January 1-February 14</p>	<ul style="list-style-type: none"> ▶ If you're in a Medicare Advantage Plan, you can leave your plan and switch to Original Medicare. ▶ If you switch to Original Medicare during this period, you will have until February 14 to also join a Medicare Prescription Drug Plan to add drug coverage. Your coverage will begin the first day of the month after the plan gets your enrollment form. <p>Note: During this period, you can't do the following:</p> <ul style="list-style-type: none"> ▶ Switch from Original Medicare to a Medicare Advantage Plan. ▶ Switch from one Medicare Advantage Plan to another. ▶ Switch from one Medicare Prescription Drug Plan to another. ▶ Join, switch, or drop a Medicare Medical Savings Account Plan.

2014 Medicare Rates

Each year Medicare sets how much you pay for its premiums, deductibles, and copayments. Rates for 2015 are Listed Below:

Part A Monthly Premiums

Most people don't pay a Part A premium because they paid Medicare taxes while working. If you don't get premium-free Part A, you pay up to \$407 each month.

Hospital Stay

Part A Deductible for a Hospital Stay In 2015, you pay

- \$1,260 deductible per benefit period
- \$0 for the first 60 days of each benefit period
- \$315 per day for days 61–90 of each benefit period
- \$630 per "lifetime reserve day" after day 90 of each benefit period (up to a maximum of 60 days over your lifetime)

Part A Deductible for a Skilled Nursing Facility Stay

In 2015, you pay

- \$0 for the first 20 days of each benefit period
- \$157.50 per day for days 21–100 of each benefit period
- All costs for each day after day 100 of the benefit period

Part B Monthly Premiums

The chart below shows the Part B monthly premium amounts based on income. These amounts may change each year. Also, there may be a late-enrollment penalty if beneficiary does not enroll during their initial enrollment period.

2015 PART B PREMIUMS

If you're your yearly income in 2013 was			You pay (in 2015)
File individual tax return	File joint tax return	File married & separate tax return	
\$85,000 or Less	\$170,000 or Less	\$85,000.000 or Less	\$104.90
\$85,000 up to \$107,000	Above \$170,000 up to \$214,000	N/A	\$146.90
Above \$107,000 up to \$160,000	Above \$214,000 up to \$320,000	N/A	\$209.80
Above \$160,000 up to \$214,000	Above \$320,00 up to \$428,000	Above \$85,0000 up to \$129,000	\$272.70
Above \$214,000	Above \$428,000	Above \$129,00000	\$335.70

For further information:

www.socialsecurity.gov

Social Security: 1 800 772-1213

TTY: 1 800 325-0778

www.medicare.gov

Medicare: 1 800 MEDICARE (1 800 633-4227)

TTY users 1977-486-2048

Call a **HICAP Counselor** in California: 1 800 434-0222 (Note if you call this number you will connect to the **HICAP** in your Area Code.)

What Is Part D (Medicare Prescription Drug Coverage)?

Part D Monthly Premium

The chart below shows your estimated prescription drug plan monthly premium based on your income. If your income is above a certain limit, you will pay an income-related monthly adjustment amount in addition to your plan premium.

If your yearly income in 2013 was			You pay (in 2015)
File individual tax return	File joint tax return	File married & separate tax return	
\$85,000 or less	\$170,000 or less	\$85,000 or less	Your plan premium
above \$85,000 up to \$107,000	above \$170,000 up to \$214,000	N/A	\$12.10 + your plan premium
above \$107,000 up to \$160,000	above \$214,000 up to \$320,000	N/A	\$31.10 + your plan premium
above \$160,000 up to \$214,000	above \$320,000 up to \$428,000	above \$85,000 up to \$129,000	\$50.20 + your plan premium
above \$214,000	above \$428,000	above \$129,000	\$69.30 + your plan premium

2015 Part D National Base Beneficiary Premium—\$32.42

This figure is used to estimate the Part D late enrollment penalty and the income-related monthly adjustment amounts listed in the table above. The national base beneficiary premium amount can change each year.

See your Medicare & You handbook or visit Medicare.gov for more information.

Have Medicare!

Having difficulty affording
your prescription medications?

If you...

- Are enrolled in Medicare
- Are enrolled in Part D Prescription Drug Coverage
- Have a Yearly income of less than:
\$17,235 – Individual (Monthly Income \$1,436.25)
\$23,265 – Couple (Monthly Income \$1,938.75)
- Have financial resources less than:
\$13,300 – Individual
\$26,580 – Couple
(Excludes your House and Car.)

**...you may qualify to receive Extra Help.
Contact:**

Health Insurance Counseling and Advocacy Program:
HICAP at: 800-434-0222 or local office at: 209-334-9608

Or

Social Security Administration at:
www.ssa.gov, www.socialsecurity.gov
or 888-772-1213

Supported By:



Medi-Cal

Low Income Assistance: Medi-Cal

Medi-Cal provides health coverage to people with low income and asset levels who meet certain eligibility requirements. (Medi-Cal is the California name for the Medicaid program.) While there are several ways to qualify for the Medi-Cal program, this summary focuses only on Medi-Cal beneficiaries who also qualify for Medicare—certain aged and disabled individuals. People who qualify for both Medicare and Medi-Cal are known as “dual eligibles” or “Medi-Medis.” See the Health Consumer Alliance website (www.healthconsumer.org) for more info about the Medi-Cal program.

Benefits for People with Both Medicare and Medi-Cal

Medi-Cal can help pay for "medically necessary" health care, including physician visits, X-ray and laboratory tests, hospital and nursing home care, adult day health services, home health care, very few prescription drug categories not covered by Medicare, some prosthetic and orthopedic devices, eyeglasses, hearing aids, durable medical equipment, ambulance services. Medi-Cal also pays the Medicare deductibles, and monthly Part B premiums (\$104.90 in 2015) for people qualifying and covered by both programs.

Make sure your doctor or hospital accepts Medi-Cal as well as Medicare. Once Medi-Cal eligibility is established, a person with Medi-Cal is issued a Benefits Identification Card (BIC). To obtain health care services, present both your Medicare card and your BIC to your doctors and other providers. The providers will bill Medicare and Medi-Cal directly and then Medicare and Medi-Cal will make payments directly to the providers. If you do not get confirmation that your doctor or hospital accepts both Medicare and Medi-Cal before using their services, you may have to pay for some of the services yourself.

Prescription Drugs

If you are receiving both Medicare and Medi-Cal benefits, the Medicare Part D drug benefit now provides your prescription drug. Medi-Cal, however, still pays for some categories of drugs not covered by Part D. With Medicare Part D drug coverage, you have co-payments between \$1.00 and \$6.30 for each prescription. A program called the Low-Income Subsidy (or “Extra Help”) will pay for part or all Medicare Part D drug benefit plan premiums, depending on the plan you qualify for. For more information on this Extra Help, see our Fact Sheet, “Low-Income Assistance: Assistance for People with Low-

Incomes.” For information on the Medicare Part D drug benefit, contact your Social Security Office at 1 800 772-1213 or on the web at www.socialsecurity.gov, or contact Medicare at 1 800 Medicare or on the web at www.medicare.gov.

How To Qualify Everyone is intitled to Apply for Medi-Cal.

To see if you qualify for Medi-Cal, you must look at both your countable income and asset levels. You can have up to \$2,000 in assets as an individual, or \$3,000 in assets as a couple. Some of your personal assets are not considered when determining whether or not you qualify for Medi-Cal coverage. For example, assets that do not count when determining your eligibility are: your primary home, one vehicle, household goods and personal belongings, a life insurance policy with a face value of \$1500 per person, a pre-paid burial plan (unlimited if irrevocable and up to \$1500 if revocable) and a burial plot. If your assets are within the allowable range, but your income is higher, you may qualify for Medi-Cal with a Share of Cost.

Income

If you qualify for Supplemental Security Income (SSI), then you automatically qualify for full Medi-Cal coverage, whether or not you also have Medicare. To qualify for SSI, applicants must be 65-years-old or over, blind, or disabled. Your monthly countable income cannot exceed \$877 for an individual or \$1666.00 for a married couple (higher income levels apply for individuals who are blind). These income limits are generally adjusted each year. This amount may be adjusted by the state based on the federal poverty level.

Medi-Cal With a Share of Cost (SOC)

If your monthly income is higher than the income limits explained above but you still meet the resource test, you may still be eligible for Medi-Cal with a Share of Cost (SOC). The SOC functions like a deductible. Medi-Cal will pay the remaining amount of your medical bills for that month once you have met your Share of Cost.

Note: A SOC is paid only for the months you have incurred medical expenses; it is not a monthly premium. Your SOC is determined according to your monthly income and paid each month you received or use Medi-Cal benefits.

In order to accurately determine your Medi-Cal eligibility you must complete the Medi-Cal application process. Call 209 468-1000 then press Option 3 for Medi-Cal Assistance or visit the see for yourself website at www.c4yourself.com

How To Apply

When you apply for SSI (through your local Social Security Administration office) you are automatically enrolled in Medi-Cal and sent a Benefits Identification Card (BIC). If you do not qualify for SSI, you may still qualify for Medi-Cal with, or without, a SOC. To find out more information about your eligibility, contact your county Department of Social Services (DSS) office.

If you or your spouse anticipate placement in a nursing home, contact your local county Department of Public Social Services (DPSS) office to learn about the Medi-Cal rules for long term care. These rules are very different from the Medi-Cal rules that apply if you are not in a nursing home. If you are hospitalized and think you might have to go to a nursing home, ask to speak with the hospital's Medi-Cal specialist for assistance. Note: For more information about qualifying for Medi-Cal long term care coverage, see California Advocates for Nursing Home Reform's (CANHR) website at www.canhr.org.

Apply for Medi-Cal as soon as you know you can't afford your medical expenses or nursing home placement because it will take time for Medi-Cal to verify your income and personal assets to determine your eligibility before any Medi-Cal coverage can be approved. You can request that Medi-Cal pay retroactively for the three months prior to the month in which you applied.

This health insurance program pays for a broad range of medical services for individuals with low income and resources. Basic services include physician, inpatient and outpatient hospital services, laboratory tests, x-rays, and medical transportation.

People who have Medicare can also receive Medi-Cal if they meet the eligibility criteria. Medi-Cal may cover some services not covered by Medicare such as nursing facilities, in home care, or Medicare co-payments and deductibles.

For further information about Medi-Cal, call 1 800 952-5253, or call the San Joaquin County Human Services Agency at 209 468-1000, select Option 3, for Medi-Cal.

Home Health and Home Care Defined

Often we become caregivers very suddenly, without warning-a spouse is diagnosed with cancer, a child becomes injured or ill, a parent has a stroke. At other times, caregiving creeps up on us-we know mom is forgetting things and we slowly start taking on some administrative tasks and calling more often, until one day we realize she no longer has the capacity to live safely on her own.

The following are definitions of care options:

What is **Home Health Care**?

Home Health Care, also referred to as Skilled Nursing or Paraprofessional Care, covers a broad range of services

including: Nursing Care, Physical Therapy, Occupational Therapy, Speech Therapy, Medical Social Work, and Respiratory Therapy.

Skilled Nursing care is provided by a registered nurse (RN), nurse practitioner (NP), or a licensed practical nurse (LPN).

Paraprofessional care is provided by home health aides, personal care assistants, physical therapy assistants, or certified occupational therapy assistants (COTA). In order to be covered by health insurance, services must be authorized by your physician and must be medically necessary to maintain or improve your health condition. Home Health Care services are usually provided on a visit basis rather than an hourly basis.

Generally, home health services are initiated upon discharge from a hospital and there is a need to have help in the home adjusting or ongoing Rehabilitation Services. Often a physician, nurse, hospital discharge planner or case manager suggests obtaining professional help at home to assist with your health care needs or recent changes to their health.

What is **Home Care**?

Home Care, includes only care to assist with the activities of daily living such as bathing, dressing, and walking.

Also referred to as Custodial Care, services include: Housekeeping, Assistance with bathing and dressing, Preparation of nutritious meals, Help with walking and getting in / out of bed, Medication reminders, Conversation and companionship, and Transportation to name a few. Home care services are generally not covered by insurances such as Medicare or HMO's, however there are some private and long term care insurance policies that may cover services.

Most agencies accept private payments from patients and families. Care services are generally provided by individuals who are screened, bonded, and trained to meet your non-medical needs.

Finding a Physician

In order to find a physician, you must 1st think about your medical coverage. If you are in a Medicare Advantage Plan, you may be supplied with a list of Approved Doctors to see. Contact the office and ask if they are accepting new patients with your insurance. If you are traditional Medicare, you may see a doctor that accepts Medicare. You will want to ask if the doctor accepts “**assignment**”. This is when the doctor accepts the assigned amount from Medicare. If the doctor does not, it may cost you more.

San Joaquin County Aging and Community Services offers a listing of home health and home care agencies serving San Joaquin County. The Home Health and Home Care Agencies List is a tool developed by the Information and Assistance Program to provide seniors, caregivers and the disabled with resources to meet the growing need for support to individuals who need skilled nursing care at home, or who need help with activities of daily living to remain in their own homes.

To obtain a list, call Information and Assistance toll free at 1 800 510-2020 or 209 468-1104. You may also access the list on our website at www.sjchsa.org by clicking the Helpful Resources link.

About IHSS - In-Home Supportive Services

The In-Home Supportive Services (IHSS) program is a federal, state, and locally funded program designed to provide assistance to those eligible aged, blind, and disabled individuals who, without this care, would be unable to remain safely in their own homes. IHSS provides services according to the client's ability to perform daily activities, and can include feeding, bathing, dressing, housekeeping, laundry, shopping, meal preparation and clean up, respiration, bowel & bladder care, moving in and out of bed, rubbing the skin (to prevent skin breakdown), accompaniment to medical appointments, paramedical services, and protective supervision.

IHSS clients are responsible for locating their own chore providers, for hiring and supervising their providers, and for firing the provider if the services are not performed according to the client's specifications. The San Joaquin County Public Authority for IHSS maintains a Registry of individuals available to work as chore providers.

Who qualifies for IHSS?

To be eligible for IHSS, you must be on Medi-Cal, be blind, disabled, or 65 years of age or older, AND be unable to live at home safely without help.

If you are not on Medi-Cal, but think you might be eligible for IHSS, you can still apply. An Eligibility Technician will be assigned to your case and will let you know what documentation is needed so that a Medi-Cal determination can be made. If the determination finds that you are eligible for Medi-Cal, the next step in the application process is a home visit from an IHSS Social Worker.

IHSS Social Workers determine if you qualify for IHSS by assessing your functional need for specific services, and by identifying the amount of time to be allotted for the performance of services. Depending on the amount of your monthly income, you may be required to pay a share of cost for these services.

How to apply for IHSS

There are several ways to apply for IHSS. You can call San Joaquin County Aging and Community Services at: 1 800 510-2020 or 209 468-1104 or visit the website at <http://www.sjchsa.org/>

Look for "IHSS Referral"

On the sjchsa.org webpage, click on home, A new Webpage will open. Scroll about ½ way down the page until you see a Green box on the right, with the word " Forms." Click on this.

Print – The Service Referral and Followup Summary

Completely fill out section 1 thru 3

Fax the form back into 209 932-2663

Protecting Elderly and Dependent Adults

Protecting elderly, and dependent adults is increasingly challenging as our elderly population grows rapidly and many are being cared for in their own homes. Substantial numbers of elderly and disabled adults are being cared for by their adult children and spouses, which at times creates challenges for all family members.

Elder abuse is not a new problem. However, conditions in our society now encourage a closer examination of this problem.

Adult Protective Services (APS) program is the first defense to protecting our Elderly and Dependent Adults.

DEFINITIONS: (As Defined by Adult Protective Services) (APS)

Elderly: Persons 65 years of age or older.

Dependent Adults: Persons 18-64 who have physical or mental limitations which restrict their ability to carry out normal activities or to protect their rights. **For individuals under 18 years of age, Child Protective Services is the agency to contact.*

Abuse: Physical abuse, neglect, self-neglect, financial abuse, abandonment, isolation, abduction, or other treatment resulting in physical harm, mental suffering, or deprivation by a care custodian or other person of influence.

TYPES OF ABUSE:

Abandonment: Desertion or willful forsaking of an elder or dependent adult by anyone having care or custody, under circumstances in which a reasonable person would continue to provide care and custody.

Active Neglect: Intentional failure to fulfill care giving obligations; infliction of physical or emotional stress or injury; abandonment; denial of food, medication, personal hygiene, etc.

Material/Financial Abuse: Illegally or unethically exploiting by using funds, property, or other assets of an older person for personal gain, etc.

Passive Neglect: Unintentional failure to fulfill a care taking obligation; infliction of distress without conscious or willful intent, etc.

Physical Abuse: Infliction of physical pain or injury; continual deprivation of food or water; sexual assault / battery, or rape; confinement; the use of physical or chemical restraint (over or under medicating).

Psychological Abuse: Infliction of mental anguish by demanding, name-calling, insulting, ignoring, humiliating, frightening, threatening, isolating, etc.

Self-neglect: Not providing one's self with adequate food, clothing, shelter, medication or medical care, and/or **not** allowing others to assist with the provision of such necessities.

For further information and referrals of abuse contact:

**San Joaquin County Adult Protective Services at
209 468-3780 or 1 888 800-4800.**

Reporting Abuse and Neglect in Nursing Facilities

The **San Joaquin County Ombudsman** investigates reports of abuse and neglect in skilled nursing and residential care facilities. To make a report, **call the Ombudsman Hotline at 209 468-3785.**

24 Hour Crisis Line, 800 231-4024.

For listings of skilled nursing and residential care facilities in San Joaquin County, call Information and Assistance at 209 468-1104. You may also visit www.sjchsa.org, and click on the link Helpful Resources, to access the listings.

Protecting Your Wishes and Resources

For most of us, there comes a time in our lives that we must rely on someone else to carry out our wishes regarding our health and/or property. The most important thing to ensuring that your wishes are carried out is to have them in writing and designate who you want to be your representative.

It is also important to have your wishes stated in an acceptable format prior to any concern or evidence of incompetence. If there is evidence that the statements were made at a time of questionable competency, then the wishes can be subjected to questioning and validity.

If there is any evidence that the document or will was written under undue influence, a judge could also override the wishes stated.

There are different avenues to express your wishes regarding your health or property.

WILLS: A will is simply a document which specifies how you wish to have your assets distributed after you die; and designates who will carry out your wishes. Options to preparing a will:

Printed Will: A formal will prepared by an attorney. The advantage to this type of will is having a legal authority review it and ensure it is inclusive and follows the recommended legal format.

California Statutory Will: is a guide created by The California State Bar Association, available in most stationary stores, that allows you to express your wishes without the help of an attorney.

Handwritten or Holographic Will: This is a completely handwritten will that is properly dated and signed. It does not require a lawyer or witnesses; however a witness is advisable if there is a question of competency. The handwritten will supersedes any printed will as long as it has been executed correctly.

HEALTH CARE: The State of California Attorney General's Office keeps an Advance Health Care Directive Registry that stores AHCDs, which allow a person to indicate to their loved ones and medical providers their medical treatment preferences if they cannot speak or make decisions for themselves. The AHCD may also designate someone else to make decisions regarding medical treatment. AHCDs and related information can be provided upon request to the registrant's health care provider, public guardian or legal representative. The Attorney General's Office does charge a fee for storing the AHCD.

The form has 4 parts:

Power of Attorney for Health Care: This lets you name another individual as an agent to make health care decisions for you if you become incapable of making your own decisions or if you want someone else to make those decisions for you now even though you are still capable.

Instructions for Health Care: This part lets you give specific instructions about any aspect of your health care, whether or not you appoint an agent.

Donation of Organ at Death: This part lets you express an intention to donate your bodily organs and tissues following your death.

Primary Physician: This part lets you designate a physician to have primary responsibility for your health care.

After completing the form, sign and date the form. The form must be signed by two qualified witnesses or acknowledged before a notary public. A signed copy should be given to your physician and any other health care providers you may have, to any health care institution at which you are receiving care, and to any health care agents you have named. You should talk to the person you have named as agent to make sure that he or she understands your wishes and is willing to take the responsibility. You have the right to revoke a directive at anytime.

*If you are a patient in a skilled nursing facility, the patient advocate or Ombudsman must sign the CAHCD as a witness required by Section 4675 of the Probate Code.

ADDITIONAL INFORMATION REGARDING OTHERS LEGALLY REPRESENTING YOU: It is always best to ensure that when you sign any form giving a person the right to act on your behalf, you clearly understand what right that gives them, and it is someone you trust to act in your best interest.

Living Will: also known as an Advanced Health Care Directive (SEE ABOVE) is a document that allows a person to explain in writing which medical treatment he or she does or does not want during a terminal illness.

Power of Attorney (POA): is a document signed and dated by you, which gives someone the legal right to act on your behalf. Generally these are used when a person needs assistance to manage their financial transactions. There are generally two types:

Health Care: SEE ABOVE.

Financial: Allows an assigned individual to act on your behalf for all financial matters.

Guardianship: is also referred to as conservatorship. SEE BELOW.

Conservatorship: This is court authorization of a representative to have the control to make decisions on behalf of the individual conserved. There are two types:

Laterman-Petris-Short Act (LPS) Conservatorship: provides a legal framework for the delivery of services to an individual's psychiatric treatment but are unwilling or unable to accept it. A representative is appointed, either a person known to the individual or a public conservator. The conservatorship may be granted over the person, or person and estate, and must be reviewed every year.

Probate Conservatorship: This is designed to help those who are unable to provide for their own basic needs (food, clothing and shelter) but who do not require a locked facility. This allows an appointed representative to conduct business on behalf of the person to ensure their basic needs are met so they can maintain living in the community.



\$AIF

Seniors Against Investment Fraud

The Seniors Against Investment Fraud (SAIF) Program is a statewide outreach campaign under the California Department of Corporations. The primary purpose of SAIF is to alert and educate Californians over the age of 50 about investment and telemarketing fraud crimes and how to avoid being victimized by scam artists.

Contact: Olivia Briesmeister at 209 468-2208

Email: obriesmeister@sjgov.org

Putting Your Affairs In Order

Location of Will _____

Executor _____

Attorney _____

Financial Power of Attorney _____

Health Care Power of Attorney _____

Health Insurance Policies _____

Life Insurance Policies _____

Location of Other Policies _____

Bank Accounts _____

Safe Deposit Box-Where _____

No. _____

Stocks, Bonds, CD's, Annuities _____

Real Estate Owned _____

Location of Deeds _____

Social Security Number _____

Spouse _____

Funeral Plans _____

Burial Plots _____

Other Important Information _____

Signature _____

Address _____

Phone Number _____

Date Compiled _____

Agencies and Programs

ALS Resources

Forbes Norris MDA/ALS Research Center Phone: 415 600-3604
2324 Sacramento St Ste 111 Fax: 415 673-5184
San Francisco, CA 94115 Email: alscenter@sutterhealth.org
Website: <http://www.cpmc.org/services/als/>

Office Hours:

Eligibility Requirements:

Fees:

ALS is commonly referred to as Lou Gehrigs disease and the abbreviation represents Amyotrophic Lateral Sclerosis.

“The Forbes Norris MDA/ALS Research and Treatment Center has been at the forefront of neuromuscular disease research for over 25 years. The dedicated and experienced team of experts at the Forbes Norris Center coordinates their efforts between patient care in our clinic, research studies, and creating a multifaceted resource for patients with ALS.” From the Website listed above.

A Place Called Home

2401 E Orangeburg Ave Ste 675-147
Modesto, CA 95355
Website: <http://aplacecalled-home.com>
Email: diane@aplacecalled-home.com

Phone: 800 565-8807
Phone: 209 241-6788
Fax: 209 838-1783

Office Hours: 24 / 7

Eligibility Requirements: None

Fees: None

A FREE eldercare referral service. Will help clients find an assisted living community that suits their needs.

A Place for Mom

6267 Puerto Dr
Rancho Murieta, CA 95683 Email: cindy@aplaceformom.com
Website: www.aplaceformom.com

Phone: 866 378-6029
Fax: 916 354-0787

Office Hours: M-F 8:00am-5:30pm

Eligibility Requirements: None.

Fees: Free Elderly Service

And Weekends, some Nights
with Appointments.

A free referral service helping families find nursing homes, assisted living, Alzheimer's care, retirement communities, and home care. Experienced Eldercare Advisors have assisted thousands of families with the difficult task of selecting eldercare.

A Senior Solution Phone: 866 227-9676
7485 Rush River Dr, Ste 710-281 Fax: 866 227-9676
Sacramento, CA 95831 Website: www.aseniorsolution.com

Office Hours: 24 / 7
Eligibility Requirements: None
Fees: None

A referral agency dedicated to helping families find the solution to their Senior Housing, Retirement, And Assisted Board and Care needs.

AARP Phone: 916 556-3021
1415 L St, Ste 960 Julie Bates, Assoc State Director
Sacramento, CA 95814 Website: www.aarp.org

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: None.
Fees: None.

AARP is a nonprofit, nonpartisan membership organization for people age 50 and over. Dedicated to enhancing quality of life for the aging, AARP offers a wide array of information, advocacy and services.

AARP Driver Safety Program Training Phone: 209 477-4237
Training at O'Connor Woods Ask for Stan Jacobs
3400 Wagner Heights Rd www.aarp.org/families/driver_safety/
Stockton, CA 95209

What is the Course? The AARP Driver Safety Program (Mature Driver Training) is the nation's first and largest refresher course for drivers age 50 and older that has helped millions of drivers remain safe on today's roads. AARP has offered the course in the classroom for 25 years and now offers the same course online.

Classes are held every other month by the AARP at the O'Connor Woods senior residential community. O'Connor Woods is a not-for-profit senior residential community sponsored by the Dominican Sisters of San Rafael committed to the physical, social and spiritual well-being of its residents.

Ability Access
400 Mossdale Rd
Lathrop, CA 95330

Phone: 209 239-3800
Fax: 510 315-0609
Website: myport-a-lift.com

Office Hours: M-F 8:30am-5:00pm
Eligibility Requirements: None.
Fees: Vary

Company installs and sells lift chairs, stair lifts, wheel chair lifts, electric scooters, disability van conversions, walkers, wheelchairs, electric wheel chairs, and has the Port-a-lift that will lift a person from wheelchair to bed and wheelchair to bath. Client must contact their own insurance first to see if any portion of the purchase might be covered.

Able Data
8630 Fenton Street, Suite 930
Silver Spring, MD 20910

Phone: 800 227-0216
Fax: 301 608-8958
Website: www.abledata.com

Office Hours: M-F 8:00am-5:30pm EST
Eligibility Requirements: None.
Fees: Small fee for different services.

ABLEDATA provides objective information about assistive technology products and rehabilitation equipment available from domestic and international sources. Although ABLEDATA does not sell any products, the organization can help you locate the companies that do.

Adult Protective Services (APS)
102 S. San Joaquin Street;
or PO Box 201056
Stockton, CA 95201

Phone: 1 209 468-3780
Phone: 1 888 800-4800
Fax: 209 932-2650
Website: www.sjchsa.org

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: An individual must meet one of the following criteria: 1) 65 years or older. 2) Persons 18 to 64 who have physical or mental limitations which restrict their ability to carry out normal activities or to protect their rights.
Fees: None.

A program of San Joaquin County Aging and Community Services Division, provides activities, resources, and support by social services staff, to prevent or remedy danger to dependent adults and seniors who are unable to protect their own interests. Services are provided only upon permission of the client. Types of abuse include: Physical,

financial, mental suffering, fear, neglect by caretakers, self-neglect, abandonment, mental incompetence, lack of necessary food, clothing, shelter; inability to take advantage of benefits available to them. APS Staff work with law enforcement, mental health, and many other agencies and resources throughout this county.

Aging Services of California
1315 "I" Street, Suite 100
Sacramento, CA 95814

Phone: 916 392-5111
Fax: 916 428-4250
Website: www.aging.org

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: None.
Fees: None.

Provides advocacy and assistance to older adults and their caregivers in the area of housing. Includes information on affordable housing, and residential and skilled nursing facilities.

Alano Club
1812 Mt. Diablo Ave
Stockton, CA 95203

Phone: 209 463-2855
Fax:

Office Hours: S-TH 6:00am-8:00pm; F, 6:00am-11:00pm; Sat 6:00am-12:00 Midnight
Eligibility Requirements: Membership who desire to be sober.
Fees: 7.00 monthly membership fee.

Provides a social club for recovering alcoholics and their families.

Alcohol Recovery Center
914 N Center St
Stockton, CA 95202

Phone: 209 464-7627
Fax: 209 466-7627

Office Hours: M-Th 9:00am-6:00pm; F 8:00am-4:00pm
Eligibility Requirements: Must be court-ordered to participate or be referred by the Department of Motor Vehicles (DMV).
Fees: 130.00 Intake

Provides classes for individuals convicted of a DUI (Driving Under the Influence).

Alcoholics Anonymous-Delta Central Office
1525 N El Dorado St, Ste 3
Stockton, CA 95204

Phone: 209 464-1594
Fax: 209 464-0529

Website: www.aadelta.org

Email: delta312@sbcglobal.net

Office Hours: T-THU 12:00pm-5:00pm; 1st SAT 12:00pm-5:00pm
Eligibility Requirements: Individuals with the desire to be sober.
Fees: None.

Provides support and assistance to those dealing with alcohol abuse. Offers structured meetings designed to meet various needs (i.e. women only, men only, etc.), seven days a week between the hours of 7:00am and 8:00pm in Stockton, Lodi, Manteca and Tracy. Call for more information on meeting times and locations.

**Alzheimer's Association-Northern
California and Northern Nevada
1455 Response Rd Ste 190
Sacramento, CA 95815**

**Phone: 800 272-3900
24 hours / Day 7 Day Hotline
Phone 916 930-9080
Fax: 916 930-9085
Website: www.alznorcal.org**

Office Hours: M-F 8:30am-5:00pm
Eligibility Requirements: None.
Fees: No Fees

Offers a variety of services to assist families living with Alzheimer's Disease Support groups, medical alert, and a safe return program.

**Alzheimer's Association
1060 La Avenida St
Mountain View, CA 94043**

**Phone: 800 272-3900
Phone: 650 962-8111
Toll Free: 1 800 540-3340
Website: www.alz.org/norcal.org
Email: info@alzsnorcal.org.org
Phone: 916 483-2002**

Office Hours: M-F 8:30am-5:00pm Except Holidays
Eligibility Requirements: None.
Fees: None.

Information and referral, seminars, scholarship program, caregiver support groups, latest research, caregiver tips, special events, and resources.

**American Cancer Society
207 E. Alpine Ave
Stockton, CA 95204**

**Phone: 209 941-2679
Fax: 209 941-2824
Website: www.cancer.org**

Office Hours: M-F 9:00am-5:00pm
Eligibility Requirements: Cancer patients and their families.
Fees: None.

Provides a wide array of programs, services and support to individuals living with cancer and their families. Offers cancer-related education, support groups, transportation, information and referral.

American Civil Liberties Union (ACLU)
39 Drum St.
San Francisco, CA 94111

Phone: 415 621-2488
Fax: 415 255-1478
Website: www.aclu.org

Office Hours: 9:00am-5:00pm
Eligibility Requirements: None.
Fees: None.

A nonprofit and nonpartisan civil rights and advocacy organization, the ACLU works to extend rights to segments of our population that have traditionally been denied their rights, including Native Americans and other people of color; lesbians, bisexuals, gay, and transgendered people (LBGT); women; mental-health patients; prisoners; people with disabilities; and the poor.

American Diabetes Association
2720 Gateway Oaks Drive, Ste 110
Sacramento, CA 95833

Phone: 888 342-2383
Fax:
Website: www.diabetes.org

Office Hours: M-F 8:30am-5:00pm
Eligibility Requirements: None.
Fees: None.

Provides diabetes research, education, information and advocacy, and support groups.

American Hearing Aids
880 W Benjamin Holt Dr
Lincoln Center-South
Stockton, CA 95207

Phone: 209 952-9950
Website: www.americanhearingaids.biz

Office Hours: M-F 9:00am-5:00pm; Closed 12:00pm-1:00pm.
Eligibility Requirements: Accepts various insurance plans
Fees: Vary

Offers free hearing tests.* Fresh batteries, complimentary hearing aid service, as well as evening in-home and weekend appointments. *(Not a medical exam. Audiometric test to determine amplification needs only.)

American Heart Association
2007 O Street
Sacramento, CA 95811

Phone: 209 477-2683
Fax: 916 443-2865
Website: www.americanheart.org

Office Hours: M-F 8:30am-5:00pm; may close 12:00pm-1:00pm.
Eligibility Requirements: None.
Fees: None.

Coordinates fundraising for cardiovascular research, education and community programs; offers information brochures on heart-health topics. Serving San Joaquin, Stanislaus, Tuolumne, Calaveras and Amador counties.

American Kidney Fund
6110 Executive Blvd., Ste 1010
Rockville, MD 20852

Phone: 800 638-8299
Fax: 301 881-0898
Website: www.kidneyfund.org

Office Hours: M-TH 9:00am-5:00pm EST, F 9:00pm-3:00pm
Eligibility Requirements: Individuals living with chronic kidney disease and their families; low income individuals with kidney failure.
Fees: None.

The fund is the nations leading health organization serving people with and at risk for kidney disease through direct financial assistance, comprehensive education, and clinical research. The fund provides financial assistance to kidney dialysis patients and offers education to those at risk for and who live with chronic kidney disease.

American Lung Association
201 Needham Avenue
Modesto, CA 95354
California Website:
<http://www.lungusa.org/associations/states/california/>

Lung HelpLine: 800 548-8252
National Website: www.lungusa.org
Email: brando@alac.org

Office Hours: M-F 9:00am-4:30pm
Eligibility Requirements: None.
Fees: None.

Offers the Freedom From Smoking Program, a 10-session group program led by experts who understand why you smoke. The program uses a positive behavior-change approach that teaches you how to become a nonsmoker for good. Call for more information on dates and times.

American Red Cross
2453 Grand Canal Blvd Ste 5
Stockton, CA 95207
www.sanjoaquincounty.redcross.org

Phone: 209 466-6971
Fax: 209 466-4910
Website:

Office Hours: M-F 8:30am-4:30pm
Eligibility Requirements: Victims of disaster; military personnel and dependents.
Fees: Cost vary for instructional courses.

Provides 24-hour emergency assistance to victims of disaster (fires, floods, etc.) which include shelter, food, clothing, first aid, and health services. Assists military personnel and their dependents with emergency communication and reporting services, counseling, financial assistance, information and referral service. Aids veterans in upgrading discharges. Conducts safety programs through training classes in CPR, First Aid, CA Childcare, and ServSafe. Provides health services through health fairs, blood pressure testing and training classes in health services and disasters. Recruits and trains volunteers for service in all programs.

American Society on Aging (ASA)
71 Stevenson St, Ste 1450
San Francisco, CA 94105

Phone: 800 537-9728
Fax:
Website: www.asaging.org

Office Hours: M-F 8:30am-5:00pm
Eligibility Requirements: None.
Fees: None.

ASA is a valuable resource to anyone interested in aging issues. Through constituent groups and numerous special projects ASA carries out its commitment to education, diversity, and quality of life for older adults.

Americans with Disabilities Act (ADA) Information and Assistance Website And Toll Free Number **Phone: 800 514-0301(voice)**
800 514-0383 (TDD)
Website: www.ada.gov

Office Hours: Website open 24 hours/day
Eligibility Requirements: None.
Fees: Vary.
Provides Information and Assistance on the Americans with Disabilities Act (ADA). Toll free number. Call to obtain answers to general and technical questions about the ADA and to order technical assistance materials.

Amtrak
735 S. San Joaquin Street
Stockton, CA 95205

Phone: 209 946-0517
800 872-7245
Website: www.amtrak.com

Office Hours: 24 hours a day, 7 days a week.
Eligibility Requirements: None.
Fees: Vary.

Provides nationwide railway services. Amtrak travelers 62 years of age and over receive a 15% discount on the applicable adult rail fare on most Amtrak trains.

Apexcare
1803 W. March Ln, Ste N
Stockton, CA 95207

Phone: 209 478-9111
Fax: 209 478-9011
Website: www.apexcare.com

Office Hours: M-F 8:30am-5:00pm
Eligibility Requirements: None.
Fees: Vary.

Offers a variety of services for the elderly and their caregivers. Services include: Care Facility Referrals, In-Home Care Services, Personal Emergency Response Systems, online eldercare directory, and family caregiver training and elder placements.

Arnold Rue Community Center
5758 Lorraine Ave
Stockton, CA 95210

Phone: 209 937-7350
Fax: 209 937-8260

Website: www.stocktongov.com/parks/centers/community.cfm

Office Hours: T-Th 9:00am-8:00pm F 9:00-6:00 Sat 9:00am-5:00pm
Eligibility Requirements: Seniors age 50 and above.
Fees: \$20.50/yr. membership;

Senior Meal program available to all people 60 years of age and over. No lunch fees. Donations accepted.

Offers a variety of programs including dances, exercise, fitness, needlework, book club, tap dancing, special celebrations, cards, dominos, and bowling. Free social and support services are provided to interested seniors who are 50 years of age and over.

AseraCare Hospice
2529 W March Ln, Ste 101
Stockton, CA 95207

Phone: 866 740-7157
Fax: 209 474-8356
Website: www.aseracare.com

Office Hours: 24 Hours, 365 Days Per Year

Eligibility Requirements: For people in the final stages of chronic diseases like emphysema, diabetes, Alzheimer's, dementia, heart disease, HIV/AIDS, neuromuscular, kidney, liver disease, cancer and other terminal illnesses.

Fees: Paid for by Medicare, Medical or private insurance. Individuals privately paying for services is rare but accepted.

Hospice professionals manage the entire range of medical, psychological, spiritual and practical challenges that are a part of the end of life process. This can include ordering and handling medical equipment, managing pain, and comfort, processing paperwork, and coordinating volunteers to provide respite and companionship to loved ones and family. Provides coordination with the family's wishes, social work services and spiritual support, including involvement of counselors and clergy from one's church or denominations. Clients are choosing palliative care rather than aggressive curative treatment.

Assistive Technology (AT) Network
1234 H St, Ste 1
Sacramento, CA 95814

Phone: 800 390-2699
Phone: 916 325-1690
Fax: 916 325-1699
Website: www.atnet.org

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: None.

Fees: None.

The AT Network, a project of the California Foundation for Independent Living Centers, is a statewide, non-profit organization dedicated to increasing the use of assistive technology devices and services for people with disabilities. The AT Networks mission is to help increase independence, improve productivity and enhance the quality of life for all Californians through advocacy, information and referral, and training.

Beth Haven
1010 2nd St
Ripon, CA 95366

Phone: 209 599-1593
Website: www.bethanyripon.org

Office Hours: M-F 8:00am-4:00pm

Eligibility Requirements: Seniors or disabled with functional impairments.

Fees: Private 35.00 / day Attention: Kathie; Call any time.

Provides a licensed, community-based Adult Day Care program with services for seniors who are unable to function independently in their homes. Offers recreational and social activities. Program are is designed to improve the quality of life for eligible seniors.

Senior Meal program is available to all people 60 years of age and over. No lunch fees; Donations accepted.

Better Business Bureau
11 S. San Joaquin Street, Ste 803
Stockton, CA 95202

Phone: 209 948-4880
Fax: 209 465-6302
Website: www.midcalbbb.org

Office Hours: M-F 9:00am-4:00pm
Eligibility Requirements: None.
Fees: None.

Investigates complaints against businesses for possible fraudulent business procedures, and issues warnings of irregular advertising and business practices. Provides arbitration between consumers and businesses.

Better Hearing Center - Ken Norton, AuD
1231 W. Robinhood Drive, Ste A-2
Stockton, CA 95207

Phone: 209 957-1744
Fax: 209 957-1147
Website: www.betterhearingcenter.com

Office Hours: M-F 9:00am-5:00pm
Eligibility Requirements: None.
Fees: Free consultation; fees vary depending upon service.

Dr. Norton offers diagnostic audiological services and hearing aids.

Board and Care Homes (RCFE) / List Please Call 209 468-1104
A current list will be mailed to you upon request!

Boggs Tract Community Center
533 Los Angeles Ave
Stockton, CA 95203

Phone: 209 468-3978
Fax: 209 953-7312
Website: www.sjchsa.org

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Community Center Open to All
Fees: No Lunch Fees: Donations Accepted.

Provides a wide range of direct and referred services to individuals of all ages. Services include: Education; Recreation; Emergency

Services; Nutrition; Employment; Housing; Health; Income Management; Family-Based Case Management.

Brown Bag Program

Phone: 209 239-2091

704 Industrial Park Drive

Manteca, CA 95337

Website: <http://localfoodbank.org/>

Office Hours: M-F 8:00am-3:30pm

Eligibility Requirements: Must be a senior 60 years or over.

Fees: None.

Coordinated through the Second Harvest Food Bank of San Joaquin and Stanislaus Counties, distributes food donated by local farmers, canneries, businesses and industries in San Joaquin County and Stanislaus County twice a month at various locations throughout the county.

Building Blocks

Phone: 209 334-3225

701 N Stockton St

Cell: 209 747-1219

Lodi, CA 95240

Office Hours: Variable Hours

Eligibility Requirements: Needs a Valid ID (California Drivers License)

Fees: None

Provides emergency food, 1 bag per week. Has furniture and clothing. Distributes food the 2nd and 4th Saturday of each month at 9:00am. Client must bring valid ID. Also will provide 1 bag of food per week. Distributes furniture and clothing.

**California Public Utilities Commission
(CPUC)**

Phone: 800 649-7570

505 Van Ness Avenue

San Francisco, CA 94102

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: Low income individuals and families. Call for income guidelines.

Fees: None.

If your energy, telephone, or water has been shut off because you fell behind on your bills, the CPUC may be able to help you get your services restarted.

Calaveras Transit

Phone: 209 754-4450

750 Industrial Way

P.O. Box 1385

San Andreas, CA 95249 Website: <http://calaverastransit.com/>

Office Hours: M-F 6:00am-5:00pm

Eligibility Requirements: None

Fees: Vary

Provides bus transportation for Clements, Lockeford, Victor, and Lodi, California via Route 6 from San Andreas. All buses are ADA compliant, please contact bus company or visit website for further information.

California Children's Services (CCS)

Phone: 209 953-3600

420 S Wilson Way

Fax: 209 953-3632

Stockton, CA 95205

Website: www.dhs.ca.gov/pcfh/cms/ccs/

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: Must be #1 medically eligible, #2 residentially eligible, and #3 financially eligible.

Fees: There may be an assessment fee.

California Children's Services (CCS) is a statewide program that treats children with certain physical limitations and chronic health conditions or diseases. CCS can authorize and pay for specific medical services and equipment provided by CCS-approved specialists. The California Department of Health Services manages the CCS program. Larger counties operate their own CCS programs, while smaller counties share the operation of their program with state CCS regional offices in Sacramento, San Francisco, and Los Angeles. The program is funded with state, county, and federal tax monies, along with some fees paid by parents.

California Department of Corrections and Rehabilitation, Juvenile Justice Division-

Phone: 209 944-6174

Foster Grandparent Program

Fax: 209 944-6100

7650 Newcastle Road; PO Box 213004

Stockton, CA 95213

Email: mpadilla@cdcr.ca.gov

Office Hours: M-F 8:00am-4:00pm

Eligibility Requirements: Seniors age 60 or over.

Fees: None.

Provides employment for seniors 60 and over and with limited income to work with neglected and deprived delinquent youths who lack close personal relationships with adults. Foster Grandparents are paid a

non-declarable stipend and receive a free meal and travel allowance for each work day.

California Department of Health Services **Phone: 916 445-4171**
714 P St, Room 1253 **Fax:**
Sacramento, CA 95814 **Website: www.dhs.ca.gov**

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: None
Fees: None.

If you have a complaint about a health care organization, you can contact the Department of Health Services (DHS) for assistance.

California Department of Veterans Affairs **Phone: 800 952-5626**
1227 O Street **TDD: 800 324-5966**
Sacramento, CA 95814 **Website: <http://www.cdva.ca.gov/>**
(See Also: San Joaquin County Department of Veterans Affairs)

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: You must be a Veteran.
Fees: None.

Administers a number of special programs, benefits and services for California veterans and their families. Programs and services offered: CalVet home loans, professional and low cost residential, assisted living and medical care facilities, claims representation, college tuition fee waivers for veterans' dependents, reduced annual fees for fishing and hunting licenses, lifetime State of California Parks pass, Veterans preference in California civil service examinations, disabled veteran business enterprise opportunities, employment and unemployment insurance assistance, property tax exemptions, business license tax and fee waivers, waiver of registration fees and free license plates, and free specialized license plates.

California Donated Dental Service **Phone: 877-357-8660**
PO Box 2240 **Fax: 909 867-8678629**
Running Springs, CA. 92382 **Website: www.nfdh.org**
Attn: Susan Law **Email: slear@dentallifeline.org**

Office Hours: M-F 8:00am-4:00pm
Eligibility Requirements: One must lack adequate income to pay for dental care and be: Seriously disabled or have Medical problems, or advanced age.
Fees: There are no rigid financial eligibility requirements.

The Dental Lifeline Network, offers free, dental care for the elderly.

California Healthy Families
1670 E 6th St
Stockton, CA 95206

Phone: 800-880-5305

Fax:

Website: www.healthyfamilies.ca.gov

Office Hours: M-F 8am-8pm, Sat 8am- 5pm

Eligibility Requirements: Please contact the El Concilio at 209 547-2855 to arrange an appointment to complete a Healthy Families Application.

Fees: Vary

California Healthy Families is low cost insurance for children up to 18 years old and Pregnant Mothers. This includes Health, Dental and Vision coverage for qualifying applicants.

Medi-Cal Coverage is also available. If you cannot qualify for the Healthy Families Program, you may qualify for Free Medi-Cal.

California Hospice Foundation
3841 North Freeway Blvd., #225
Sacramento, CA 95834

Phone: 916 925-3770

Fax: 916 925-3780

Website: www.calhospice.org

Office Hours: M-F 9:00am-5:00pm

Eligibility Requirements: None.

Fees: None.

Provide information regarding hospice services, including Medicare and Medi-Cal coverage, hospice eligibility and referrals to local hospice programs.

California Indian Legal Services (CILS)
3814 Auburn Blvd Ste 72
Sacramento, CA 96932

Phone: 916 978-0960

Fax:

Website: www.calindian.org

Office Hours: M-F 9:00am-5:00pm

Eligibility Requirements: Must be below poverty guidelines

Fees: None.

CILS provides free legal services on Federal Indian Law issues to low-income Indians in California, and referrals and other resources to all Indians in California. CILS also provides legal services to California Tribes and Tribal Organization.

California Kidney Cancer Foundation
2100 Webster Street, Ste 326
San Francisco, CA 94115

Phone: 415 885-8600
510 535-8045
Website: www.ckcc.org

Office Hours: M-F 9:00am-5:00pm

Eligibility Requirements: Must be a Stage IV kidney cancer patient for treatment services.

Fees: Accepts Medi-Cal, private insurance and private pay with a sliding scale offered.

Provides treatment services to individuals with advanced kidney cancer. Also provides general information, education, and resources related to kidney cancer.

California Kinship Navigator Program

Phone: 800 546-0047

Website: www.cakinship.org

Lines open M-F 9:00am – 7:00pm

Office Hours: Phone Lines Open 9:00am – 7:00pm

Eligibility Requirements: Designed for relative caregivers.

Fees: Free referrals, resources, support.

The California Kinship Navigator Program helps relative caregivers with local referrals and personalized support so families can stay together. Helps kinship relatives navigate complex social service systems.

California Lifeline Telephone Service

English: 866 272-0349

Note Contact the Local Phone Company of your Choice.

Spanish: 866 272-0350

TTY: 866-272-0358

Website: www.californialifeline.com

Office Hours: 8 am-7 pm M-F

Eligibility Requirements: You can qualify for California LifeLine

Telephone Service if you or another person in your household is enrolled in any one of the following public-assistance programs:

Medicaid/Medi-Cal

Low Income Home Energy Assistance Program (LIHEAP)

Supplemental Security Income (SSI)

Federal Public Housing Assistance or Section 8

Food Stamps or Supplemental Nutrition Assistance Program (SNAP)

Healthy Families Category A

National School Lunch's FREE Lunch Program (NSL)

Tribal TANF

Bureau of Indian Affairs General Assistance

Women, Infant and Children Program (WIC)

Head Start Income Eligible (Tribal Only)

Temporary Assistance for Needy Families (TANF)

Fees: California LifeLine provides discounted basic telephone (landline) services to eligible California households to assist in basic telephone communication.

Contact your local telephone company for information.

California Nursing Home Search
1438 Webster St, STE 400
Oakland, CA 94612

Phone: 510 238-1040
Fax: 510 238-1388
Website: www.calnhs.org

Office Hours: 8:30am-5:00pm

Eligibility Requirements: None.

Fees: None.

CalNHS.org helps consumers, family members, and patient advocates find quality nursing homes, home health care agencies, hospices, and other long term care providers in California. A free service of the California HealthCare Foundation, CalNHS.org provides objective quality evaluations and details about the range of services offered, including: quality of care ratings, provider location and service area, facility size and number of patients, types of services provided and conditions treated, nurse staffing levels, complaints or citations against the provider, and cost and types of payment and insurance accepted.

California Relay Services for the Hearing Impaired

Phone: TDD/TTY to Voice 1 800 735-2929

Website: www.ddtp.org/california_relay_service/

Office Hours: 24 / 7

Eligibility Requirements: For deaf, hard of hearing, or speech-disabled.

Fees: None.

California Relay Service (CRS) provides specially-trained operators to relay telephone conversations back and forth between people who are deaf, hard of hearing, or speech-disabled and all those they wish to communicate with by telephone. This CRS page offers useful information about the availability of relay services, the new 711 Choice option, and relay providers

California Rural Legal Assistance (CRLA)
145 E Weber Ave
Stockton, CA 95202

Phone: 209 946-0605
Fax:
Website: www.crla.org

Office Hours: M,T,TH,F 9:00am-11:00am; 1:00pm-4:00pm Closed
Wed

Eligibility Requirements: Below poverty level

Fees: None

Provides legal services for San Joaquin County seniors 60 or older, gang prevention programs, DVI/family services, child development and child day care, and Latino health services.

California Smokers' Helpline
9500 Gimán Dr. Dept. 0905
La Joya, CA 92093

Phone: 800 662-8887
Fax: 858 300-1099
Website: www.nobutts.org

Office Hours: M-F 7:00am-9:00pm; SAT 9:00am-1:00pm

Eligibility Requirements: None.

Fees: None.

The California Smokers' Helpline is a telephone program that can help you quit smoking. Helpline services are free, funded by the California Department of Health. When you call, a friendly staff person will offer a choice of services: self-help materials, a referral list of other programs, and one-on-one counseling over the phone.

California Telephone Access Program(CTAP)Deaf and Disabled Telecommunications Program
PO Box 30310
Stockton, CA 95213

Phone: 800 806-1191
Fax: 800 889-3974
Website: www.ddtp.org

Office Hours: M-F 7:00am-6:00pm Sat 9:00-4:00

Eligibility Requirements: Must live in the state of California, must have residential phone service. Application requires doctor's signature.

Fees: None.

For individuals with hearing, speech, vision, cognitive, or motion impairments that limit their use of the telephone, provides specialized telecommunications equipment on loan at no additional charge in partnership with your local telephone company.

California Tribal TANF Partnership
5405 N. Pershing Ave. Suite C-3
Stockton, Ca. 95207

Phone: 209 474-6890

Office Hours: M-F 8:00am-5:00pm Closed 12:00pm-1:00pm for lunch

Eligibility Requirements: Must be eligible for Native/Tribal TANF

Fees: None

Native American Indians have the authority to operate their own Temporary Assistance for Needy Families (TANF) programs. This

program is known as Native or Tribal TANF. The above number is the Central intake number for the program.

CalVet Loans **Phone: 866 653-2510**
1227 O Street **Fax: (916) 651-9085**
Sacramento, CA 95814 **Email: Sacramento@cdva.ca.gov**
Website: www.cdva.ca.gov/CalVetLoans/Default.aspx

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: None
Fees: None.

The California Department of Veterans Affairs and its CalVet Home Loan program is committed to helping veterans and active duty personnel attain the American Dream of home ownership and while we currently don't have the legal authority to refinance homeowners who are in difficult situations, we are exploring possible legislative solutions.

CASE Partnership (Communities Against Senior Exploitation) **Phone: 866 653-2510**
222 E. Weber Ave, 4th Floor Room 229 **Fax: 209 465-0371**
Stockton, CA **Email: da.info@sjcda.org**
Website: www.sjgov.org/DA/main.asp?Ink=misc/CASE_Fraud

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: None
Fees: None.

Elder Fraud Line 209 468-2488 **Victim Witness Line 209 468-2500**
The CASE program provides critical information necessary to keep senior citizens from becoming victims of fraud and abuse. This is accomplished by a partnership between the San Joaquin County District Attorney's Office and organizations which provide services to senior citizens.

Catholic Charities **Phone: 209 444-5900**
1106 N. El Dorado Street **Fax: 209 444-5933**
Stockton, CA 95202 **Website: www.ccstockton.net**

Office Hours: M-F 8:30am-4:30pm
Eligibility Requirements: Seniors age 60 and above.
Fees: Donations accepted; fees vary according to program

Catholic Charities offers housekeeping, personal care, respite care, minor home repairs, durable medical equipment. Children (18 or younger) and pregnant mothers can get assistance with Medi-Cal and Health Kids and Families insurance enrollment. Immigrants and refugees can receive case management, updated information on immigrant policies, and supportive counseling when dealing with filing naturalization/citizenship, and green card renewal/replacement applications. Immigrant women and children receive services under the provisions of the Violence Against Women Act. Social Ministry helps organize social justice ministries in parishes within the Diocese of Stockton. In addition, Catholic Charities contracts for the the Multipurpose Senior Services Program (MSSP).

Centers for Medicare & Medicaid Services Phone: 877-267-2323
7500 Security Boulevard TTY Toll-Free: 866-226-1819
Baltimore, MD 21244 Website: www.cms.hhs.gov

Office Hours: 24 hours a day, 7 days a week.
Eligibility Requirements: None.
Fees: None.

CMS' Mission: To ensure effective, up-to-date health care coverage and to promote quality care for beneficiaries. CMS' VISION: To achieve a transformed and modernized health care system. CMS will accomplish our mission by continuing to transform and modernize America's health care system. Website provides many links to assist professional's and the consumer with Medicare, Medicaid and other consumer issues.

Central Valley Low-Income Housing Corp. Phone: 209 472-7200
2431 W March Ln Ste 3 Fax: 209 954-9548
Stockton, CA 95207 Website: cvlhc@sbcglobal.net

Office Hours: M-F 9:00am – 5:00pm.
Eligibility Requirements: Shelter Plus Care program: must be homeless, disabled (mental or physical) and receiving case management services. Supportive Housing program: must be homeless with a child. All household member must be alcohol and drug-free.
Fees: Subsidized Rent.

Has two types of programs for housing:
Supportive Housing Program
Shelter Plus Program

Contact Central Valley Low-Income Housing for Information.

Central Valley Senior Services

178 W Adams Street

Stockton, CA 95204

Phone: 209 890-1300

Fax: 209 890-1301

Website: centralvalleyseniorservices.org

Email: info@centralvalleyseniorservices.org

Office Hours: 9:00 – 4:30 M - F

Eligibility Requirements: Varies, dependent upon funding sources.

Fees: Vary

Has many programs of care including, Health and Wellness; Nurse Advocates; In-Home assistance including Homemaker Services, Personal Care, and Respite Care; Counseling services for Grief, Depression Life Counseling, 12-Step Treatment and Recovery; LGBT Support.

Child Abuse Prevention Council (CAPC)

PO Box 1257-540 N. California St

Stockton, CA 95201

Phone: 209 464-4524

Fax: 209 464-2272

Website: www.nochildabuse.org

Office Hours: Mon-Sat 8:30-5:00 Childcare 7:30am-8:30pm

Eligibility Requirements: None

Fees: None

An agency dedicated to preventing child abuse, ensuring safety, education and treatment for abused/neglected children and abusive and at-risk parents. The CAPC collaborates with other local agencies and organizations to meet the needs of children and families who are at-risk of abuse and neglect.

Children of Aging Parents

PO Box 167

Richboro, PA 18954

Phone: 800 227-7294

Fax: 215 355-6824

Website: www.caps4caregivers.org

Office Hours: 24 hours, 7 days-Voicemail

Eligibility Requirements: All caregivers.

Fees: None.

Provides support groups, publications, educational outreach and emotional support. Assists caregivers of the elderly or chronically ill with reliable information, referrals and support, and heightens public awareness that the health of the family caregiver is essential to ensure quality care of the elderly.

Child Protective Services (CPS)
102 S San Joaquin St
PO Box 201056
Stockton, CA 95202
Website: www.sjgov.org/hsa/

Phone: 209 468-1333
(Emergency 24/7 Hotline)
Phone: 209 468-1330
(Daytime Phone)
Fax: 209 468-1108

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Age 0-18 years
Fees: None.

In an effort to assure that San Joaquin County's children experience a safe, healthy and nurturing family environment, the Children's Services Division works to:

- Protect and care for children who have been abused or neglected.
- Strengthen and preserve families whose children are in danger of abuse or neglect.
- Find permanent homes for children who cannot be returned to their families.
- Support the work of foster parents and other substitute caregivers.
- Provide leadership in planning, collaborating and integrating culturally-appropriate services for children and families.
- Provides reunification services for families who have lost custody due to abuse and neglect issues.

Child Support Services,
Department of (DCSS)
826 N California St
Stockton, CA 95202

Phone: 866 901-3212
Fax: 209 468-3694
Website: www.sjgov.org/childsupport/

Mailing Address
Child Support Services
PO Box 50
Stockton, CA 95201

Judith A. Grimes, Director
Office Hours: M-F 8:00am-5:00pm,
Eligibility Requirements: None.
Fees: Vary.

The mission of the San Joaquin County Department of Child Support Services is to make a difference in the lives of children by providing high quality, dedicated child support services.

City of Lodi Public Library
201 W Locust St
Lodi, CA 95240

Phone: 209 333-5566
Fax: 209 367-5944
Website: www.lodi.gov/library

Office Hours: M-W 10:00am-9:00pm, TH 10:00am-9:00pm, Closed F, Sat 10:00am-6:00pm, Sun 1:00pm-5:00pm
Eligibility Requirements: None.
Fees: None.

Provides books, magazines, newspapers, recordings and other materials for study and enjoyment. Large print materials available. Has Information Center serving those in person and by phone. Offers pickup and delivery for shut-ins by Friends of the Library. Library building allows easy access for elderly and handicapped.

City of Manteca
1001 W Center St
Manteca, CA 95337

Phone: 209 239-8400
Fax:
Website: www.mantecagov.com

Office Hours: M-F 7:30am-5:30pm (Closed every other Friday)
Eligibility Requirements:
Fees:
City Offices

City of Stockton Housing Department
425 N. El Dorado Street, 3rd Floor
Stockton, CA 95202

Phone: 209 937-8539
Fax: 209 937-5099
Website: www.stocktongov.com/housing

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Low and very low income individuals or families. The property must be located within the Stockton city limits.
Fees: None.

The City of Stockton offers two types of programs:

1. EMERGENCY REPAIR PROGRAM

The program provides one-time emergency repair assistance loan to low-income property owners up to a maximum of \$10,000.

2. OWNER-OCCUPIED HOUSING REPAIR LOAN PROGRAM

Program can provide financial assistance to low-income homeowners for repairs to their home to meet the current building codes. Both programs provide low interest loans.

(Note: Please See the City of Stockton Website or call at the phone listed for further information and availability of either program.)

**City of Stockton Parks and
Recreation Department
6 E. Lindsey Street
Stockton, CA 95202**

**Phone: 209 937-8206
Fax: 209 937-8260
Website: www.stockton.gov.com**

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: None.

Fees: Fees for membership and lunches vary. Call for more information.

Operates community centers which offer a variety of recreational activities for all age groups, as well as senior programs. The community centers offer programs for seniors which include hot lunches, exercise, games, arts and crafts, workshops, blood pressure clinics and more. Centers include Oak Park Senior Center, plus Arnold Rue, Stribly, McKinley, and Van Buskirk Community Centers.

**Clearpoint Credit Counseling Solutions
1024 W Robinhood Dr
Stockton, CA 95207**

**Phone: 877 877-1995
Fax: 209 473-3294**

(Housing Delinquency Counseling) Website: www.ClearPoint.org

Office Hours: M- TH 8:00am-4:30pm; F 8:00am-4:30pm

Eligibility Requirements: None

Fees: Free counseling; fees vary for other services.

Provides budget and debt counseling, credit report review, housing default and foreclosure counseling, reverse mortgage counseling, and identity theft resolution. Educational Programs include: Financial Firsts, Get Checking, Identity Theft, and First-Time Homebuyers.

Clients' Rights Advocate

See .. Office of Clients' Rights Advocacy

Clothing

See .. Emergency Clothing

**Commodity Food Program
2736 Teepee Drive
Stockton, CA 95205**

**Phone: 209 468-8066
Fax:
Website: www.sjchsa.org**

Office Hours: Third Thursday of each month; hours vary by location.
Eligibility Requirements: Low-income residents of San Joaquin County.
Fees: None.

The Commodity Food Program delivers over 9 million pounds of USDA, FEMA, and donated food to 14 community agencies that, in turn, distribute the food to needy individuals and families.

Community Center For The Blind
130 W. Flora Street
Stockton, CA 95202

Phone: 209 466-3836
Fax: 209 466-5692

Website: www.communitycenterfortheblind.org

Office Hours: M-F 8:30am-5:00pm
Eligibility Requirements: Blind/visually impaired.
Fees: None.

Provides programs and services for blind and visually impaired persons residing in San Joaquin County. Services include: Information and Referral, Support Groups, Braille Instruction, Daily Living Skills, Adaptive Computer Training, Orientation and Mobility, Aids and Appliances, Leisure Skills Program, Weaving, Ceramics, and Arts and Crafts.

Community Hospice, Inc.
2105 W. March Ln Ste. 2
Stockton, CA 95207

Phone: 209 477-6300
Toll Free: 866 645-4567
Website: www.hospiceheart.org

Office Hours: M-F 8:00am-4:30pm
Eligibility Requirements: Terminal prognosis of 6 months or less if the disease follows a normal and expected course.-Choosing palliative care (i.e. symptom control, declines interventions that alters the course of the terminal diagnosis).-Community Hospice receives medical documentation to support the terminal diagnosis.- Note: Serves San Joaquin County from the communities of French Camp and south. (Does not serve Stockton, Lodi, or Lockeford, etc.)
For **Caregiver College**: see above website or call as directed.
Fees: Medicare, Medi-Cal and private insurance accepted. Terminally ill accepted regardless of ability to pay.

The mission of Community Hospice is to provide compassionate and quality care, education and support to terminally ill patients and their families, regardless of ability to pay.

Community Medical Centers, Inc. -

Phone: 209 944-4700

Channel Medical Center **209 751-1900 (health education)**
701 E. Channel Street **Fax: 209 944-4795**
Stockton, CA 95202 Website: www.communitymedicalcenters.org

Office Hours: M-F 8:00am-9:00pm, SAT 8:00am-4:30pm
Eligibility Requirements: None.
Fees: Sliding scale. Medi-Cal and private insurance accepted.

Offers medical care for people of all ages. Services offered: Clinical Lab, Internal Medicine, Family Practice, Health Education, Nutritional Counseling, OB/GYN, Perinatal, Pharmacy, Radiology/X-Ray, and HIV Testing and treatment.

Community Medical Centers, Inc. - **Phone: 209 751-5200**
Hammer Ln **209 751-1900 (health education)**
1721 E. Hammer Ln, Ste A **Fax: 209 751-5252**
Stockton, CA 95210 **Website:**
www.communitymedicalcenters.org

Office Hours: M-Th 8am-8pm, Fri 8am-6pm, Sat 8:00-4:30pm
Eligibility Requirements: None.
Fees: Sliding scale. Medi-Cal and private insurance accepted.

Please see Services Offered under Channel Medical Center, above.

Community Medical Centers, Inc. - **Phone: 209 933-7232**
King Family Health Center **Fax: 209 466-6527**
2460 E. Lafayette St Website: www.communitymedicalcenters.org
Stockton, CA 95205

Office Hours: M-F 1:00pm-5:00pm
Eligibility Requirements: None.
Fees: Sliding scale. Medi-Cal and private insurance accepted.

Please see Services Offered under Channel Medical Center, above.

Community Medical Centers, Inc. - **Phone: 209 331-8019**
Lodi-Lawrence School **Fax: 209 331-8018**
721 Calaveras St. Website: www.communitymedicalcenters.org
Lodi, CA 95240

Office Hours: M and TH 9:00am-6:00pm, W 9:00am-12:30pm
Eligibility Requirements: None.
Fees: Sliding scale. Medi-Cal and private insurance accepted.

Please see Services Offered under Channel Medical Center, above.

Community Medical Centers, Inc. - Phone: 209 370-1700
Lodi-Woodbridge Medical Group Fax: 209 370-1737
2401 W. Turner Road, Ste 450
Lodi, CA 95242 Website: www.communitymedicalcenters.org

Office Hours: M-TH 8:00am-8:00pm, F 8:00am-6:00pm, SAT 8:00am-4:30pm

Eligibility Requirements: None.

Fees: Sliding scale. Medi-Cal and private insurance accepted.

Please see Services Offered under Channel Medical Center, above.

Community Medical Centers, Inc. - Phone: 209 751-1900
Mariposa Clinic Fax: 209 751-1950
2003 E. Mariposa Rd.
Stockton, CA 95205 Website: www.communitymedicalcenters.org

Office Hours: M-F 8:00am-5:00pm Sat 8:00am-4:30pm

Eligibility Requirements: None.

Fees: Sliding scale. Medi-Cal and private insurance accepted.

Please see Services Offered under Channel Medical Center, above.

Community Medical Centers, Inc. - Phone: 209 820-1500
Tracy Family Practice Fax: 209 820-1525
730 North Central Ave. Tracy, CA 95376
Website: www.communitymedicalcenters.org

Office Hours: M-TH 8:00am-8:00pm, F 8:00am-6:00pm, SAT 8:00am-4:30pm

Eligibility Requirements: None.

Fees: Sliding scale. Medi-Cal and private insurance accepted.

Please see Services Offered under Channel Medical Center, above.

Community Partnership for Families Phone: 209 444-5555
of San Joaquin-CUFF Family Resource Center
2044 Fair Street Fax: 209 444-5500
Stockton, CA 95206 Website: www.cpsfj.org

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: None

Fees: None

Community Partnership for Families of San Joaquin provides an array of programs and referrals that include the following: school-age tutoring, early childhood development, GED classes, economic development, youth activities, family support services, counseling referrals, women's services, gang prevention, and many others.

**Community Partnership for Families
of San Joaquin-Diamond Cove II Center
5506 Tam O'Shanter Drive
Stockton, CA 95210**

**Phone: 209 373-2484
Fax: 209 473-2814
Website: www.cpsfsj.org**

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: None
Fees: None

Please See Description for Cuff Family Resource Center above.

**Community Partnership for Families
of San Joaquin-Lodi Center
631 E. Oak Street
Lodi, CA 95240**

**Phone: 209 339-1183
Fax: 209 339-1182
Website: www.cpsfsj.org**

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: None
Fees: None

Please See Description for Cuff Family Resource Center above.

**Community Partnership for Families of San
Joaquin-West Lane Oak Resource Center
7908 N. West Ln Suite 201
Stockton, CA 95210**

**Phone: 209 644-8600
Fax: 209 475-0231
Website: www.cpsfsj.org**

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: None
Fees: None

Please See Description for Cuff Family Resource Center above.

**Community Service Volunteer Program -
CSVP
102 S San Joaquin St
Stockton, CA 95202**

**Phone: 209 468-2008
Website: www.sjchsa.org**

Office Hours: M-F 8:00am-4:30pm
Eligibility Requirements: None
Fees: None

A program of San Joaquin County Community Services Division, recruits and matches individuals under the age of 55 with volunteer positions in San Joaquin County. (If over 55 years of age see the RSVP Program)

Convalescent Hospitals **Please Call 209 468-1104**
A current list will be mailed to you upon request!

Council for the Spanish Speaking (El Concilio) Phone: 209 644-2625
224 S Sutter Street Fax: 209 644-2640
Stockton, CA 95203 Website: www.elconcilio.org

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Seniors or Families, or Youths who reside in San Joaquin County.
Fees: No cost, but will gladly accept donations.

Contracts with SJC Aging and Community Services to provide free senior legal advice including, but not limited to, simple wills, general durable power of attorney, health care directives, and deed changes.

The Concilio is committed to provide the best services possible with counseling, referrals, education, and belief that persons empowered to help themselves will become significant assets to the community at large. El Concilio offers services to infants, youth, adults, families and seniors. These services are open to any person seeking assistance. Each program is geared toward the low-income population, individuals who have social, mental or physical barriers to obtaining services.

Council for the Spanish Speaking Phone: 209 370-6300
(El Concilio)-Lodi Fax: 209 370-6325
498 E Kettleman Ln Website: www.elconcilio.org
Lodi, CA 95240

Council for the Spanish Speaking Phone: 209 249-2100
(El Concilio)-Manteca Fax: 209 249-2105
1620 W Yosemite Ave Ste 1 Website: www.elconcilio.org
Manteca, CA 95337

Council for the Spanish Speaking Phone: 209 820-5900
(El Concilio)-Tracy Fax: 209 820-5905

**95 W 11th St Suite 104
Tracy, CA 95376**

Website: www.elconcilio.org

**Dameron Hospital
525 W. Acacia
Stockton, CA 95204**

**Phone: 209 944-5550
Fax:
Website: www.dameronhospital.org**

Office Hours: 24 hour emergency care.
Eligibility Requirements: None.
Fees: Vary.

Dameron Hospital is an acute care facility providing diagnostic and treatment services as well as emergency and critical care services. Hospital programs and services include physical therapy, occupational health and outpatient surgery.

**Del Oro Caregiver Resource Center
8421 Auburn Blvd, St 120
Citrus Heights, CA 95610**

**Phone: 916 728-9333
800 635-0220
Fax: 916 728-9313
Website: www.deloro.org**

Office Hours: M-T 8:30am-4:00pm; closed 12:00pm-1:00pm
Eligibility Requirements: Family caregivers and professionals.
Fees: None.

Provides a coordinated resource system to meet the needs of brain-impaired adults through assistance to their families, professionals and other caregivers. These services include information and referral, respite care, counseling, family support services, development of support groups and public awareness and advocacy for caregivers of brain-impaired adults.

**Dementia Support Group-O'Connor Woods Phone: 209 956-3499
3400 Wagner Heights Road or 209 956-3495 Fax: 209 476-4098
Stockton, CA 95209 Email: alopez3@chw.edu**

Office Hours: Last Tuesday of every month 6:30PM
Support Group: Meets Thursdays 3:30pm-5:30pm
Eligibility Requirements: None.
Fees: None.

Provides information, education and support to families and friends who have been diagnosed with dementia.

Denti-Cal Referral Line

Phone: 800 322-6384

**PO Box 15539
Sacramento, CA 95852**

Website: www.denti-cal.dhs.ca.gov

Office Hours: M-F 8:00-5:00pm

Eligibility Requirements: Must be a Medi-Cal recipient.

Fees: None.

Provides referral to a Denti-Cal dentist or clinic in your area.

**Dignity Alcove, Inc
141 S California St
Stockton, CA 95202**

Phone: 209 465-5687

Fax: 209 465-5687

Website: dignityalcoveinc.org

Mailing Address: PO Box 6361 Stockton, CA 95207

Office Hours: M-F 9:00am-5:00pm Clients 10:00am-3:00

Eligibility Requirements: Homeless, Veterans

Fees: None.

Helps homeless Veterans find permanent housing, secure a substantial income and address the specific challenges that veterans face, including but not limited to mental illness, physical illness, and substance abuse.

**Disability Resource Agency for
Independent Living (DRAIL)
501 W Weber Ave, Ste 200A
Stockton, CA 95203**

Phone: 209 477-8143

TTY 209 477-7734

Fax: 209 477-7730

Website: www.drail.org

Office Hours: M-F 9:00am-5:00pm

Eligibility Requirements: Any individual with a disability that constitutes or results in substantial limitations to their independence is eligible to receive services.

Fees: None.

Provides services to meet the diverse needs of people who have a variety of disabilities in all age groups. These services include: community advocacy, information and referral, consumer advocacy, peer support, independent living skills, attendant registry, housing, and volunteer services.

**Doctors Hospital Of Manteca
1205 E. North Street
Manteca, CA 95336**

Phone: 209 823-3111

Fax: 209 239-8329

Website: www.doctorsmanteca.com

Eligibility Requirements: Must have a valid Social Security Number.
Fees: None

Your direct link to job placement and referrals, unemployment insurance, disability insurance, employment and training, labor market information, payroll taxes, and more! Assists Employers, Job Seekers, People With Disabilities, Senior Workers, Veterans, Workforce Community, Youth meet their Employment Needs.

Energy Crisis Intervention Program (ECIP) Phone: 209 468-3988
PO Box 201056 Fax:
102 S San Joaquin St Website: www.sjchsa.org
Stockton, CA 95201-3006

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Low-income individuals in crisis. Must have 48-hour notice or a shut of notice.
Fees: None

The Energy Crisis Intervention Program (ECIP) provides assistance with utility bills for low-income individuals in crisis-if they have a 48-hour notice or a shut off notice. Clients are required to call for an appointment on Monday mornings and are required to attend an Energy class and bring appropriate documents to receive immediate help with utility bills.

Epilepsy Foundation of Northern California Phone: 800 632-3532
5700 Stoneridge Mall Rd., Suite 295 Fax: 925 224-7770
Pleasanton, CA 94588 Website: www.epilepsynorcal.org

Office Hours: M-F 9:00am-5:00pm
Eligibility Requirements: None.
Fees: None. Donations are welcome.

Individuals served are people with epilepsy and their families. Provides individual support, support group network, public awareness program, video and book library, advocacy, and a camp for kids.

Escalon Community Center Phone: 209 838-4122
1055 Escalon Ave Fax:
Escalon, CA 95320 Website: www.cityofescalon.org

Office Hours: Tue & Th 9:00am-1:00pm
Eligibility Requirements: None.

Offers social and recreational activities to all Escalon area residents. Senior activities include lunches, served Monday through Friday 11:30am to 12:30pm; and bingo.

Senior Meal program is available to all people 60 years of age and over. No lunch fees; Donations accepted.

eTrans
2060 McHenry Ave
Escalon, CA 95320

Phone: 209 541-6645
Fax: 209 691-7439
Website: www.cityofescalon.org

Office Hours: Office: M-F 7:00am-6:00pm
Hours of Operation: 7:15am to 7:15pm

Fees vary: As low as \$.75 for Seniors up to \$2.00 to go to Modesto. Provides Dial-A-Ride service within Escalon and bus service to Modesto via eTrans.

Family Caregiver Support Program
102 S. San Joaquin Street;
PO Box 201056
Stockton, CA 95201

Phone: 209 468-2202
Fax: 209 932-2663
Website: www.sjchsa.org

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Adult caregiver (18 years or older) providing informal in-home care to a senior age 60 or older.
A grandparent 55 years or older caring for grandchild 18 yrs of age.

A program of San Joaquin County Aging and Community Services Division, provides case management, respite, and supplemental services to caregivers.

Family Law Court (San Joaquin County)
540 E Main St
Stockton, CA 95202

Phone: 209 468-8116

Office Hours: M-F 8:00am-3:00pm to pull files and / or records
Eligibility Requirements: None
Fees: Vary

The San Joaquin County Family Law Court deals with custody cases, restraining orders, elder abuse and divorces.

Family Law Service Center
42 N Sutter St, Ste 302
Stockton, CA 95202

Phone: 209 948-1171
Fax: 209 948-0619

Office Hours: M-Thur 9:00am-4:30pm F 9:00am-12:00pm
Eligibility Requirements: None
Fees: Vary

The Family law Service Center is a non-profit organization, provides legal assistance to low-income residents of San Joaquin County in the area of Family Law at a minimal or reduced rate. This includes, but is not limited to: Dissolutions of Marriage; Annulments; Protective Court Orders; Custody Agreements and Modifications; Guardianships; and Stepparent Adoptions. The Family Law Service Center is unique in the fact that it is the only legal service agency in San Joaquin County that provides direct representation by a licensed attorney in family law matters.

Family Resource and Referral Center
509 W Weber Ave., Suite 104
Stockton, CA 95203

Phone: 209 948-1553
Toll Free: 800 526-1555
Website: www.frrcsj.org

Office Hours: M-F 8:30am-5:00pm
Eligibility Requirements: None
Fees: Funding is provided by many Agencies

Family Resource and Referral Center provides a broad range of programs and services to individuals and families living in San Joaquin County that focus on: Health and safety training; Increasing quality of care; Education and training for child care providers and parents; Instructional materials and resources for child care providers and parents education, training, and intervention services for providers of children with special needs.

Foster Grandparent/Senior Companion Program
702 N Aurora St PO Box 692290
Stockton, CA 95269-2290

Phone: 209 955-3351
Fax: 209 473-0256
Email: mking@vmrc.net

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Seniors 55 years and over.
Fees: None.

The Foster Grandparent and Senior Companion Programs are for people 55 years and older on a limited income to volunteer with developmentally disabled children or adults in either a school or day program. As a volunteer, you would assist either children or adults 4, 5 or 6 hours per day, Monday through Friday. As a volunteer in the program, you would receive a non taxable stipend of approximately

\$325 per month which would not affect any of your benefits. If you are interested in becoming a volunteer, contact Mara King at (209) 955-3351 or mking@vmrc.net

Franco Community Center
144 Mun Kwok Lane
Stockton, CA 95202

Phone: 209 466-4697
Fax: 209 466-2376

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Seniors 60 years and over.
Fees: No Lunch Fees: Donations Accepted.

The center offers independent senior living for those who are 62 years and older. The center also hosts a senior nutrition program (congregate meals) for those registered with the county who are 60 years of age and older. Lunch is served from 11:30am to 1:30pm.

Senior Meal program is available to all people 60 years of age and over. No lunch fees; Donations accepted.

Free 411 Calls

Phone: 800 373-3411
800 Free-411

Office Hours: 24 hour

Website: www.free411.com

Eligibility Requirements:
Fees: None

Dial 1 800 Free-411 or 800 373-3411 to reach a nationwide Directory Assistance Operator. The call is free. Save Money!

Garden Acres Community Center
607 Bird Ave
Stockton, CA 95215

Phone: 209 468-3984
Fax: 209 953-7365
Website: www.sjchsa.org

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Depends on the program.
Fees: None.

Provides a wide range of direct and referred services to individuals of all ages. Services include: Education; Recreation; Emergency Services; Nutrition; Employment; Housing; Health; Income Management; Family-Based Case Management.

An Eligibility Worker is on-site two days per week to assist with new Medi-Cal, CalWORKS, and CalFresh applications. Please call for an appointment.

Golden Age Senior Day Care Services
920 N. Yosemite
Stockton, CA 95203

Phone: 209 546-0715
Fax: 209 939-0924
Email: goldenage@inreach.com

Office Hours: M-F 8:00am-4pm

Eligibility Requirements: Seniors who are willing to attend; must complete a physical and TB clearance

Fees: \$54.03 per day

Provides Adult Day Care services and recreational activities for developmentally disabled seniors five days a week. Services include snacks, games, music, and monthly field trips.

Goodwill Industries
129 S. Grant Street
Stockton, CA 95202

Phone: 209 466-2311
Fax: 209 466-2851
Website: www.goodwill-sjv.org

Office Hours: M-F 7:30am-4:30pm

Eligibility Requirements: Low-income residents of San Joaquin County. Must show valid form of identification (California ID or driver's license, or Social Security card.

Fees: None.

Provides rehabilitation for disabled and disadvantaged individuals, vocational assessment, training, and employment. Also offers clothing and household articles available at reasonable prices at Goodwill Thrift Stores in Stockton, Lodi and Tracy.

Gospel Center Rescue Mission
445 S. San Joaquin Street
Stockton, CA 95203

Phone: 209 466-2138
Fax: 209 320-2322
Website: www.gcrms.org

Office Hours: M-F 8:00-5:00pm

Eligibility Requirements: Adult males with substance abuse issues and who have been released from jail/prison.

Fees: None.

Provides residential lodging to single men on an emergency basis. Residents can also receive clothing, residential drug treatment, and supportive housing to individuals who complete their program and are now living on their own. Gospel Center also serves as a payee for individuals receiving SSI benefits but have difficulty administering funds. Gospel Center Rescue Mission's New Hope Family Shelter service single women and families.

Greyhound Bus Lines
121 South Center Street
Stockton, CA 95202
Website: www.greyhound.com

Phone: 209 466-4604
800 231-2222 (English)
800 531-5332 (Spanish)
Fax: 209 466-4913

Office Hours: M-S 9:00am-12pm 3:00pm-10:15pm
Eligibility Requirements: Must be 65 years or older for senior discount.
Fees: Vary.

Provides transportation throughout the United States. Offers discounted rates for children, students, military personnel, veterans, personal care attendants and seniors.

Habitat for Humanities Restore
2050 E. Fremont Street
Stockton, CA 95205

Phone: 209 271-1025
Fax:
Website: www.habitatsjc.org

Office Hours: M-S 10:00am-4:00pm
Eligibility Requirements: None
Fees: Vary

Resells new and gently used building supplies, lighting, windows, doors, cabinets, carpet, tile, paint, furniture, and appliances. Items are sold at very low prices. All proceeds benefit the Habitat for Humanity of San Joaquin county.

Habitat for Humanity of San Joaquin County **Phone: 209 465-5054**
PO Box 7429 **Fax:**
Stockton, CA 95267 **Website: www.habitatsjc.org**

Office Hours: No set hours Office is Locked
Eligibility Requirements: Must meet income guidelines and participate in the construction/renovation of the home.
Fees: Cost of the home.

Habitat for Humanity is a nonprofit, ecumenical Christian housing organization that works in partnership with people in need to build and renovate decent, affordable housing.

Haggin Museum
1201 N. Pershing Ave
Stockton, CA 95203

Phone: 209 940-6300
Fax: 209 462-1404
Website: www.hagginmuseum.org

Office Hours: W-Sun 1:30pm-5:00pm 1st & 3rd Th 1:30pm-9:00pm
Eligibility Requirements: None

Fees: \$7.00 admission for seniors 65 and up. \$8.00 General Admission and Membership Levels starting as low as \$20.00 for Students.

Fine art galleries and local history on display. Special events, include family programs, lectures, and musical performances, held throughout the year.

Haven of Peace
7070 Harlan Road
French Camp, CA 95231

Phone: 209 982-0396
Fax: 209 234-1010
Website:

Office Hours: 24 hours a day, 7 days a week.

Eligibility Requirements: Homeless women ages 18-65 and their children; no boys over age 8.

Fees: None.

Offers emergency shelter for homeless women and children. Residents are able to stay for two weeks in times of emergency. Haven of Peace also offers a supportive housing component which provides move-in and rental assistance for up to 12 months to five to six families per year.

Healings in Motion
56 South Lincoln Street
Stockton, CA 95203

Phone: 877 672-4480

Website: www.healingsinmotion.org

Office Hours: M-F 8:00-5:00 pm

Eligibility Requirements: stroke victims, their families and caregivers.

Fees: none

Healings in Motion is a patient-driven agency that serves a significant population of people who have had strokes, brain injuries and brain attacks. To prevent strokes, Healings in Motion also includes educational support to focus on the symptoms that trigger strokes. Healings in Motion provides socially-conscious programs that increase self-esteem; promote self-advocacy and supports recovery and prevention. Its programs offer hope to patients, consumers and to those partnering in the health care of those with special needs

Health Access Van (by the Concilio)
308 N. California St

Phone: 209 644-2610
Fax: 209 6442640

Stockton, CA 95202

Website: www.elconcilio.org

Phone number above is to the Concilio, they then transfer you to Health Access.

Office Hours: By Appointment Only

Eligibility Requirements: Must reside South of Charter Way and be going to an area the Access Van Serves

Fees: None if qualified

Provide medical access to individuals in southern areas of Stockton and for migrant farm workers throughout San Joaquin County. This program assists those who need to visit the County Hospital for appointments and supportive services, but do not have the means or ability to reach these appointments. Vans provide transportation along designated and non-designated routes.

**Health Insurance Counseling and
Advocacy Program (HICAP)
3950 Industrial Blvd, Ste 500
W Sacramento, CA 95691**

**Phone: 800 434-0222 or
Admin Offices: 916 376-8915
Fax: 916 376-8795
Local Office: 209 334-9608**

Office Hours: M-F 9:00am-4:00pm Lunch (12:00pm-1:30pm)

Eligibility Requirements: HICAP serves current Medicare beneficiaries and those planning for future health and long term care needs.

Fees: None.

The Health Insurance Counseling and Advocacy Program (HICAP) is a volunteer supported program that provides assistance with Medicare problems, helps with health insurance and long-term care insurance, as well as the new Medicare Part D Prescription Drug Program. When you call the 800 434-0222 telephone number you will be connected to the HICAP counselor in the Area Code from which you are calling. To contact a specific Area Code's HICAP office call the HICAP Administrative Offices at 916 376-8915. Volunteer trained counselors are available throughout San Joaquin County at local community centers.

**Health Plan of San Joaquin
7751 South Manthey Road
French Camp, CA 95331
Claims Mailing Address
Health Plan of San Joaquin
P.O. Box 30490
Stockton, CA 95213-0490**

**General: 209 942-6300
Member Services: 209 942-6320
Provider Services: 209 942-6340
Medical Management: 209 942-6352
General Fax: 209 942-6305
Authorizations Fax: 209 942-6302**

Member Services Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: Health Plan of San Joaquin an HMO, offers many plans including Medi-Cal, Healthy Families, and the AIM Program.

Fees: Vary

We provide access to high quality cost-effective healthcare to improve the health and well-being of the communities we serve in partnership with safety-net providers and our community partners.

Home Care Agencies

Please Call 209 468-1104

A current list will be mailed to you upon request!

Home Energy Assistance Program (HEAP)

Phone: 877 977-3988

102 S. San Joaquin Street

209 468-3988

Stockton, CA 95201

Website: www.sjchsa.org

Office Hours: M-F 8:00am-5:00pm

Telephone Office Hours: M-F 9:00am-12:00pm / 1:00pm-4:00pm

Eligibility Requirements: Low income individuals and families. Call for income guidelines.

Fees: None.

Home Energy Assistance Program (HEAP) assists low-income households to pay their energy costs. Assistance is in the form of a dual or single-party warrant, or, a direct payment to the utility company on behalf of the applicant. The amount of assistance is based on the number of persons in the household, total household income, the cost of energy within the County the household resides in, and funding availability. HEAP provides one payment per year.

Home Health Care Agencies

Please Call 209 468-1104

A current list will be mailed to you upon request!

Homeownership Preservation Foundation

Phone: 888 995-HOPE

3033 Excelsior Blvd., Suite 500

or: 888 995-4673

Minneapolis, MN 55416

Office Staff: 612 230-4020

Website: www.995hope.org

Office Hours: 24 hours a day, 7 days per week

Eligibility Requirements: Client has a concern about foreclosure

Fees: None

The 888-995-HOPE™ hotline has a single mission: to help more homeowners avoid foreclosure. Provided by the Homeownership

Preservation Foundation, the HOPE Hotline has provided advice and education to more than 300,000 homeowners since 2002. The Foundation is not a mortgage company. They are an independent, third-party resource that has assembled a not-for-profit network dedicated to helping homeowners avoid foreclosure. The help they offer is free.

Hospice of San Joaquin
3888 Pacific Ave
Stockton, CA 95204

Phone: 209 957-3888
Fax: 209 957-3986
Website: www.hospicesj.org

Office Hours: M-F 8:00am-4:30pm

Eligibility Requirements: Terminal illness-referred by physician.

Fees: Medicare, Medi-Cal and private insurance accepted. Terminally ill accepted regardless of ability to pay.

Provides comprehensive medical, physical, social, spiritual and emotional care for terminally ill patients, their families and caregivers. Services include home visits (by hospice nurse, social worker, chaplain, home health aide or volunteer), 24 hour on-call availability, medical supplies and equipment, instruction in caregiving, respite care, counseling and spiritual support, and bereavement support for surviving family members.

Housing Authority of the County of San Joaquin
448 S. Center Street
Stockton, CA 95203

Phone: 209 460-5000
Fax: 209 460-5184
Website: www.hacsj.com

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: Low-income residents of San Joaquin County.

Fees: None.

The Housing Authority of the County of San Joaquin is the agency responsible for providing decent, safe, and affordable housing for low-income families, elderly, and the disabled. Programs include the Housing Choice Voucher Program (Section 8), Migrant Family Centers, and Family Self Sufficiency.

Hutchins Street Square Senior Center
125 S. Hutchins Street, Suite B
Lodi, CA 95240

Phone: 209 369-6921
Fax: 209 368-7563
Website: www.hutchinsstreetsquare.com

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: Age 60 and up for legal services

Fees: \$2.50 per swim for 60+ or \$25 for 15 swims. Computer Classes \$15.00

A senior information and assistance center. Offers computer classes, health insurance counseling, paralegal services, income tax assistance, blood pressure and pharmacy consultations, support groups, social groups, and swimming in indoor heated pool.

In Home Supportive Services (IHSS)
102 S. San Joaquin Street;
PO Box 201056
Stockton, CA 95201

Phone: 209 468-1104
Toll Free: 800 510-2020
Fax: 209 932-2663
Website: www.sjchsa.org

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: An individual must meet the following criteria:

1. 65 years or older, legally blind, or permanently disabled.
2. They must be Medi-Cal eligible.
3. Monthly income cannot exceed SSI/SSP standards. (If your income is over this amount, you may be eligible for the program with a Medi-Cal share of cost.
4. Unable to live safely in your own home without help.

Fees: None.

A program of San Joaquin County Aging and Community Services Division, provides a wide range of services to meet individual needs and to assure you can live safely at home. Services provided may include: domestic services which include housekeeping, meal preparation and kitchen clean-up, laundry, shopping for food, and personal care services, i.e. bathing, bowel and bladder care, etc.

Information and Assistance Program
102 S. San Joaquin Street;
PO Box 201056
Stockton, CA 95201

Phone: 209 468-1104
Toll Free: 800 510-2020
Fax: 209 932-2663
Website: www.sjchsa.org

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: None

Fees: None

Provides seniors and the disabled with current information and access to comprehensive health, social, and supportive services within the community.

Jene Wah, Inc.

Phone: 209 463-7654

**238 E. Church Street
Stockton, CA 95203**

**Fax: 209 463-7657
Email: jenewah@clearwire.net**

Office Hours: M-F 8:30am-4:30pm

Senior Meal program is available to all people 60 years of age and over. No lunch fees; Donations accepted.

Offers a variety of support services to people of Chinese descent and new immigrants. Services include Information and Referral, homemaking and other in-home services, translation and interpreting services, tax preparation, health education, applying for social services and forms completion, congregate meals and much more.

**Kaiser Permanente
7373 N. West Ln
Stockton, CA 95210**

**Phone: 209 476-2080
Fax: 209 476-5412
Website: www.kaiserpermanente.org**

Office Hours: 24 hour a day, 7 day a week outpatient clinic.

Eligibility Requirements: Must be a member of the Kaiser health plan.
Fees: Vary.

Kaiser Permanente is an integrated health delivery system that includes general medical care and preventive care services. Kaiser provides medical services, laboratory, imaging and pharmacy services with locations in Manteca and Tracy.

**Kaiser Permanente Medical Center
- Manteca
1777 W. Yosemite Ave
Manteca, CA 95337**

**Phone: 209 825-3700
Fax: 209 825-3524
Website: www.kaiserpermanente.org**

Office Hours: 24 hour hospital and emergency services.

Eligibility Requirements: Must be a Kaiser Health Plan member.
Fees: Vary.

See Description for Kaiser Permanente at West Lane Location Above.

**Kaiser Permanente Medical Center
- Tracy
2185 W. Grantline Road
Tracy, CA 95377**

**Phone: 209 839-3200
Fax: 209 839-6251
Website: www.kaiserpermanente.org**

Office Hours: 24 hour hospital and emergency services.

Eligibility Requirements: Must be a Kaiser Health Plan member.
Fees: Vary.

See Description for Kaiser Permanente at West Lane Location Above

Kennedy Community Center
2800 S. D Street
Stockton, CA 95206

Phone: 209 468-3986
Fax: 209 468-3987
Website: www.sjchsa.org

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: Residents must reside within the service area of the community center to be eligible for services.

Fees: None.

Provides a wide range of direct and referred services to individuals of all ages. Services include: Education; Recreation; Emergency Services; Nutrition; Employment; Housing; Health; Income Management; Family-Based Case Management.

An Eligibility Worker is on-site two days per week to assist with new Medi-Cal, CalWORKS, and CalFresh applications. Please call for an appointment.

Lao Khmu Association, Inc
Refugee Resource Center
1044 N El Dorado St
Stockton, CA 95202

Phone: 209 463-3410
Fax: 209 4637148
Website: wFww.laokhmu.org
Email: lkacenter@aol.com

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: All Southeast Asian Refugees

Fees: None except for small fee for immigration.

The Mission of Lao Khmu Association is to enhance the quality of life of the Southeast Asian (SEA) community in San Joaquin County, assisting them to overcome social and economic problems and to become independent, self-sufficient, and effective participants in American Society.

Larch Clover Community Center
11157 W. Larch Road
Tracy, CA 95376

Phone: 209 831-5920
Fax: 209 831-5950
Website: www.sjchsa.org

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: Residents must reside within the service area of the community center to be eligible for services.

Fees: None.

Provides a wide range of direct and referred services to individuals of all ages. Services include: Education; Recreation; Emergency

Services; Nutrition; Employment; Housing; Health; Income Management; Family-Based Case Management.

An Eligibility Worker is on-site two days per week to assist with new Medi-Cal, CalWORKS, and CalFresh applications. Please call for an appointment.

Lathrop Community Center
15557 5th Street
Lathrop, CA 95330

Phone: 209 858-4214
Fax: 209 941-7839
Website: www.lathropgov.org

Office Hours: M-F 7:30am-8:00pm

Eligibility Requirements: None.

Fees: Depends on Use. Call for current facilities rental rates.

Offers many recreational and social activities to all age groups. Center may be rented for private parties, weddings, etc.

Lathrop Senior Center
15707 5th Street
Lathrop, CA 95330

Phone: 209 941-7380
Fax: 209 941-7389
Website: www.lathropgov.org

Office Hours: M-F 9:00am-4:00pm

Eligibility Requirements: Seniors age 50 and over.

Senior Meal program is available to all people 60 years of age and over. No lunch fees; Donations accepted.

Offers the Brown Bag Program, commodity distribution, congregate meals, and a variety of recreational activities.

Latino Behavioral Health & Recovery Services
1755 W Hammer Ln Suite 8
Stockton, CA 95209

Phone: 209 444-8910
Fax: 209 444-8905

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: Please call for eligibility.

Fees: Accepts Medi-Cal.

Provides outpatient Mental Health Services with bilingual and culturally competent staff. Accepts Medi-Cal Insurance for Adults only. Services include outpatient case management, individual therapy, support groups, client and family driven mental health care, and referrals to a wide variety of social and medical agencies.

Provides substance abuse mental health services to individuals who may be dealing with emotional barriers or mental illness offering outreach and referral, case management, and screening and assessments.

Full service partnership program provides Mental health assistance, support groups, individual therapy and case management.

Cal-Works Behavioral Wellness, assists clients transfer from welfare to work.

Behavioral Wellness Expansion Program is designed for teens who are pregnant or parenting.

LawHelpCalifornia.org

**Website: www.LawHelpCA.org
Web based only referral**

Office Hours: Internet based referral service
Eligibility Requirements: Low Income Californians
Fees: Vary based on referral type

“LawHelpCalifornia.org provides low-income Californians with easy online access to basic legal resources and attorney information. LawHelpCalifornia DOES NOT provide direct legal services. LawHelpCalifornia.org is a collaborative project with policy oversight from the CalJustice Advisory Committee and assistance from advocates at legal aid programs throughout the state.”
(lawhelpca.org/CA/StateAboutUs.cfm)

**Lawyer Referral Service
20 N. Sutter Street, Ste 300
Stockton, CA 95202**

**Phone: 209 948-4620
Fax: 209 948-1361
Website: www.sjcbar.org**

Office Hours: M-F 8:30am-4:30pm
Eligibility Requirements: None.
Fees: \$60 general consultation for 1/2 hour. \$25 simple will

Makes one-half hour appointments for general legal consultation and free legal consultation concerning Workers' Compensation, Social Security or Personal Injury. Also, as a special service to seniors, attorneys on a Senior Citizens Will Panel draw up simple wills for \$25.00.

Lifeline at St. Joseph's Medical Center

Phone: 209 467-6468

**1800 North California St
Stockton, CA 95204**

**Fax: 209 944-8368
Email: shaakonstad@chw.edu**

Office Hours: 8:00am-5:00pm

Eligibility Requirements: Please contact the Agency to determine eligibility.

Fees: Vary

Lifeline personal response service provides friendly, caring support to allow older adults to get immediate assistance in a medical emergency or when help is needed. Since 1974, Lifeline has helped millions of elders and those with disabilities to live at home with full confidence. Their families and health providers have peace of mind knowing that the Lifeline service will help summon appropriate help when needed.

**Linkages
102 S. San Joaquin Street;
PO Box 201056
Stockton, CA 95201**

**Phone: 209 468-2202
Fax: 209 932-2663
Website: www.sjchsa.org**

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: An individual must meet ALL of the following criteria:

1. 18 years of age or older.
2. Not receiving formal case management services from another agency (Department of Developmental Services, Department of Rehabilitation, Department of Mental Health).
3. At risk of institutionalization.
4. Reside in San Joaquin County.
5. Can be maintained in through case management services.

Fees: None.

A program of San Joaquin County Aging and Community Services Division, provides case management for seniors and disabled adults.

**Lodi Adult School
542 E. Pine St.
Lodi, CA 95240**

**Phone: 209 331-7605
Fax: 209 331-7167
Website: www.lodiUSD.net**

Office Hours: M-F 7:00am-3:30pm

Eligibility Requirements: None.

Fees: Vary according to services.

Offers day and night classes to adults who are seeking a high school diploma, who wish to improve skills for jobs or who are seeking

information in courses of their own personal interests. Classes are held in various locations in Lodi.

Lodi Community Service Center
415 S. Sacramento Street
Lodi, CA 95240

Phone: 209 331-7516
Fax: 209 331-2025
Website:

Office Hours: M-F 7:30am-5:00pm

Eligibility Requirements: Must live in zip code areas served.

Fees: None.

Emergency food, commodities, Medi-Cal application, Health care options, Healthy Families, and an EDD (Employment Development Department) representative.

An Eligibility Worker is on-site two days per week to assist with new Medi-Cal, CalWORKS, and CalFresh applications. Please call for an appointment.

Lodi Grapeline Dial-A-Ride Service
24 S Sacramento St
Lodi, CA 95240

Phone: 209 333-6806
Fax: 209 339-2387
Email: ediaz@mvtransit.com
Website: www.lodi.gov

Office Hours: 8:00am–9:00pm

Lobby Hours: 6:45am–5:30pm

Eligibility Requirements:

Fees for Dial-A-Ride: \$1.50 General public \$5.00

Dial-A-Ride service is by appointment only. Appointments can be scheduled by calling the Lodi Office. Appointments need to be scheduled at least one-day in advance. Persons may schedule a trip up to 7 days in advance. Service can be scheduled on a regular basis.

Lodi Memorial Hospital
975 S. Fairmont Ave
Lodi, CA 95240

Phone: 209 334-3411
Fax:
Website: www.lodihealth.org

Office Hours: 24 hours, 7 days a week

Eligibility Requirements: None

Fees: Accepts medical insurance and private pay.

In addition to regular hospital services, provides adult day care, acute physical rehabilitation and an aqua fitness program.

Lodi Memorial Hospital Adult Day Services Center

Phone: 209 369-4443
Fax: 209 368-7563

**125 Hutchins Street
Lodi, CA 95240**

Website: www.lodihealth.org

Office Hours: M-F 8:00am-4:00pm

Eligibility Requirements: Adults requiring supervision and/or the need for socialization. Wheelchair participants welcome. Residents of any city. Fees: Reasonable fees; scholarships and federal funded financial assistance available.

Adult Day Services Program offers a safe, positive, caring alternative to nursing home care for those who do not need 24 hour skilled nursing. This Adult Day Health Care program is designed to help people stay mentally and physically active, reduce isolation, improve health and prevent decline of their abilities.

Lodi Memorial Hospital Wound Treatment Center **Phone: 209 333-3066**
2415 W Vine Ste 106 **Fax: 209 333-3065**
Lodi, CA 95242 **Website: www.lodihealth.org**

Office Hours: M-F 8:00am-4:30pm

Eligibility Requirements: A non-healing wound assessment

Fees: Covered by most major insurances including Medicare and Medi-Cal.

Using advanced technology our wound care specialists have a proven record of healing wounds that have lingered more than 30 days.

Lodi Senior Citizens Commission **Phone: 209 333-6891**
125 S. Hutchins Street **Fax: 209 368-7563**
Lodi, CA 95240 **Website: www.hutchinsstreetsquare.com**

Office Hours: Meetings 3rd Th 8:00am at Hutchins Street Square

Eligibility Requirements: None.

Fees: None.

Members appointed by Lodi's Mayor. Identify needs of local seniors and assure those needs are met.

Lodi Worknet Center CDHC **Phone: 209 331-2081**
Employment: WorkNet of San Joaquin **Fax: 209 941-1935**
631 E. Oak Street
Lodi, CA 95240 **Website: www.sjworknet.org/**

Office Hours: M-F 8:00am-4:30pm

Eligibility Requirements: Must have a valid Social Security Number.
Fees: None

Your direct link to job placement and referrals, unemployment insurance, disability insurance, employment and training, labor market information, payroll taxes, and more! Assists Employers, Job Seekers, People With Disabilities, Senior Workers, Veterans, Workforce Community, Youth meet their Employment Needs.

Loel Center and Gardens
105 S. Washington Street
Lodi, CA 95240

Phone: 209 369-1591
Fax:
Website: <http://www.loelcenter.net/>

Office Hours: M-F 9:00am-3:00pm

Eligibility Requirements: Seniors age 60 and over.

Fees: No Lunch Fees: Donations Accepted.

A community center for Lodi's seniors which offers information and referral services. Serves lunch Monday-Friday at 11:30 a.m. Offers blood pressure testing, podiatrist service, exercise program, line dancing classes (for beginners and advanced), craft classes, sewing bee, weekly bingo games, card games and bus excursions. Assists with income tax preparation, homeowner's credit, renter's rebate and filing of certain documents. Dial-A-Ride tickets. Provides a boutique where seniors may sell their handmade items. Conducts a volunteer program. Call 369-1591, 10:00 a.m.-12:00pm for lunch reservations.

Lolly Hansen Senior Center
375 E. 9th Street
Tracy, CA 95376

Phone: 209 831-4230
Fax: 209 831-6219
Website: www.ci.tracy-ca.us

Office Hours: M-F 8:30am-3:30pm

Eligibility Requirements: Seniors age and up, but all ages welcome.

Fees: Fitness program \$1, Bingo Cards \$.50-special Events Vary.

No Lunch Fees: Donations Accepted.

Recreational programs for Seniors-few Social Service programs

Manteca Senior Center
295 Cherry Ln
Manteca, CA 95337

Phone: 209 456-8631
Fax:
Website:

Office Hours: M-F 8:00am-4:00pm

Eligibility Requirements: Seniors age 50 and over.

Senior Meal program is available to all people 60 years of age and over. No lunch fees; Donations accepted.

Offers income tax assistance, health insurance counseling, paralegal services, and a senior lunch program at 11:30 a.m. Also offers trips and tours, bingo, dances, potluck, speakers, senior exercise classes and Tai-Chi.

Manteca Transit Dial-A-Ride

Phone: 209 239-9236

648 Industrial Drive

Fax: 209 239-9214

Manteca, CA 95336

Email: info@mantecatransit.com

Website <http://www.ci.manteca.ca.us/mantecatransit/dial-a-ride.htm>

Office Hours: M-F 6:00am-7:00pm Sat 9:00-4:00pm

Eligibility Requirements:

Persons with disabilities with Americans with Disabilities Act (ADA) Certification. Persons with disabilities without ADA Certification.

Persons who are 62 years of age or older.

Fees: Fare is \$2.00 each way. Monthly Passes are \$60.00

Dial-A-Ride service is by appointment only. Appointments can be scheduled by calling the Transit Office. Appointments need to be scheduled at least one-day in advance. Persons may schedule a trip up to two-weeks in advance. Some same day service may be accommodated on a time and space availability basis.

Manteca Worknet Center

Phone: 209 825-1300

Employment: WorkNet of San Joaquin

Fax: 209 825-1344

302 Northgate Dr

Manteca, CA 95336

Website: www.sjworknet.org/

Office Hours: M-F 8:00am-4:30pm

Eligibility Requirements: Must have a valid Social Security Number.

Fees: None

Your direct link to job placement and referrals, unemployment insurance, disability insurance, employment and training, labor market information, payroll taxes, and more! Assists Employers, Job Seekers, People With Disabilities, Senior Workers, Veterans, Workforce Community, Youth meet their Employment Needs.

Meals on Wheels for San Joaquin County

Phone: 209 953-5500

102 S San Joaquin St

Stockton, CA 95202

Website: www.sjchsa.org

Office Hours: M-F 8:00am-3:30pm

Eligibility Requirements: Seniors 60 years and over.

Fees: Donations accepted.

A program offering nutritious, home-delivered meals to homebound seniors living in San Joaquin County.

Mediation Center of San Joaquin County **Phone: 209 474-8794**
829 Rosemarie Ln, Ste D **Fax: 209 473-6464**
Stockton, CA 95207 **Website: www.mediatorsrus.org**

Office Hours: M-Th10:00am-5:00pm F-Appointment Only
Eligibility Requirements: Individuals in need of conflict mediation.
Fees: \$35 Community Mediation / \$150 Case Mgr Fee-\$50/Hr per party (Real Estate)
We help people settle immediate situations, communicate with each other better, resolve their own disputes, and stay out of court.

Medic Alert Foundation International **Phone: 800 344-3226**
2323 Colorado Ave **Fax: 800 863-3429**
Turlock, CA 95382 **Fax: 209 669-2495**
Website: www.medicalert.org

Office Hours: M-F 8:00am-4:30pm
Eligibility Requirements: None.
Fees: Enroll \$39.95; Renewal \$25.00 / year; Basic \$9.95; Ship \$4.95

Offers emergency medical identification in the form of either a necklace or bracelet which indicates the member's medical problem, backed up by a 24 hour Emergency Response Call Center which can be called collect in an emergency.

Medical Management Program **Phone: 209 946 2374**
University of the Pacific **Fax: 209 946 3192**
Thomas J. Long School of Pharmacy
and Health Sciences
Attn: Joseph A. Woelfel, Ph.D., FASCP, R.Ph.
Assistant Professor, Director of Pharmaceutical Care Clinics
757 Brookside Road
Stockton, CA 95207 **Email: jwoelfel@pacific.edu**

Office Hours: M-F TBA
Eligibility Requirements: TBA
Fees: TBA

First: A seminar is held with general questions and answers about various pharmaceutical topics. The seminars are offered on an intermittent basis at various locations. I.E. Loel Center, Hutchins Street Square, etc.

Second: An individual medication management review is scheduled similar to the one.

Medical Equipment Companies **Please Call 209 468-1104**
See listing later on in this document. A current list will be mailed to you upon request!

Medi-Cal Application Online **Website: C4Yourself.com**
Local Medi-Cal Office **209 468-1000 select Option 3**

In order to complete a Medi-Cal application select one of the 2 above options to receive a Medi-Cal packet.

Medicare **Phone: 800 Medicare**
Centers for Medicare & Medicaid Services **1 800 633-4227**
7500 Security Boulevard
Baltimore MD 21244-1850 **Website: www.medicare.gov**

Office Hours: 24 / 7
Eligibility Requirements: Vary
Fees: Vary

Medicare is the federal health insurance program that covers most people age 65 and older. Some younger people who are disabled or who have End-Stage Renal Disease (permanent kidney failure) are also eligible for coverage.

Mental Health Services **Phone: 209 468-8700**
1212 N. California Street **Fax: 209 468-2399**
Stockton, CA 95202 **Website: www.co.san-joaquin.ca.us/mhs**

Office Hours: 7:30am-5:00pm

Mental Health Crisis Line **Phone: 209 468-8686**
Open 24 hours per Day - 7 Days Per Week

Eligibility Requirements: Medi-Cal / Private Insurance/ Uninsured
Fees:

Caring for the mental health needs of San Joaquin County residents.

Micke Grove Zoo **Phone: 209 331-7270**
11793 N. Micke Grove Road **Fax:**
Lodi, CA 95240 **Website: www.mgzoo.com**

Office Hours: Daily 10:00am-5:00pm, Closed Christmas Day

Eligibility Requirements: None.

Fees: Zoo: \$5.00 adults (14 and Up), \$3.00 for children (ages 3-13), Ages 2 and under are Free, as well as people who have the Micke Grove Zoological Society membership.. Vehicle entry fees are \$5 M-F, \$6 on Sat and Sun, and 10 on major holidays. Buses are \$10.

Micke Grove Zoo is a five-acre AZA-accredited Zoo with mammals, birds, reptiles and invertebrates. Micke Grove Park also features a Japanese Garden, San Joaquin County Historical Museum, Funderwoods Amusement Park and picnic shelters in a beautiful oak grove setting.

Miracle Ear-Sears Hearing Aid Center
5110 Pacific Ave
Stockton, CA 95207

Phone: 209 474-9195

Fax:

Website: www.miracle-ear.com

Office Hours: M-F 10:00am-5:30pm

Eligibility Requirements: None.

Fees: Most services free. Costs vary for hearing equipment.

Offers diagnostic audiological testing, consultation, and hearing equipment.

Mom's Meals
718 SE Shurfine Drive
Ankeny, Iowa 50021

Private Pay Customer Phone: 866 971-6667

All Other Customer Phone: 866 204-6111

Website: www.momsmeals.com

Office Hours: M-F 8am to 5pm CST

Eligibility Requirements: None

Fees: Private pay meals are only \$5.99 per meal plus shipping.

Mom's Meals is a family owned business based in Central Iowa. We deliver great tasting, high quality, fresh meals to the elderly throughout the United States. Mom's Meals currently works with numerous Area Agencies on Aging and providers across the United States as an approved home delivered meal provider (Medicaid waiver & Title III C-2) for the elderly and disabled.

Mom's Meals ships fresh meals directly to a customer's doorstep every week via UPS or FedEx. Clients choose from up to 50 different meals (all Diabetic friendly) and receive a week's worth of meals at a time. Each meal has been designed by our team of registered dieticians and is prepared in our USDA inspected kitchen by a kitchen staff led by our

executive chefs. Our special packaging keeps the food fresh for two weeks in the refrigerator .

Multipurpose Senior Services Program (MSSP) Phone: 209 444-5900
1106 N El Dorado Fax: 209 444-5933
Stockton, CA 95202 Website: www.ddstockton.net
Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: An individual must meet the following criteria:
1. 65 years or older. 2. Medi-Cal eligible. 3. Be disabled enough to be in a nursing home or institution, but are able to remain safely at home.
4. Resident of San Joaquin County. 5. Need for and ability/willingness to accept MSSP services.

Fees: None.

The MSSP program managed by Catholic Charities, provides case management services and some purchase of services to improve a senior's ability to remain in a community setting; utilizing a multi-disciplinary approach.

Muscular Dystrophy Association, Inc. Phone: 916 921-9518
650 University Ave, Ste 108 Fax: 916 921-1767
Sacramento, CA 95825 Website: www.mdausa.org
Office Hours: M-F 9:00am-5:00pm
Eligibility Requirements: Must have 1 of the 43 neuromuscular diseases to be registered with MDA.
Fees: None.

Located at UC Davis Medical Center, provides medical services (diagnostic and reevaluation clinic); loan of wheelchairs and hospital equipment; and recreation, including summer camp. Promotes research and educational programs about muscular dystrophy. Public education materials available.

Music Therapy With Melody Phone: 209 482-4770
9767 Deep Water Lane Fax: 209 9525420
Stockton, CA 95219 Website: www.musictherapywithmelody.org

Office Hours: Please Call
Eligibility Requirements: None.
Fees: Vary based on Symposium.

Music Therapy is an establish healthcare profession that uses music to address physical, emotional, cognitive, and social needs of individuals

of all ages. Music therapy improves the quality of life for persons who are well and meets the needs of children and adults with disabilities or illnesses. Music therapy interventions can be designed to promote wellness, manage stress, alleviate pain, express feelings, enhance memory, improve communications and promote physical rehabilitation. (*American Musical Therapy Association*)

National Alliance on Mental Illness (NAMI) **Phone: 209 468-3755**
1212 N. California Street **Fax: 209 469-3761**
Stockton, CA 95202 **Website: www.namicalifornia.org**

Office Hours: T& F 1:00pm-3:00pm Only
Eligibility Requirements: None.
Fees: None.

Provides information, education, and support to individuals living with mental illness and their caregivers. Offers caregiver training and support groups.

National Center for Victims of Crime **Phone: 800 394-2255**
2000 M Street NW, Suite 480 **Fax: 202 467-8701**
Washington, DC 20036 **Website: www.ncvc.org**

Office Hours: M-F 8:30am-8:30pm EST
Eligibility Requirements: None.
Fees: None.

The National Center for Victims of Crime works to make sure all crime victims get the assistance and information they need. The center provides information on a wide range of topics, including the impact of crime, victims' rights, and the criminal and civil justice processes.

National Do Not Call Registry **Phone: 1 888 382-1222**
Website: www.donotcall.gov

Office Hours: 24 hrs / 7 Days
Eligibility Requirements: None.
Fees: None.

The National Do Not Call Registry gives you an opportunity to limit the telemarketing calls you receive. Once you register your phone number, telemarketers covered by the National Do Not Call Registry have up to 31 days from the date you register to stop calling you.

**National Hospice and Palliative
Care Organization**
1731 King St
Alexandria, VA 22314

Phone: 800 658-8898
Fax:
Website: www.nhpc.org

Office Hours: M-F 9:00am-5:00pm EST
Eligibility Requirements: None.
Fees: None.

NHPCO is a nonprofit, public benefit, charitable organization advocating for the needs of terminally ill persons. NHPCO is currently the world's oldest and largest national nonprofit hospice membership organization devoted exclusively to promoting access to hospice and palliative care and to maintaining quality care for persons facing the end of life, and their families.

National Multiple Sclerosis Society
4225 Northgate Blvd, Suite 4
Sacramento, CA 95834

Phone: 916 927-8000
800 FIGHT-MS
Fax: 916 927-9190
Website: www.nationalmssociety.org

Office Hours: M-F 9:00am-5:00pm
Eligibility Requirements: None.
Fees: None.

The Northern California Chapter is committed to honoring and supporting the independence and self-sufficiency of people with MS by providing accurate and timely information, advocacy, material assistance, and emotional support.

**National Rehabilitation Information
Center (NARIC)**
8201 Corporate Dr, Ste 600
Landover, MD 20785

Phone: 800 346-2742
TTY: 301 459-5984
or 301 459-5900
Fax: 301 459-4263
Website: www.naric.com

Office Hours: M-F 9:00am-5:00pm
Eligibility Requirements: None.
Fees: None.

The National Rehabilitation Information Center (NARIC) is a library and information center that focuses on information about disability and rehabilitation. Funded since 1979 by the National Institute on Disability and Rehabilitation Research (NIDRR), NARIC collects and disseminates the results of disability research projects. Committed to

serving anyone, professional or lay person, who is interested in disability and rehabilitation, including consumers, researchers, family members, health professionals, educators, rehabilitation counselors, students, librarians, and administrators. Provides free information and referral by phone, mail, e-mail, fax, and virtual online chat.

National Veterans Foundation
9841 Airport Blvd Ste 418
Los Angeles, CA 90045

Phone: 888 777-4443
Fax: 310 642-0258
Website: www.nvf.org

Office Hours: M-F 6:00am-9:00pm Sat-Sun 9:00am-9:pm
Eligibility Requirements: Veterans and family members.
Fees: None.

Offers emotional support, a listening ear, and information about the services and resources available to you in your community. Provides information and referral for crisis intervention, benefits counseling, medical treatment, food or shelter, legal aid, or training for employment.

Neptune Society of Northern California
1111 W Robinhood Dr, Suite B
Stockton, CA 95207

Phone: 206 955-4090
209 955-4090
Website: www.neptune-society.com

Eligibility Requirements: Can do prearrangements and you do not have to be a member to benefit from the Neptune Society services.

New Hope Family Shelter
224 E Sonora St
Stockton, CA 95203

Phone: 209 466-2138
Fax: 209 320-2322
Website: www.gcrms.org

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Homeless single women, single mothers with children, single fathers with children, and husband and wife-with or without children. Married couples must have proof of marriage. A state ID for all applicants is required. Note: For Women it is advised to call and fill out a referral form for entrance into the Shelter. Men can arrive at the shelter at 4:00pm and are processed on a 1st come, 1st served basis.
Fees: None.

Offers shelter and related services for the homeless. Services include food, clothing, lodging, representative payee services, counseling, and parenting skills. Offers a supportive housing component to six families per year which provides move-in and rental assistance for up to 24 months.

Norcal Center on Deafness
5637 N Pershing Ave Ste B-7
Stockton, CA 95207

Phone: 209 474-3088
Fax: 209 474-1570
Website: www.norcalcenter.org

Office Hours: M-F 8:00am-5:00pm; closed for lunch 12:00pm-1:00pm
Eligibility Requirements: Deaf, hearing loss or hard of hearing; all ages residing in the following counties: Alpine, Amador, Calaveras, San Joaquin, Stanislaus, and Tuolumne.
Fees: None.

Provides information and referral, peer counseling, communication assistance, independent living skills, advocacy, employment assistance, community education given directly in American Sign Language and other communications.

Northeast Community Center
2885 E. Harding Way
Stockton, CA 95205

Phone: 209 468-3918
Fax: 209 468-9309
Website: www.sjchsa.org

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Residents must reside within the service area of the community center to be eligible for services.
Fees: None.

Senior Meal program is available to all people 60 years of age and over. No lunch fees; Donations accepted.

Provides a wide range of direct and referred services to individuals of all ages. Services include: Education; Recreation; Emergency Services; Nutrition; Employment; Housing; Health; Income Management; Family-Based Case Management.

Northern California Cancer Center (NCCC)
(Community Education)
2201 Walnut Ave, Ste 300
Fremont, CA 94538

Phone: 510 608-5000
888 315-5988
Fax: 510 608-5095
Website: www.nccc.org

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: None.
Fees: None.

Offers a variety of seminars and conferences to cancer patients, health care professionals and the general public. Topics include nutrition, stress deduction, cancer detection, and the latest cancer treatments.

Oak Park Senior Citizen's Center

730 E. Fulton Street

Stockton, CA 95204

Phone: 209 937-7777

Fax: 209 941-4909

Website: www.stocktongov.com/parks/centers/community.cfm

Office Hours: M-F 8:00am-4:00pm

Eligibility Requirements: Seniors age 50 and above.

Fees: \$20/yr. membership. Monthly luncheon available at low cost.

Offers a variety of programs including dances, exercise, special celebrations, bowling, cards, billiards, travel, tax assistance, and games. Free social and support services are provided to interested seniors who are 50 years of age and over.

Office of Clients' Rights Advocacy

Valley Mountain Regional Center

702 N Aurora St

Stockton, CA 95202

Phone: 209 242-2127

Fax: 209 462-7028

Phone: 1 800 390-7032

TTY: 1 877 669-6023

Website: <http://www.disabilityrightsca.org/ocra/>

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: Must be a consumer of Valley Mountain Regional Center.

Fees: Are no charge if accepted into program.

Your Clients' Rights Advocate:

- Can consult with and help people who have developmental disabilities and their families get services.
- Can directly represent people with developmental disabilities in administrative hearings.
- Can investigate complaints about the denial of any right to which a consumer is entitled, if the complaint involves a regional center or service provider.
- Can assure compliance with the law involving a denial of rights in a facility.

Older Adult Services

1201 N El Dorado St

Stockton, CA 95202

Phone: 209 468-3760

Fax: 209 953-7914

Website: www.sjcbhs.org

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: Seniors age 60 and older.

Fees: Vary. Medi-Cal is accepted.

A division of San Joaquin County Behavioral Health Services, provides mental health services for seniors in San Joaquin County. Programs include: Case Management, Mobile Evaluation Team (MET), Medication Clinic, Adult Day Health Care and Senior Peer Counseling.

Ombudsman Program

**102 S. San Joaquin Street;
PO Box 201056
Stockton, CA 95201**

**Phone: 209 468-3785
Fax: 209 932-2641
24 Hour Phone: 800 231-4024
Website: www.sjchsa.org**

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: Resident of a Long Term Care facility, Adult Day Health Care, Board and Care, Assisted Living, or their families/significant others.

Fees: None.

A program of San Joaquin County Aging and Community Services Division, advocates for the quality of life and care for residents in Skilled Nursing Facilities, Residential Care Facilities (Board and Care), Assisted Living, and Adult Day Health Care Centers. Utilizing the service of volunteers, the program regularly monitors facilities, mediates conflict between facilities and family /resident, and investigates complaints ranging from lost personal items to elder abuse. Ombudsmen also serve as witnesses to the Durable Power of Attorney for Health Care for residents in Skilled Nursing settings.

one.TLC

**Stockton Unified School District
Alternative High School Campus
22 S. Van Buren Street
Stockton, CA 95203**

**Phone: 209 468-9494
Mark Yost, SJCOE Director
Email: myost@sjdoe.net**

We provide standards-based education, with a focus on literacy, individualized instruction, diagnostic assessments, and support services for children whose parents or guardians are homeless or in transition.

**Pacific Dental Care Clinic
Health Sciences Learning Center and Clinics
757 Brookside Road, 2nd floor
Stockton, CA 95211**

Phone: 209 946-7404

Office Hours: M-F 9:00am-5:00pm

Eligibility Requirements: All patients are seen by appointment only.
Fees: Quality dental care at reasonable prices. Fees are less than the average private dental office.

Note: Pacific Dental Care Clinic is Associated with the University of the Pacific Dental School.

The Dental School offer a wide range of dental procedures and services, including cosmetic dentistry, implant dentistry, periodontal care, restorative care and prosthetic care. Patients receive quality oral health care from residents in the dental school's Advanced Education in General Dentistry (AEGD) program. Patients also receive preventive care from dental hygiene students. All dental care is provided under the supervision of expert faculty members.

Pacific Gas and Electric Company
345 E. Channel Street
Stockton, CA 95202

Phone: 800 743-5000
Fax:
Website: www.pge.com

Office Hours: 24 hour emergency and automated customer service.
Eligibility Requirements: Vary upon type of assistance.
Fees: Vary.

Pacific Gas and Electric Company provides gas and electricity to 14 million people in California. PG&E offers assistance to low-income, disabled and senior citizen customers through numerous programs and community outreach projects which include: California Alternate Rates for Energy (CARES), Family Electric Rate Assistance (FERA), and the Balanced Payment Plan Program.

Pacific Sleep Disorder Center
1540 W Kettleman Ln Ste D
Lodi, CA 95242

Phone: 209 210-1020

Office Hours: 8:00am-5:00pm
Eligibility Requirements: Medical referral required.
Fees: Vary

Sleep apnea testing center. Tests for snoring, fitful or restless sleep, sleep apnea, constant sleepiness, low energy level, obesity, etc.

Pro Per Clinic
540 E. Main Street
Stockton, CA 95202

Phone: 209 468-8280

Office Hours: M-F 8:30am-4:00pm ***Assistance for Conservatorships and Guardianships ONLY on Fridays from 8:30 a.m. to 12:00 p.m.

Eligibility Requirements: Assists individuals representing themselves.
Fees: None

Assists individuals representing themselves in Family Law Matters: Support, Dissolution of Marriage, Legal Separation, Nullity, Custody, Visitation, Paternity, Waiver of Court Fees & Costs, Emancipation, Domestic Violence, Civil Harassment, Name Change, Elder Abuse, and Step-Parent Adoption.

*The Pro Per Clinic does not provide legal advice and will not represent individuals in court.

Protection and Advocacy, Inc. (PAI)
100 Howe Ave, Ste 235N
Sacramento, CA 95825

Phone: 800 776-5746
Fax: 916 488-9960
Website: www.pai-ca.org

Office Hours: M-F 9:00am-5:00pm

Eligibility Requirements: People with disabilities.

Fees: None.

Protection and Advocacy, Inc., (PAI) is a nonprofit agency that works with people with disabilities — to protect, advocate for and advance their human and legal rights. PAI may: Represent people with disabilities in administrative and judicial proceedings — to uphold and enforce their legal, civil and service rights; investigate complaints of serious physical and sexual abuse, and of neglect-related death in institutions; tell people with disabilities about their legal, civil and service rights, and about ways to enforce those rights; refer people to other sources of help; and provide technical support and training for people with disabilities, their families and advocates, as they resolve individual problems and problems that relate to service systems.

Public Authority
24 S Hunter St, Ste 5
Stockton, CA 95202

Phone: 209 468-3397
Phone: 800 491-1996
Fax: 209 932-2637

Office Hours: M-F 8:30am-5:00pm

Eligibility Requirements: Services to IHSS recipients and home care providers.

Fees: None.

The IHSS Public Authority offers a listing of Pre-screened providers to IHSS clients. Provides training to IHSS recipients and providers.

Provides training orientation to all new providers and Set-up of Provider enrollment paperwork and payroll. Contact fo filing worker's compensation claims for IHSS Providers.

Quail Lakes Community Counseling
2529 W March Ln Ste 203
Stockton, CA 95203

Phone: 209 954-1311
Fax: 209 951-7083
www.QuailLakesCC.com

Office Hours: M-F 10:00 – 6:00 other times by appointment
Eligibility Requirements: Porvides psychotherapy counseling for uninsured people of San Joaquin County
Fees: Fees are based on your households yearly income.

Quail Lakes Community Counseling specializes in treating victims of Sexual abuse, Adults molested as children, Domestic violence, child abuse/neglect. Clinicians also work with Depression, Anger Management, Grief and Loss, Stress Dementia, Traumatic Brain Injury, (TBI), HIV related issues, Post Traumatic Stress Disorder, PTSD, Lesbian, gay bisexual & transgender (LBGT). Foster care, Kinship care, Adoption issues, as will as family reunifications.

Quail Lakes treats Individuals, Adults, Children, and Families.

RCFE (Residential Care Facilities for the Elderly) Please Call 209 468-1104
A current list will be mailed to you upon request!

Refugee Assistance
102 S San Joaquin St
Stockton, CA 95202

Phone: 209 468-3700
Fax: 209 932-2644
Website: www.sjchsa.org

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Low-income seniors age 55 and older.
Fees: None.

Refugee Assistance Eligibility Requirement: Refugees who have been in the country for less than 60 months (5 years).
San Joaquin County Refugee Assistance is to assist refugees in achieving economic self-sufficiency and social adjustment within the shortest time possible following their arrival in the United States. The Refugee Assistance program also provides support and supplemental services to the refugee community including asylees and Human Trafficking Victims who have received a certification or eligibility letter from the Office of Refugee Resettlement.

**Residential Care Facilities for the Elderly
(RCFE List Board and Care List)**

Please Call 209 468-1104

A current list will be mailed to you upon request!

**Respect Your Elders
9541 Stablegate Road
Wilton, CA 95693**

Phone: 888 996-5050

Fax:

Email: sherylashby@comcast.net

Office Hours: M-F 9:00am-5:00pm

And Weekends, some Nights

Eligibility Requirements: None.

with Appointments.

Fees: Free Elderly Service

A free referral service helping families find nursing homes, assisted living, Alzheimer's care, retirement communities, and home care. The Respect Your Elders company assists families in the difficult task of selecting eldercare.

**Retired and Senior Volunteer Program – RSVP Phone: 209 468-2208
102 S. San Joaquin Street;
PO Box 201056
Stockton, CA 95201**

Fax: 209 932-22644

Website: www.sjchsa.org

Office Hours: M-F 8:00am-4:30pm

Eligibility Requirements: Seniors age 55 and older.

Fees: None.

A program of San Joaquin County Community Services Division, recruits and matches 55+ individuals with volunteer position throughout San Joaquin County. Currently volunteers serve in a wide variety of areas, from Sheriff's Team of Active Retired Seniors (STARS) to tutoring.

**Retirement, Senior, and
Low Income Housing**

Please Call 209 468-1104

A current list will be mailed to you upon request!

**Ripon Senior Citizen's Center
433 S. Wilma Ave
Ripon, CA 95366**

Phone: 209 599-7441

Fax: 209 599-7441

Website:

Office Hours: M-F 8:30am-4:00pm. Eligibility Requirements: 50 years & older for activities.

Senior Meal program is available to all people 60 years of age and over. No lunch fees; Donations accepted.

Activities for Seniors. Lunch served M-F at 11:40am. Reservations are required.

Rx Express Pharmacy
711 E. Market
Stockton, CA 95202

Phone: 209 462-1465
Fax: 209 946-1001
Website:

Office Hours: 8:00am-5:00pm
Eligibility Requirements: None
Fees: None

Provides specialized pharmacy services that include free delivery, weekly deliveries, multidose packaging systems, medication management.

Rx Help for Californians

Phone: 877 777-7815
Website: www.rxhelpforca.org

Office Hours: M-F 8:00am-8:00pm EST
Eligibility Requirements: Uninsured, underinsured and limited income Californians.
Fees: None.

RxHelpForCA.org is a program that connects qualified, low-income people with discount prescription drugs, direct from the pharmaceutical manufacturer. Patients will be directed to the public or private programs most likely to meet their needs. RxHelpForCA.org helps low-income, uninsured patients enroll in more than 150 company patient assistance programs, access more than 1,200 medicines for free or at a low cost, and learn how to contact government programs for which they may qualify, such as Medicaid and Medicare.

Salvation Army-Center of Hope
525 W. Lockeford St.
Lodi, CA 95240

Phone: 209 369-5896
Fax: 209 369-2724
Website: www.salvationarmyusa.org

Office Hours: Mon-Fri 8:30am-4:30pm
Eligibility Requirements: Orange Card Senior and Disabled T, W, & Th only (1:30pm to 3:00pm) T, W, & Th only For Adults) (Need Picture ID and Current Proof of address)
Distribution Time: (9:00am to 10:45am) Emergency Food boxes for families (Eligible once every 3 months on T and Th in am)

Sally Bags: (12:30pm-1:15pm)

Fees: None

Additional work of the Lodi Salvation Army.

13 Men a month are sent by the Lodi Salvation Army to a Drug Rehab program.

The Lodi Salvation Army offers rental assistance, help with power bills, distributes Sally bags of food, on Tue, Wed, and Thur after 12:30. Plus the Center distributes food boxes on Tue and Thurs from 9:00 – 11:00 am.

The Salvation Army Shelter- Lodi (Center of Hope) is the office location for the the Lodi Salvation Army (Center of Hope).

Salvation Army-Lodi, Hope Harbor Family Services Phone: 209 367-9560
Fax: 209 369-2724

**622 N Sacramento St. Website: www.salvationarmyusa.org
Lodi, CA 95240**

Office Hours: Mon-Fri 9:00am to 4:30pm

Eligibility Requirements: (Need Picture ID or Medi-Cal card)

Fees: None

The Lodi Salvation Army Shelter (Lodi Hope Harbor Family Services) provides emergency lodging, hot meals, and clothing. The shelter is for homeless men, women and children. The shelter is divided in half with women and children on one side, and men on the other. Clients attend four sessions of Overcoming Roadblocks, a class in which applicants learn to overcome some of the things which hinder them from becoming self-reliant and self-sufficient. All clients who stay in the shelter are required to attend meetings every day. The limit is 56 nights per year.

A new addition to the Shelter has been added for Family services. There are three rooms available solely for single parent dwelling serving the Lodi, Lockeford, Jackson, and Galt areas. In addition 2 classrooms have been added, 1 for culinary arts and 1 for parenting classes (which additionally offers computer classes).

There is also a food nutritionist offering training at the shelter, once per month.

Salvation Army - Stockton

Phone: 209 948-8955

1305 E. Weber (Weber & Airport)

Fax: 209 948-8611

Stockton, CA 95205

Website: www.salvationarmyusa.org

Office Hours: M-F 9:00am-3:30pm (M, W, & F 1-3pm For Food Only)

Eligibility Requirements: (Need Picture ID or Medi-Cal card)

Fees: None

The Stockton Salvation Army assists needy families with emergency food, clothing, and furnishings when their homes have been destroyed by fire. Salvation Army also provides assistance with paying for PG&E bill through its REACH Program (limited funding available). Salvation Army has a youth center for children to participate in organized sports and leagues.

San Joaquin AIDS Foundation

Phone: 209 476-8533

4330 N. Pershing, Ste B-3

Fax: 209 476-8142

Stockton, CA 95207 Website: www.sanjoquinaidsfoundation.org

Office Hours: M-F 9:00am-5:00pm

Eligibility Requirements: Must be HIV-positive for case management services.

Fees: None.

Provides case management and outreach. Offers free and anonymous HIV testing and one-on-one HIV presentation classes.

**San Joaquin County Aging
and Community Services**

Phone: 209 468-2202

102 S. San Joaquin Street

Fax: 209 468- 2207

PO Box 201056

Website: www.sjchsa.org

Stockton, CA 95201-3006

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: None.

Fees: None.

Designated the Area Agency on Aging # 11 (AAA), provides many services to the elderly in accordance to mandates set forth in the federal Older Americans Act (OAA) and the state's Older Californians Act (OCA). Also offers programs and services to serve the disabled and low-income population of San Joaquin County. Direct Service Programs include: Adult Protective Services (APS), Ombudsman Program, In-Home Supportive Services (IHSS), Linkages Program, Family Caregiver Support Program, and the Information and Assistance Program. Area Agency on Aging Contracted Services include: Alzheimer's Day Care, Adult Day Support, Caregiver Support and Training, Homemaker and Personal Care Services, Medication Management, Falls Prevention, Health Insurance Counseling & Advocacy Program (HICAP), Legal Assistance, Nutrition Training, Congregate meals, Home-Delivered Meals, and Supplemental Food.

**San Joaquin County (BHS)
Behavioral Health Services
1212 N. California Street
Stockton, CA 95202**

**Phone: 209 468-8700
Fax:
Website: www.sjcbhs.org**

Office Hours: M-F 8:00am-5:00pm; 24 hour crisis response.
Eligibility Requirements: Vary upon type of service.
Fees: Vary; Medi-Cal accepted.

Provides emergency, inpatient and outpatient behavioral health counseling and services including Adult Day Health Care, throughout San Joaquin County with offices in Lodi, Manteca and Tracy.

**San Joaquin County Behavioral Health
Services – Lodi Clinic
1029 W Tokay St, Ste 5
Lodi, CA 95240**

**Phone: 209 331-2070
Fax: 209 2077
Website: www.sjcbhs.org**

Office Hours: M-F 8:00am-5:00pm (Closed 12:00–1:00pm)
Eligibility Requirements: Vary upon type of service.
Fees: Vary; Medi-Cal accepted.

Provides behavioral health counseling and services for Adults only in north county region. Also, provides drug and alcohol counseling.

**San Joaquin County Behavioral Health
Services – Tracy Clinic
241 E 10th St
Tracy, CA 95376**

**Phone: 209 831-5941
Fax:
Website: www.sjcbhs.org**

Office Hours: M-F 8:00am-5:00pm (Closed 12:00 – 1:00pm)
Eligibility Requirements: Vary upon type of service.
Fees: Vary; Medi-Cal accepted.

Provides behavioral health counseling and services for Adults only in South County region. Also, provides drug and alcohol counseling.

**San Joaquin County Behavioral
Health Services Activity Center I I
1658 S Airport Way
Stockton, CA 95206**

**Phone: 209 468-2285
Fax: 209 468-3116
Email: krankin@sjcbhs.org**

Office Hours: M-F 8:00am-4:30pm

Eligibility Requirements: 18 years of age or older and diagnosed with a developmental disability

Fees: Paid for by Valley Mountain Regional Center when referred by that agency

We are an Adult Day Care Program licensed by the State of California Department of Community Care Licensing and vendorized by Valley Mountain Regional Center to provide support, training, supervision and community opportunities to adults with developmental disabilities.

San Joaquin County (BHS) Phone: 209 468-9600
Substance Abuse Services - Central Intake Fax: 209 468-9611
620 N Aurora Street Website: www.sjgov.org/osa
Stockton, CA 95202

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: Vary upon type of service.

Fees: CALL FOR FEES; Medi-Cal accepted.

Provides substance abuse treatment and services throughout San Joaquin County.

San Joaquin County Clerk/Recorder's Office Phone: 209 468-3939
44 N. San Joaquin St, Ste 260 Fax: 209 468-8040
Stockton, CA 95201 Website: www.sjgov.org/recorder

Office Hours: M-F 8:00am-4:30pm

Eligibility Requirements: None.

Fees: Vary.

The Recorder is responsible for recording births, deaths, marriages, transfers of title to property and many important personal declarations. The County Clerk files and records fictitious name statements, issues marriage licenses, assists in passport applications, maintains all case files and court records, and processes legal documents.

San Joaquin County Commission on Aging Phone: 209 468-2202
102 S. San Joaquin Street Fax: 209 468-2207
Stockton, CA 95201 Website: www.sjchsa.org

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements:

Fees: None.

Advises the San Joaquin County Board of Supervisors on matters related to senior citizens. Also acts as the Advisory Council to the San Joaquin County Aging and Community Services Division (Area Agency on Aging # 11). Provides a forum for seniors and those interested in senior needs and concerns. The commission meets on the 1st Monday of each month.

**San Joaquin County Community
Development Department
1810 E. Hazelton Ave
Stockton, CA 95205**

**Phone: 209 468-3123
Fax: 209 953-3519
Website: www.sjgov.org/commdev**

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: 1. You must have owned your home for the past year; 2. Your household income must not exceed 80% of the County median (call for details); 3. You may have no more than one existing mortgage on your home; and 4. You must have enough equity to allow for the cost of the repairs.

Fees: Payments may be deferred or amortized at 2% interest.

Offers the Home Rehabilitation Program, a creative financing program that assists property owners in making residential building improvements. It offers low interest amortized and deferred payment loans. The program is designed to make needed renovations affordable for low income homeowners as well as offering a range of services to help make property improvements as easy as possible. County loans are secured by second deeds of trust. Loans are processed on a first come, first served basis unless it is an emergency; and the homeowner must occupy the home as their principal residence while they own it.

**San Joaquin County
District Attorney's Office
222 E. Weber Ave, Room 202
Stockton, CA 95202**

**Phone: 209 468-2400
Fax: 209 465-0371
Website: www.sjgov.org/da**

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: Prosecutes defendants

Fees: None.

The District Attorney is the public prosecutor for violation of state laws and local ordinances in all courts in the county; legal advisory to the Grand Jury; investigates and prosecutes welfare fraud, abuse and consumer fraud. The Family Support Division seeks parent support of dependent children.

San Joaquin County District Attorney's **Phone: 209 468-2488**
Elder Fraud Line **Fax: 209 468-2521**
222 E Weber **Website: <http://www.sjgov.org/da/main.asp>**
Stockton, CA 95202

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Must be a Victim of Elder Fraud
Fees: None

Fraud and economic crimes are growing in San Joaquin County. Older adults are frequent targets of crimes such as identity theft, telemarketing fraud, door-to-door scams and street cons.

The District Attorney's Office presents a Power Against Fraud seminar with an interactive quiz to test your knowledge of fraud. You will learn simple, but effective crime prevention steps to build your power against fraud. Contact the District Attorney's Office for additional information.

San Joaquin County District Attorney's **Phone: 209 468-2500**
Victim Witness Program **Fax: 209 465-0371**
222 E Weber, Room 245 **Website: www.sjgov.org/da/main.asp**
Stockton, CA 95202

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Must be a Victim of or a Witness to a Crime
Fees: None

The District Attorney's Victim-Witness program provides a variety of services for crime victims and witnesses to make their experience with the criminal justice system less traumatic and easier to understand. This involves assistance during the investigation and court proceedings and help in making claims for compensation under the California Victims of Crime Program.

San Joaquin County Fair **Phone: 209 466-5041**
San Joaquin Fairgrounds **Fax: 209 466-5739**
Stockton, CA 95206 **Website: www.sanjoaquinfair.com**

Office Hours: M-F 8:00am-4:30pm
Eligibility Requirements: 55 years or older for free admission.
Fees: None on both Wednesdays of the 12 day fair.

The San Joaquin County Fair offers top-name entertainment, live horse racing, exhibits, displays, and carnival rides and games (for the grandchildren).

San Joaquin County Health Care Service **Phone: 209 468-6000**
500 W. Hospital Road **Fax: 209 468-6600**
French Camp, CA 95231 **Website: www.sjhealthcare.com**

Office Hours: M-F 8:00-5:00pm
Eligibility Requirements: None.
Fees: Vary.

San Joaquin County Health Care Services provides health services to the general public. Services include: San Joaquin General Hospital, Behavioral Health and Substance Abuse Services, Public Health Services, Emergency Medical Services and the Health Plan of San Joaquin.

San Joaquin County Human **Phone: 209 468-1000**
Services Agency (HSA) **Fax:**
333 E. Washington Street **Website: www.sjgov.org/hsa**
Stockton, CA 95202

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Vary.
Fees: None.

Provides state and federally mandated social services and benefits to citizens of San Joaquin County. Programs serve a diverse clientele including adults, children, the elderly, the disabled, and the under-employed. Programs include CALWorks, Food Stamps, General Relief, and Medi-Cal.

San Joaquin County In Home **Phone: 209 468-1104**
Supportive Services (IHSS) **800 510-2020**
102 S. San Joaquin Street; **Fax: 209 932-2663**
PO Box 201056 **Website: www.sjchsa.org**
Stockton, CA 95201-3006

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: None.
Fees: None.

Designated the Area Agency on Aging # 11 (AAA), provides many services to the elderly in accordance to mandates set forth in the federal Older Americans Act (OAA) and the state's Older Californians Act (OCA). Also offers programs and services to serve the disabled and low-income population of San Joaquin County. Direct Service Programs include: Adult Protective Services (APS), Ombudsman Program, In-Home Supportive Services (IHSS), Linkages Program, Family Caregiver Support Program, and the Information and Assistance Program. Area Agency on Aging Contracted Services include: Alzheimer's Day Care, Adult Day Support, Caregiver Support and Training, Homemaker and Personal Care Services, Medication Management, Falls Prevention, Health Insurance Counseling & Advocacy Program (HICAP), Legal Assistance, Nutrition Training, Congregate meals, Home-Delivered Meals, and Supplemental Food.

**San Joaquin County Law Library
First Floor-Kress Legal Center
20 N. Sutter St.
Stockton, California 95202**

**Phone: 209 468-3920
fax 209 468-9968
Barbara Zaruba, Director**

Office Hours: Open to the public, M-Th 8-5 and F 8-4:30
Eligibility Requirements: None.
Fees: None

**San Joaquin County Parks
And Recreation Department
11793 N. Micke Grove Road
Lodi, CA 95240**

**Phone: 209 953-8800
or 209 331-7400
Fax: 209 331-2012
Website: www.mgzoo.com**

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: None.
Fees: Vary.

The Parks and Recreation Division is responsible for the development and maintenance of all regional, community and neighborhood parks and facilities in San Joaquin County.

**San Joaquin County Public
Conservator's Office
1212 N. California Street
Stockton, CA 95201**

**Phone: 209 468-3740
Fax: 209 468-3751
Email: shughes@sjcbhs.org**

Office Hours: M-F 9:00am-5:00pm

Eligibility Requirements: Individuals with mental illness, victims of elder abuse, or individuals unable to care for self due to Alzheimer's or Dementia.

Fees: Conservatorship: \$750.00 per year (or 3/4 of a percent if estate over \$100,000). Sub-payee services are charged on a sliding scale.

Investigates and determines if conservatorship and payeeship are necessary. Marshal's and manages client's benefits and estate. Monitors client's care.

San Joaquin County Public Defender Phone: 209 468-2730
102 S. San Joaquin Street Fax: 209 468-2267
Stockton, CA 95202 Website: www.sjgov.org/pubdefender

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: None.
Fees: None.

Represents people who are financially unable to obtain a private defense lawyer when charged with the commission of any contempt or offense triable in the San Joaquin Superior Courts. Has responsibility to represent indigents in some civil matters.

San Joaquin County Public Health Services Phone: 209 468-3400
1601 E. Hazelton Ave Fax: 209 468-3823
Stockton, CA 95205 Website: www.sjcphs.org

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: None
Fees: Various Fees for Clinical Services

San Joaquin County Public Health Services (PHS) is the local health department operated by the County of San Joaquin. PHS conducts various programs in disease control and maternal, child and adolescent health. Clinical services include adult and travel immunizations, HIV testing and counseling, and testing and treatment for sexually transmitted diseases.

San Joaquin County Superior Court Phone: 209 468-2355
222 E. Weber Ave, Room 303 Fax: 209 468-0539
Stockton, CA 95202 Website: www.stocktoncourt.org

Office Hours: Stockton M-F 7:30am-4:00pm-Lodi, Manteca, Tracy
8:00am-4:00pm
Eligibility Requirements: None.

Fees: Vary.

Serves the citizens of San Joaquin County through its various courts, which include: civil, criminal, domestic violence, drug court, family law, juvenile, probate, small claims, unlawful detainer, and traffic. The Superior Court has jurisdiction over all felonies, misdemeanors, civil cases of all amounts, small claims, traffic, cases involving title and possession of real property, dissolution of marriage and child custody, probate, conservatorship, mental health, and juvenile proceedings. These proceedings are conducted at the Stockton Courthouse, Juvenile Justice Center in French Camp, and branch courts in Lodi, Manteca, and Tracy.

San Joaquin County Veterans Services **Phone: 209 468-2916**
105 S. San Joaquin Street **Fax: 209 468-2918**
Stockton, CA 95202 **Website: www.sjgov.org/veterans**
(See Also: California Department of Veterans Affairs)

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: Veterans, their dependents, and Veterans survivors.

Fees: None.

Provides services to veterans of all wars by assisting them in securing benefits to which they may be entitled. Advises, counsels and files claims for veterans and their dependents or beneficiaries for benefits provided by federal and state programs. Arranges for hospitalization in veterans' facilities.

San Joaquin Delta College **Phone: 209 957-5427**
5151 Pacific Ave **Fax: 209 954-5622**
Stockton, CA 95207 **Website: www.sjdccd.cc.ca.us**

Office Hours: M-F 8:00am-4:30pm

Eligibility Requirements: Membership in the Stockton Institute for Continued Learning (SICL) is open to all older adults in the San Joaquin Delta College community.

Fees: A \$25 per semester fee entitles you to attend all SICL classes.

Community Education is part of the College's Business Development & Training Network, which also includes SICL, a learning in retirement program for older adults, the Small Business Development Center, and Contract Education. Provides a vast array of opportunities for personal growth, professional development, skill improvement, cultural enrichment, and recreational enjoyment. Examples of SICL classes:

art, bridge, computers and digital photography, Spanish, exploring other cultures, music, gardening and landscaping, travel presentations and tours.

San Joaquin Delta College Worknet Phone:209 954-5151 Ext:6300
DeRicco Student Services Bldg
Stockton, CA 95207 **Website: www.sjworknet.org**

Office Hours: M-F 8:00am-4:30pm
Eligibility Requirements: One must be old enough to look for Work
Fees: None

Services Available:

Your direct link to job placement and referrals, unemployment insurance, disability insurance, employment and training, labor market information, payroll taxes, and more! Assists Employers, Job Seekers, People With Disabilities, Senior Workers, Veterans, Workforce Community, Youth meet their Employment Needs.

San Joaquin Dental Group **Phone: 209 940-7200**
230 N. California Street **Fax: 209 940-7255**
Stockton, CA 95202 Website: www.communitymedicalcenters.org

Office Hours: M, W 9:00am-6:00pm, T, TH, F 8:00am-5:00pm
Eligibility Requirements: None.
Fees: Sliding scale. Medi-Cal and private insurance accepted.

Offers dental care for low-income people of all ages. If client is 21 or under will accept Medi-Cal. if client is over 21 only accepts certain emergency cases with swelling or severe tooth ache requiring tooth pulling. No fillings, cleaning, exams or X-rays.

San Joaquin Dental Referral Service **Phone: 209 466-6606**

Office Hours: M-F 8:30am-5:30pm
Eligibility Requirements: None.
Fees: None.

This is a phone referral service only. Offers new-patient referrals, to doctors who are on their list.

San Joaquin Dental Society **Phone: 209 951-1311**
7849 N. Pershing **Fax:**
Stockton, CA 95207 **Website:**

Office Hours: M-T 9:00am-3:00pm
Eligibility Requirements: None.
Fees: None.

Provides emergency and new-patient information and referral to Dental Society members.

San Joaquin Fair Housing
247 E Miner Ave
Stockton, CA 95203

Phone: 209 451-3471
Fax: 209 451-3476
Website: www.sjfairhousing.com
Email: info@sjfairhousing.com

Office Hours: M-F 9:00am – 4:30pm
Eligibility Requirements: Very Low to Medium Income.
Fees: None.

Tenant and Landlord rights and responsibilities mediation services to intervene legal services or rent average, repairs, etc. Evaluation and enforcement based on all fair housing issues.

San Joaquin General Hospital
500 W. Hospital Road
French Camp, CA 95231

Phone: 209 468-6000
Fax: 209 468-6600
Website: www.sjgeneralhospital.com

Office Hours: 24 hour hospital and emergency services.
Eligibility Requirements: None.
Fees: Vary. Medi-Cal Accepted.

San Joaquin General Hospital provides acute care, ancillary and specialty services including radiology, mammography, surgery, short stay surgery, rehabilitation therapy, and intensive care. Outpatient services include prenatal, pediatrics, chemotherapy, dental clinic, a dialysis clinic, and general medicine.

San Joaquin Medical Society
3031 West March Ln, Ste 222W
Stockton, CA 95219

Phone: 209 952-5299
Fax: 209 952-5298
Website: [http:// www.sjcms.org](http://www.sjcms.org)

Office Hours: M-F 8:30am-5:00pm
Eligibility Requirements: None.
Fees: Vary. Medi-Cal Accepted.

The Medical Society promotes the science and art of medicine, the care and well being of patients, the protection of the public health, and the betterment of the medical profession. All members of the medical society agree to abide by the principles of medical ethics. The Medical

Society has a Physician Locator Service that helps find Physicians who accept Medi-Cal.

San Joaquin Regional Transit District (RTD) Phone: 209 943-1111
And Dial-A-Ride Toll Free: 800 469-8674
421 E Weber Avenue Toll Free: 800 HOW TO RIDE
Stockton, CA 95202 Fax: 209 948-8516
Website: www.sanjoaquinRTD.com

Office Hours: M-F 8:00am-5:00pm Closed on Holidays
Fees: Vary.

Offers public transportation services throughout San Joaquin County. Services include regular fixed route bus services (Stockton Metro, Metro Express, Intercity, Hopper, and San Joaquin Commuter). Route schedules and times vary. Call or visit RTD's website for more details.

RTD also offers Dial-A-Ride paratransit, curb-to-curb service countywide for persons who, due to a disability, are unable to get to or from the fixed route bus stops. Eligibility: Must be disabled and have ADA certification through RTD to access Dial-A-Ride services.

San Joaquin Valley Dental Group Phone: 209 940-7200
230 N. California Street Fax: 209 940-7255
Stockton, CA 95202 Website:

Office Hours: M,W 9:00am-6:00pm; T,TH,F 8:00am-5:00pm
Eligibility Requirements: None.
Fees: Sliding scale, accepts Medi-Cal and private insurance.
Offers dental care for low-income people of all ages.

Scottish Rite Temple Phone: 209 466-3391
33 W. Alpine For Medical Equipment Phone: 209 547-7439
Stockton, CA 95204 Fax: 209 547-7414

Office Hours: M-F 9:00am-5:00pm
Hospital Warehouse Hours: W F 1:00pm-4pm
Eligibility Requirements: None
Fees: None Donations Accepted

Has Donated Durable Medical Equipment, I.E. Hospital Beds, Commodes, Walkers, Wheelchairs, etc.

Second Harvest Food Bank Phone: 209 239-2091
704 Industrial Park Drive Fax: 209 239-2086

Manteca, CA 95337

Website: www.localfoodbank.org

Office Hours: M-F 7:00am-4:30pm

Eligibility Requirements: Must go through one of their programs.

Fees: Non-Profit

Call for a referral. We offer 3 programs.

Senior Center Without Walls

Phone: 1 877 797-7299

114 Montecito Avenue

Fax:

Oakland, CA 94610 Website: www.seniorcenterwithoutwalls.org/

Email: info@seniorcenterwithoutwalls.org

Office Hours: Telephone conference call conversations 7 days per week.

Eligibility Requirements: You must be a Senior and have a phone

Fees: Conference calling rates will apply.

Senior Center Without Walls (SCWW), is an award-winning non-denominational community outreach program of Episcopal Senior Communities, offers activities, friendly conversation, and an assortment of classes and support groups on free telephone conference calls to homebound elders and those who find it difficult to go to a community senior center.

Senior Community Services Employment Program (SCSEP)

Phone: 209 468-3700

102 S San Joaquin St

Fax: 209 932-2644

Stockton, CA 95202

Website: www.sjchsa.org

Senior Community Services Employment Program (SCSEP)

Eligibility Requirements: Low-income seniors age 55 and older.

A program of the San Joaquin County Aging and Community Services Division, SCSEP offers a participant center program, designed to provide useful work experience opportunities for economically disadvantage persons. Services provided facilitate the transition of job ready participants into unsubsidized employment in the public and private sectors of business and industry. Participants experience individualized skill assessment; brush-up course for basic skills training; job participation; job search.

Senior Gleaners, Inc.

Phone: 916-925-3240

1951 Bell Ave

Fax: 916 568-1528

Sacramento, CA 95838

Website: www.seniorgleaners.org

Email: sgi@seniorgleaners.org

Office Hours: M-F 9:00am-12:00pm 1:00pm-4:pm; open to 7:00pm on Thursdays.

Eligibility Requirements: You must be a charitable agency.
Fees: None. Donations are welcome.

Our mission is to alleviate hunger among the poor and elderly and to glean surplus foods, at low or no cost, from every available source, for distribution among the needy members and other charitable organizations. We receive, process, and distribute food products to qualified charitable agencies, which include member food banks and Subsidiary Distribution Organizations in the region who redistribute to the needy.

Senior Legal Hotline, California
444 N 3rd St, Suite 312
Sacramento, CA 95814

Phone: 800 222-1753
Admin: 916 551-2145
Fax: 916 551-2197

Website: www.seniorlegalhotline.org

Office Hours: M-F 9:00am-12:00pm 1:00pm-4:pm; to 7:00pm Thurs
Eligibility Requirements: Seniors 60 years of age and older.
Fees: None. Donations are welcome. Only accepts Sacramento Clients.

The California Senior Legal Hotline offers free legal advice, written information, referrals, and other brief services in all areas of civil law, including: Social Security/SSI, Medi-Cal/Medicare, wills, trusts, probate, family law, power of attorney, age discrimination, consumer issues, housing, elder abuse, and grandparent rights. Also, phone mediation services when requested by an eligible client.

Senior Peer Counseling Center
1201 N El Dorado St
Stockton, CA 95202

Phone: 209 953-5550
Fax: 209 953-5555
Website: www.sjcbhs.org

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Mental health diagnosis / Referred by doctor / 55 years old and older.
Fees: None.

A program of San Joaquin County Behavioral Health Older Adult Services, provides supportive counseling by specially trained peers to older adults age 55 and older.

Seniors On The Move
1991 Basque Drive
Tracy, CA 95304

Phone: 209 833-6709
Fax: 209 833-6736
Toll Free: 866 876-6935
Website: seniorsonthemoveinc.com

**5308 Pacific Ave
Stockton, CA 95207**

**Fax: 209 952-6282
Website: www.sherwoodmall.com**

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: None
Fees: None

Offers the Mall Walker Program for seniors, and retail shopping.
Doors open at 6:30am; exercise M, W, F at 8:30am.

**Sierra Vista Community Center
5308 Pacific Ave
Stockton, CA 95207**

**Phone: 209 952-6277
Fax: 209 952-6282
Website: www.sherwoodmall.com**

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: None
Fees: None

Offers the Mall Walker Program for seniors, and retail shopping.
Doors open at 6:30am; exercise M, W, F at 8:30am.

**Silva's (Med-America) Pharmacy
233 N California St
Stockton, CA 95204**

**Phone: 209 475-1020
Fax: 209 462-2145
Website:**

Office Hours: M-F 8:30am-5:30pm
Eligibility Requirements: Seniors age 60 and over.
Fees: None

Silva's (Med-America) Pharmacy provides seniors with prescription services at an affordable price. Offers big savings on brand names and generic drugs. While savings vary, average overall savings usually ranges from about 30% and up. Most insurance plans are accepted. For more information on locations and savings, please call.

**Skilled Nursing Facilities (SNF List)
A current list will be mailed to you upon request!**

Please Call 209 468-1104

**Social Security Administration-Stockton
3558 Deer Park Drive
Stockton, CA 95219
Website: <http://socialsecurityhop.com/offices/social-security-office-stockton-ca-95219-california>**

**Phone: 877 803-6314
Toll Free: 800 772-1213
TTY: 209 946-6253
Fax: 209 946-6029**

Office Hours: M-F 9:00am-4:00pm Note: 800 Phone Line Open
(7:00am 7:00pm)
Eligibility Requirements: Varies depending on type of benefit.
Fees: None.

Administers and assists with claims for social security retirement payments (SSA) and Medicare health insurance entitlement, survivor benefits, disability retirement benefits, and Supplemental Security Income (SSI) benefits.

Social Security Administration-Lodi **Phone: 888 257-2641**
1110 W Kettleman Lane, Ste 3 **Toll Free: 800 772-1213**
Lodi, CA 95240 **TTY: 800 325-0778**
Website: www.socialsecurity.gov **Fax:**

Office Hours: M-F 9:00am-4:00pm Note: 800 Phone Line Open
(7:00am 7:00pm)
Eligibility Requirements: Varies depending on type of benefit.
Fees: None.

Administers and assists with claims for social security retirement payments (SSA) and Medicare health insurance entitlement, survivor benefits, disability retirement benefits, and Supplemental Security Income (SSI) benefits.

Social Security Administration-Manteca **Phone: 866 320-2567**
510 Commerce Street **Toll Free: 800 772-1213**
Manteca, CA 95336 **TTY: 209 825-4722**
Website: www.socialsecurity.gov **Fax: 209 825-5952**

Office Hours: M-F 9:00am-4:00pm Note: 800 Phone Line Open
(7:00am 7:00pm)
Eligibility Requirements: Varies depending on type of benefit.
Fees: None.

Administers and assists with claims for social security retirement payments (SSA) and Medicare health insurance entitlement, survivor benefits, disability retirement benefits, and Supplemental Security Income (SSI) benefits.

Social Security Administration-Modesto **Phone: 888 748-7698**
1521 N Carpenter Road, Ste E1 **Toll Free: 800 772-1213**
Modesto, CA 95351 **TTY: 209 523-2665**
Website: www.socialsecurity.gov **Fax:**

Office Hours: M-F 9:00am-4:00pm Note: 800 Phone Line Open
(7:00am 7:00pm)
Eligibility Requirements: Varies depending on type of benefit.
Fees: None.

Administers and assists with claims for social security retirement payments (SSA) and Medicare health insurance entitlement, survivor benefits, disability retirement benefits, and Supplemental Security Income (SSI) benefits.

Society for the Blind (Senior Impact Project) Phone: 916 452-8271
1238 S St Fax: 916 492-2487
Sacramento, CA 95811 Website: www.societyfortheblind.org

Office Hours: M-F 8:00am-5:00pm Store Hours: 9:00am-4:00pm
Eligibility Requirements: Persons age 55 or older who live in the region.
Fees: The Senior Impact Project is government funded. Fees for other classes vary.

Provides life and job skills training, counseling, and access to help and tools for the thousands of blind and visually impaired people in Sacramento and the surrounding areas.

St. Joseph's Behavioral Health Center Phone: 209 461-2000
2510 N. California Street Fax: 209 467-8107
Stockton, CA 95204 Website: www.stjosephscanhelp.org

Office Hours: 24 hours a day, 7 days a week
Eligibility Requirements: Vary.
Fees: Private insurance and private pay accepted.

St. Joseph's Behavioral Health Center provides comprehensive behavioral health services for psychiatric and chemical dependency disorders. Inpatient, outpatient, and Adult Day Health Care and treatment programs are available.

St. Joseph's Interfaith Caregiver Program Phone: 209 461-5112
1800 N. California Street Fax: 209 461-5085
Stockton, CA 95204 Website: www.stjosephscares.org
Email: Katherine.Hamilton@chw.edu

Office Hours: M-T 10:00am-4:00pm
Eligibility Requirements: Seniors age 55 and older.
Fees: None.

Provides free services for seniors through volunteer caregivers: transportation to medical appointments, shopping and errands-friendly visiting, respite care, telephone reassurance, possible companion services, minor home repair, and yard clean up.

St. Joseph's Medical Center
1800 N. California Street
Stockton, CA 95204

Phone: 209 943-2000
Fax: 209 461-6881
Website: www.stjosephscares.org

Office Hours: 24 hour emergency assistance.
Eligibility Requirements: None.
Fees: Vary; Medi-Cal and private insurance accepted.

St. Joseph's Medical Center is an acute care facility providing diagnostic and treatment services as well as emergency and critical care services. Programs include physical therapy, occupational health, Adult Day Health Care, and outpatient surgery.

**St. Mary's Interfaith Dining Hall
and Community Services**
545 W. Sonora Street
Stockton, CA 95203

Phone: 209 467-0703
Fax: 209 467-7795
Website: www.stmaryinterfaith.com

Office Hours: M-T 8:00am-4:00pm
Eligibility Requirements: Homeless working poor, and families.
Fees: None.

St. Mary's Interfaith Dining Room & Community Services is a nonprofit organization, serving the working poor and homeless of San Joaquin County by offering a variety of free services. Services include: Medical and Dental Clinics, Counseling, Education and Employment Services, Clothing Room, Dining Room, and Pre-Vocational Training once a month. Other services include a Homeless Court held last Friday of the month from 3:00pm to 5:00pm. Allows anyone to clear up old traffic tickets, minor criminal charges, and old fines. Also offers referrals regarding medical and dental health plans for children under 18 years of age, as well as for anyone who does not have a social security number.

State of California Attorney General's Office
PO Box 944255
Sacramento, CA 94244

Phone: 800 952-5225
Fax: 916 323-5341
Website: www.ag.ca.gov

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: None.
Fees: None.

The Attorney General works to protect consumers through the Consumer Law Section of the California Department of Justice and responds to consumer complaints through the Public Inquiry Unit. The Consumer Law Section prosecutes scam artists and fights deceptive trade practices that range from the use of misleading national sweepstakes mailers to undelivered vacation promises by sellers of travel. The Public Inquiry Unit responds to consumer inquiries and serves as a central clearinghouse for consumer complaints sent to the California Department of Justice.

State of California (CCLD) Community Care Licensing Division Phone: 916 263-4700
2525 Natomas Park Dr Ste 270 Fax: 916 263-4744
Sacramento, CA 95833 Website: www.cclid.ca.gov

Office Hours: M-F 8:00am-4:30pm
Eligibility Requirements: None.
Fees: None.

Community Care Licensing for Amador, Calaveras, San Joaquin, Sacramento (Southern Part), Stanislaus, and Tuolumne counties. Licenses for Board and cares RCFE's.

State of California Department of Alcohol and Drug Programs Phone: 800 879-2772
1700 K Street, First Floor Fax: 916 323-1270
Sacramento, CA 95814 Website: www.adp.ca.gov

Office Hours: M-F 8:00am-4:30pm
Eligibility Requirements: None.
Fees: None.

Provides information and referral for the general public to alcohol and drug treatment programs in their area, and offers a comprehensive alcohol and drug information clearinghouse and resource center library.

State of California Department of Fair Housing and Employment Phone: 800 884-1684
2000 O Street, Ste 120 Fax:
Sacramento, CA 95814 Website: www.dfeh.ca.gov

Office Hours:

Eligibility Requirements: None.
Fees: None.

Enforces California's comprehensive employment, housing, public accommodations and public service non-discrimination laws, as well as the State's bias-related hate violence law.

**State of California Department of
Fish & Game
4001 N. Wilson Way
Stockton, CA 95205**

**Phone: 209 948-7800
Fax: 209 946-6355
Website: www.dfg.ca.gov**

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: Elderly, disabled, blind, those who use a mobility related device, and those who are developmentally disabled.

Fees: Reduced fee fishing license vary based on incom and disability.

Reduced fee fishing license for those over 65 years with a reduced income and a free fishing license for those who are disabled.

**State of California Department of
Motor Vehicles (DMV)
55 S Lincoln Street
Stockton, CA 95203**

**Phone: 800 777-0133
Fax: 209 473-6511
Website: www.dmv.ca.gov**

Office Hours: M,T,TH,F 8:00am - 5:00pm; W 9:00am-5:00pm

Eligibility Requirements: Vary.

Fees: Vary.

The DMV registers vehicles in California and licenses their drivers. Other major DMV functions include: recording ownership (certificate of title) of the vehicles DMV registers, maintaining driving records (accidents and convictions) of licensed drivers, issuing identification cards for individuals, registering and recording ownership of vessels, licensing and regulating driving and traffic violator schools and their instructors, and investigating consumer complaints. DMV also offers varied Saturday hours and locations in Lodi, Manteca, and Tracy.

**State of California Department
of Rehabilitation
4555 Precissi Ln, Ste 1
Stockton, CA 95207**

**Phone: 209 473-5900
Fax:
Website: www.rehab.cahwnet.gov**

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: Clients must be a disabled person.

Fees: None.

Assists individuals with disabilities to obtain and retain employment and maximize their ability to live independently in their communities. Services include: counseling, guidance and referral services; transportation services; vocational and other training; books, supplies, tools, equipment; assistive technology assistance.

State of California Disability Insurance (SDI) Phone: 800 480-3287
Forms are available at EDD Offices TTY: 800 563-2441
Website: www.edd.ca.gov

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: Clients must be a disabled person.

Fees: Vary

State Disability Insurance (SDI) is a public disability insurance program that pays a benefit every other week. Covered employees pay SDI premiums through payroll taxes. Self-employed people may participate by enrolling in elective coverage and pay premiums based on their profits from the previous year.

Who is covered by SDI? Most California employees are covered by SDI. Groups of employees that are not covered include:

Interstate Railroad workers

Some domestic workers

Most government employees

Some non-profit employees

Those who claim a religious exemption

State of California Franchise Tax Board Phone: 800 338-0505
3321 Power Inn Road, Suite 210 Fax:
Sacramento, CA 95826 Website: www.ftb.ca.gov

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: Vary.

Fees: Vary.

The Franchise Tax Board is the department that administers state personal income taxes and corporation taxes for the State of California. FTB offers tax relief programs for qualifying senior, blind or disabled persons.

Stockton Certified Farmer's Market Assoc. Phone: 209 481-7421
2707 E Fremont St, Ste 9 Fax: 209 943-0160
Stockton, CA 95205 Website: www.stocktonfarmersmarket.org

Office Hours: T-Sun Various hours and locations.
Eligibility Requirements: None.
Fees: None.

Provides many benefits for small farmers, consumers, and the community. Consumers can buy fresh produce directly from local area farmers; also flowers & plants, arts & crafts, specialty items and a variety of hot foods. For convenience, markets are located in Downtown Stockton, North Stockton, and Tracy.

Stockton Civic Theater
2312 Rosemarie Ln
Stockton, CA 95202

Phone: 209 473-2400
Fax: 209 473-1502
Website: www.sctlivetheatre.org

Office Hours: T-TH 1:00pm-5:00pm
Eligibility Requirements: None
Fees: Call for current ticket rates.

Offers theatre productions and entertainment for all ages.

Stockton Dial-A-Ride

(See San Joaquin Regional Transit District (RTD))

Stockton Emergency Food Bank
7 W. Scotts Ave
Stockton, CA 95203

Phone: 209 464-7369
Fax: 209 464-0309
Website: www.stocktonfoodbank.org

Office Hours: T-F 10am-1pm; Sat 10am-12pm Closed Sun and Mon
Eligibility Requirements: Must present picture ID for all in household.
Fees: None.

The Stockton Emergency Food Bank and Family Services provides families, children and seniors in the community with nutritional food resources, nutrition and health education, and CalFresh assistance. Provides emergency food to individuals and families, and food services to 15 satellite pantries throughout the County; to over fifty non-profit agencies and treatment centers, and to scores of public events related to healthy living and nutrition.

Stockton Hearing and Speech
4623 Quail Lakes Drive
Stockton, CA 95207

Phone: 209 951-6491
Fax: 209 951-6497
Website:

Office Hours: M-TH 8:30am-5:00pm; F 8:30am-12:00pm
Eligibility Requirements: Must be referred by primary care physician or ENT (ear, nose, and throat) specialist.

Fees: Vary. Medi-Cal, Medi-Care and private insurance accepted.

Diagnostic Hearing evaluation, Hearing Aids, Speech & Language Evaluation, Speech-Hearing-& Language Therapy.

Stockton School for Adults
1525 Pacific Ave
Stockton, CA 95204

Phone: 209 933-7455
Fax: 209 464-4917
Website: www.stockton.k12.ca.us

Office Hours: M-F 7:00am-4:00pm; T & TH 5:30pm-9:00pm
Eligibility Requirements: Must be 18 years or older.
Fees: None.

Offers educational and career technical education services to individuals who wish to earn a high school diploma or GED certificate, to improve computer skills, or to explore career education opportunities.

Stockton Shelter for the Homeless
611 W Church St
Stockton, CA 95203

Phone: 209 466-2605
Fax: 209 939-9733
Website: stocktonsheltor.com

Office Hours: M-F 8:00am -4:30pm
Eligibility Requirements: Homeless, single men and women, and families.
Fees: None.

The mission of this agency is to provide opportunities for homeless people to become self-supporting participants in the community.

Stockton Symphony Association
46 W. Fremont Street
Stockton, CA 95202

Phone: 209 951-0196
Fax: 209 951-1050
Website: www.stocktonsymphony.org

Office Hours: M-F 9:00am-5:00pm
Eligibility Requirements: None.
Fees: Call for current ticket rates.

The Symphony offers a variety of concert series and events throughout the year.

Stockton-San Joaquin Community
Housing Board (Fair Housing)
247 E Miner Ave
Stockton, CA 95203

Phone: 209 451-3471
Fax: 209 451-3476
Website: www.sjfairhousing.com

Office Hours: M-F 9:00am-4:30pm Closed 12:00pm-1:00pm

Stockton, CA 95205

Website: www.stockton.lib.ca.us

Office Hours: M 10:00am-6:00pm, T 2:00pm-6:00pm, TH 12:00pm-7:00pm, F 10:00am-3:00pm, Wed; Sat-Sun Closed

Eligibility Requirements: Residents of San Joaquin County.

Fees: None.

See Library services available under Cesar Chavez Central Branch.

Stockton-San Joaquin Public Library

- Linden Branch

19012 E. Main Street

Linden, CA 95236

Phone: 209 937-8221

866 805-READ(7323)

Fax:

Website: www.stockton.lib.ca.us

Office Hours: T 1:00pm-6:00pm, TH 3:00pm-8:00pm, F 10:00am-4:00pm, S 11:00am-4:00pm

Eligibility Requirements: Residents of San Joaquin County.

Fees: None.

See Library services available under Cesar Chavez Central Branch.

Stockton-San Joaquin Public Library

- Manteca Branch

320 W. Center

Manteca, CA 95336

Phone: 209 937-8221

866 805-READ(7323)

Fax:

Website: www.stockton.lib.ca.us

Office Hours: M-T 1:00pm-6:00pm, W 1:00pm-7:00pm, TH 10:00am-1:00pm, S 10:00am-3:00pm

Eligibility Requirements: Residents of San Joaquin County.

Fees: None.

See Library services available under Cesar Chavez Central Branch.

Stockton-San Joaquin Public Library

- Margaret K. Troke Branch

502 W. Benjamin Holt Dr.

Stockton, CA 95207

Phone: 209 937-8221

866 805-READ(7323)

Fax:

Website: www.stockton.lib.ca.us

Office Hours: M, TH 10:00am-8:00pm, Tues-Wed 10:00am-6:00pm, Fri-Sat 12:00pm-5:00pm, Sun Closed

Eligibility Requirements: Residents of San Joaquin County.

Fees: None.

See Library services available under Cesar Chavez Central Branch.

Stockton-San Joaquin Public Library

- Maya Angelou Southeast Branch

2324 Pock Ln

Stockton, CA 95205

Phone: 209 937-8221

866 805-READ(7323)

Fax:

Website: www.stockton.lib.ca.us

Office Hours: M-T; F 10:00am-5:00pm, T, 10:00am-7:00pm, SAT
10:00am-2:00pm, Sun; Wed Closed

Eligibility Requirements: Residents of San Joaquin County.

Fees: None.

See Library services available under Cesar Chavez Central Branch.

Stockton-San Joaquin Public Library

- Ripon Branch

333 W. Main Street

Ripon, CA 95366

Phone: 209 937-8221

866 805-READ(7323)

Fax: 209 599-5530

Website: www.stockton.lib.ca.us

Office Hours: M, Th 1:00pm-6:00pm, T 10:00am-6:00pm, W 12:00pm-
7:00pm, SAT 12:00pm-5:00pm, F; Sun Closed

Eligibility Requirements: Residents of San Joaquin County.

Fees: None.

See Library services available under Cesar Chavez Central Branch.

Stockton-San Joaquin Public Library

- Thornton Branch

26341 N. Thornton Road

Thornton, CA 95686

Phone: 209 937-8221

866 805-READ(7323)

Fax:

Website: www.stockton.lib.ca.us

Office Hours: Tues 1:00pm-6:00pm; Th 2:00pm-7:00pm; Fri 10:00am-
4:00pm; Sat 11:00am-4:00pm Sun, Mon, Wed Closed

Eligibility Requirements: Residents of San Joaquin County.

Fees: None.

See Library services available under Cesar Chavez Central Branch.

Stockton-San Joaquin Public Library

- Tracy Branch

20 E. Eaton Ave

Tracy, CA 95376

Phone: 209 937-8221

866 805-READ(7323)

Fax:

Website: www.stockton.lib.ca.us

Office Hours: M-TH 10:00am-8:00pm, SAT 10:00am-5:00pm, SUN
12:00pm-5:00pm Fri. closed

Eligibility Requirements: Residents of San Joaquin County.

Fees: None.

See Library services available under Cesar Chavez Central Branch.

Stockton-San Joaquin Public Library

- Weston Ranch Branch

1453 W. French Camp Rd.

Stockton, CA 95206

Phone: 209 937-8221

866 805-READ(7323)

Fax:

Website: www.stockton.lib.ca.us

Office Hours: Tues; Thurs 3-8pm; Wed; Fri 10am-1pm; Sat 12pm-5pm;
Mon; Sun Closed

Eligibility Requirements: Residents of San Joaquin County.

Fees: None

See Library services available under Cesar Chavez Central Branch.

Stockton Worknet Center
56 S Lincoln St
Stockton, CA 95203

Phone: 209 468-3500

Website: www.sjworknet.org

Office Hours: M-F 8:00am-4:30pm

Eligibility Requirements: Old enough to look for Work

Fees: None

Services Available:

- User friendly computer job information
- Free Internet email account to use for job searching
- Unemployment insurance information
- Assistance in locating child-care, transportation, legal, housing and other services you may need
- Veteran employment information
- Employment services for Migrant Farm Workers & Native Americans
- Employment & training programs for welfare targeted adult & youth
- Access to public housing and employment information

Stribley Community Center
1760 East Sonora Street
Stockton, CA 95205

Phone: 209 937-7351

Fax:

Website: www.stocktongov.com/parks/centers/community.cfm

Office Hours: M-F 9:00am-1:00pm

Eligibility Requirements: Seniors age 50 and above.

Fees: \$10.00/yr. membership;

Senior Meal program is available to all people 60 years of age and over. No lunch fees; Donations accepted.

Offers a variety of programs including dances, exercise, special celebrations, bowling, cards, billiards, travel, and games. Free social and support services are provided to interested seniors who are 50 years of age and over.

Sutter Hearing Aid Center
2633 Pacific Ave, Ste 2
Stockton, CA 95204

Phone: 209 466-2443

Fax: 209 466-2124

Email: shac@sbcglobal.net

Office Hours: M-F 9:00am-5:00pm

Eligibility Requirements: None.

Fees: Free hearing tests. Fees vary for hearing aids.

Tests and fits hearing aids. Also has accessories for hearing aids along with a service of repairing all makes.

Sutter Hospice
2800 L St., Ste 400
Sacramento, CA 95826

Phone: 916 454-6525
Fax: 916 454-6526
Website:

Office Hours: 8:00am-5:00pm

Eligibility Requirements: Please contact the Agency to determine eligibility.

Fees: Vary

Hospice care responds to the unique physical, mental, social and emotional needs of terminally ill patients and their families. Hospice focuses on care, not cure. Hospice care is palliative, allowing patients to spend their remaining days in comfort and dignity in the familiar surroundings of their home, focusing on living. Hospice focuses on promoting comfort and self-determination, enabling patients to participate in making decisions about care at the end of their lives.

Sutter Tracy Community Hospital
1420 N. Tracy Boulevard
Tracy, CA 95376

Phone: 209 835-1500
Fax:
Website: www.suttertracy.org

Office Hours: 24 hour emergency medical care.

Eligibility Requirements: None.

Fees: Vary.

Sutter Tracy Community Hospital is a full-service, acute care hospital that offers an array of inpatient and outpatient services.

Taft Community Center
389 W. Downing Ave
Stockton, CA 95206

Phone: 209 468-4168
Fax: 209 468-4169
Website: www.sjchsa.org

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: Residents must reside within the service area of the community center to be eligible for services.

Fees: Free

Senior Meal program is available to all people 60 years of age and over. No lunch fees; Donations accepted.

Provides a wide range of direct and referred services to individuals of all ages. Services include: Education; Recreation; Emergency Services; Nutrition; Employment; Housing; Health; Income Management; Family-Based Case Management.

Thornton Community Center
26675 N. Sacramento Blvd.
Thornton, CA 95687

Phone: 209 794-2144
Fax: 209 794-2230
Website: www.sjchsa.org

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: Residents must reside within the service area of the community center to be eligible for services.

Fees: None.

Provides a wide range of direct and referred services to individuals of all ages. Services include: Education; Recreation; Emergency Services; Nutrition; Employment; Housing; Health; Income Management; Family-Based Case Management.

Tracy Interfaith Ministries
2441 N Holly Dr
Tracy, Ca 95376

Phone: 209 836-5424
Fax: 209 836-5096
Website:

Office Hours: M-F 10:00am-2:00pm

Eligibility Requirements: Must be in the Tracy Unified School District

Fees: None

Primarily a Food Bank and Clothing Closet

Tracy Tracer Paratransit (Dial-A-Ride)
520 Tracy Blvd
Tracy, CA 95686

Phone: 209 831-4287
Fax: 209 794-8198

Website: www.mvtransit.com/Tracer_paratransit.htm

Operating Hours: M-F 7:00 AM to 7:00 PM and Sat 9:00 AM to 5:00 PM. Does not operate on Sundays or most holidays.

Eligibility Requirements: Paratransit services are available to seniors (60 or older) and persons who, because of their disability or health-related condition, (1) cannot independently board, ride and/or disembark from an accessible fixed route transit bus or (2) cannot get to or from a boarding or disembarking location.

All paratransit customers must be certified as eligible by the City of Tracy. Call 209 831-4287 to receive a Certification Form.

Fees: None.

Paratransit services are available to seniors (60 or older) and persons who, because of their disability or health-related condition, (1) cannot independently board, ride and/or disembark from an accessible fixed route transit bus or (2) cannot get to or from a boarding or disembarking location.

All paratransit customers must be certified as eligible by the City of Tracy. If you are a general public passenger whose destination begins or ends in an unincorporated area surrounding the City of Tracy, then Tracer paratransit service is available to you.

Tracy Volunteer Caregivers **Phone: 209 835-2772**
1217 El Portal Street, Suite 105 & 106 **Fax:**
Tracy, CA 95376 **Website: www.tracyvolunteercaregivers.org**

Office Hours: M-F 9:00am-3:00pm

Eligibility Requirements: Seniors and disabled.

Fees: None.

Tracy Volunteer Caregivers is a Faith in Action® program and a coalition of faith congregations and community agencies providing volunteer practical social support to the disabled, chronically ill and senior members of the Tracy community. All services are free of charge and are provided by trained volunteers from the area. Services include: friendly visiting, shopping, telephone reassurance, running errands, transportation and escort to appointments, cooking, yard work and minor house repairs, light housekeeping, community resources information, and unskilled respite care.

Tracy Worknet Center **Phone: 209 831-5002**
543 W Grant Line Rd
Tracy, CA 95376 **Website: www.sjworknet.org**

Office Hours: M-F 8:00am-4:30pm

Eligibility Requirements: One must be old enough to look for Work

Fees: None

Services Available: **See Stockton Worknet for Services Available.**

UC Davis Alzheimer's Disease Center **Phone: 916 734-5496**
4860 Y St., Suite 3900 **Fax:**

Sacramento, CA 95817

Website: www.ucdmc.ucdavis.edu/alzheimers/

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements:

Fees: Medi-Cal-Cal and private insurance accepted.

The UC Davis Alzheimer's Disease Center conducts research and coordinates care for patients who have been diagnosed with Alzheimer's disease and other forms of dementia. The center offers outpatient clinical services, research, and information and referral.

**U.S. Department of Housing and Urban
Development-Discrimination Hotline
451 7th Street S.W. Room 5204
Washington, DC 20410**

**Phone: 800 669-9777
Fax:
Website: www.hud.gov**

Office Hours: M-F 9:00am-4:30pm

Eligibility Requirements: None.

Fees: None.

The HUD Housing Discrimination Hotline provides information regarding fair housing rights and responsibilities. The hotline also assists consumers in filing housing discrimination complaints and gives complaint information.

**U.S. Department of Veterans Affairs
1301 Clay Street, Rm. 1300 North
Oakland, CA 94612**

**Phone: 800 827-1000
Fax:
Website: www.va.gov**

Office Hours: M-F 8:00am-4:00pm

Eligibility Requirements: Veterans and their families.

Fees: None.

Administers and assists with the following programs and services: burial and memorial benefits, health benefits and services, education benefits, compensation and pension benefits, vocational rehabilitation and employment services, home loan guaranty services, life insurance programs, and veterans' appeals.

**United Cerebral Palsy of San Joaquin,
Calaveras, and Amador Counties
333 W Benjamin Holt Dr, Ste 1
Stockton, CA 95207**

**Phone: 209 956-0290
Fax: 209 956-0294
Website: www.ucpsj.org**

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: Have a disability like cerebral palsy, or a similar condition.

Fees: Usually free to user, call for specific information.

UCP is a non profit organization dedicated to enhancing the quality of life for children and adults with disabilities who reside in San Joaquin, Calaveras, and Amador County. Services for adults include adult activity centers, adult day health care, adult day care, employment services, supported living, and assistive technology. Children services include early intervention and respite.

United Way of San Joaquin County
401 East Main Street
Stockton, CA 95202
Mailing Address:
P.O. Box 1585
Stockton, CA 95201-1585

Phone: 209 469-6980

Fax: 209 469-6992

Website: www.unitedwaysjc.org

Office Hours: M-F 8:00 – 5:00

Eligibility Requirements: Help is provided through other non-profit agencies

United Way of San Joaquin County's mission is to improve the lives of people by mobilizing the caring power of communities. Its annual campaign raises over \$4 million, and since 1970, has provided more than \$80 million for local nonprofit agencies. To accomplish this, United Way of San Joaquin County works with over 500 employers in San Joaquin County to raise money through workplace giving campaigns, also working with volunteers and selected nonprofits to tackle tough issues within the community.

United Way of San Joaquin County addresses the health and human service needs of the community through analyzing those needs, investing in local nonprofits, building awareness of important issues, creating partnerships and developing prevention based programs aimed at stemming problems before they take root. The funded agencies of United Way of San Joaquin County provide these much needed services to make San Joaquin County a stronger, healthier place to live and work.

University of Calif Cooperative Extension
2101 East Earhart Ave, Ste 200
Stockton, CA 95206

Phone: 209 953-6100

Fax:

Website: <http://cesanjoaquin.ucdavis.edu>

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: None.
Fees: None.

Off-campus educational programs in agriculture, family and consumer sciences, 4H Youth, community development, and natural resource conservation and protection. Offers a nutrition education program for seniors which includes food buying, food safety, gardening and food needs for older adults.

University of the Pacific Osher Lifelong Learning Institute (OLLI@Pacific)

**Phone: 209 946 7658
Fax: 209 946 3916**

Mailing Address:

**University of the Pacific/OLLI
3601 Pacific Avenue
Stockton, CA 95211**

**Website: www.pacific.edu/cpce
Email: emarciano@pacific.edu**

Office Location:

**1776 W March Lane, Suite 290
Stockton, CA 95207**

Office Hours: M-F 8:30am – 5:00pm

Eligibility Requirements: Who Can Join: Everyone age 50 or better can become a member. Previous association with the university is not required, the only prerequisite for joining is a desire to learn.

Fees: OLLI@Pacific is a membership organization. Every OLLI member pays annual dues of \$30 which enrolls them with basic membership for the fall through summer academic year. Semester registration fees vary from \$25 to \$55 depending on your relationship with the university. Some programs or events may carry an additional fee due to special materials or costs.

Brief description: Curiosity never retires!

Three semesters a year, OLLI@Pacific offers a wide variety of lectures, short courses, computer and art classes, a film series, excursions and much more for adults for adults 50 or better fostering intellectual exploration and a sense of community. These non-credit OSHER Lifelong Learning Programs are offered at 115 college and university campuses nationwide.

First: A seminar is held with general questions and answers about various pharmaceutical topics. The seminars are offered on an

intermittent basis at various locations. I.E. Loel Center, Hutchins Street Square, etc.

USAJobs-Federal Job Information
1900 E Street NW
Washington, DC 20415

Phone:
Fax:
Website: www.usajobs.gov

Office Hours:
Eligibility Requirements: None.
Fees: None.

Provides Federal Job Information and is a Federal Job Search Engine.

Valley Community Counseling Services, Inc. Phone: 209 956-4240
6707 Embarcadero Drive Fax: 209 956-4245
Stockton, CA 95219 Website:

Office Hours: M-F 9:00am-6:00pm-Has other offices in Tracy, Manteca, and Lodi.
Eligibility Requirements: None.
Fees: Fees vary, some programs, if qualified are at no cost.

Individual, couples, family, and or group therapy dealing with sexual and physical abuse, domestic violence, marriage issues, drug and alcohol issues, anger management, and personal growth.

Valley Community Counseling Service – Manteca, Children's Clinic Phone: 209 239-5553
129 E Center St Fax:
Manteca, CA 95336 Website: www.sjcbhs.org

Office Hours: M-F 8:00am-5:00pm (Closed 12:00 – 1:00pm)
Eligibility Requirements: Vary upon type of service.
Fees: Vary; Medi-Cal accepted.
Provides behavioral health counseling and services for Children only (to 18 years old) throughout Manteca.

Valley Mountain Regional Center (VMRC) Phone: 209 473-0951
702 N. Aurora St. Fax: 209 478-3539
Stockton, CA 95202 Website: www.vmrc.net

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Child under the age of 3 at risk for developmental delays or problems; person over age 3 diagnosed with

mental retardation, cerebral palsy, epilepsy, autism or similar condition.

Fees: None.

Provides a wide array of services to developmentally disabled individuals and their families. NOTE: Refers clients for Adult Day Care and Adult Day Health Care. VMRC does NOT provide Adult Day Care or Adult Day Health Care directly to clients, AND you must be a client to receive a referral.

Valley Sleep Disorders Center
1805 N. California St. #206
Stockton, CA 95204

Phone: 209 466-8011

Fax: 209 466-0250

Website: <http://www.sleepybees.net/>
or

1930 Tienda Dr Ste 202
Lodi, CA 95242

or Lodi Phone: 209 365-1231

Fax: 209 365-0622

Office Hours: 8:00am-5:00pm

Eligibility Requirements: Medical referral required.

Fees: Vary

Sleep apnea testing center. Tests for snoring, fitful or restless sleep, sleep apnea, constant sleepiness, low energy level, obesity, etc.

Van Buskirk Community Center
734 Houston Ave
Stockton, CA 95206

Phone: 209 937-7358

Fax:

Website: www.stocktongov.com/parks/centers/vanbuskirk.cfm

Office Hours: T-Thur 11:00am-8:00pm; SAT 9:00am-5:00pm

Eligibility Requirements: Stockton resident.

Fees: None.

Offers a variety of programs tailored to children, teens, adults and active seniors through cooperative alliances with neighborhood associations, law enforcement, public service agencies, and various community organizations.

Veterans Administration - VA Modesto Clinic
1524 McHenry Ave Ste 435
Modesto, CA 95350

Phone: 209 557-6200
Fax: 209 557-6233

Website: www.va.gov

Office Hours: M-F 8:00am-4:30pm

Eligibility Requirements: You may be eligible if you are a veteran, a veteran's dependent, a surviving spouse, child or parent of a deceased veteran an active duty military servicemember, a member of the Reserve or National Guard.

Fees: None

What the VA Offers: Compensation, Pension, Health Care, Vocational Rehabilitation & Employment, Education & Training, Home Loans, Life Insurance, Dependents & Survivors Burial

Veterans Administration-VA Stockton Clinic Phone: 209 946-3400
7777 South Freedom Drive Fax: 209 946-3458
French Camp, CA 95231 Website: www.va.gov

Office Hours: M-F 8:00am-9:00pm

Eligibility Requirements: You may be eligible if you are a veteran, a veteran's dependent, a surviving spouse, child or parent of a deceased veteran an active duty military servicemember, a member of the Reserve or National Guard.

Fees: None

What the VA Offers: Compensation, Pension, Health Care, Vocational Rehabilitation & Employment, Education & Training, Home Loans, Life Insurance, Dependents & Survivors Burial

VIPS (Volunteers In Police Service) Phone: 209 937-8477
Stockton Police Department Fax:
22 E Market St Email: police@ci.stockton.ca.us
Stockton, CA 95202

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: None.

Fees: None.

The Stockton Police Department VIPS are adults, 40 years of age and older, who have an interest in helping their community improve the quality of life for all citizens of Stockton.

VIPS support the day-to-day operations of the Stockton Police Department working Patrol, Investigations and Community Service, and Indoor and Outdoor Special Events. VIPS also assist with abandoned autos and tow, when appropriate, deterrent patrol, coduct vacation house checks, provide YANA (You Are Not Alone for Elderly Seniors), and staff lobby information desks.

Anyone interested in becoming a volunteer In Police Service (VIPS) for the Stockton Police Department is encouraged to contact the VIPS Office at (209) 937-8477 or email at police@ci.stockton.ca.us.

Visiting Nurse Association & Hospice Phone: 209 532-7166
PO Box 4805 Fax: 209 532-6982

Sonora, CA 95370

Website:

Office Hours: 8:00am-5:00pm

Eligibility Requirements: Please contact the Agency to determine eligibility.

Fees: Vary

Provides Skilled Nursing and Physical Therapy, home visits to homebound individuals. Provides Hospice care.

VITAS Innovative Hospice Care

Phone: 209 858-2409

16956 Harlan Rd Suite 2 F

Fax: 209 858-4201

Lathrop, CA 95330

Referral Line: 800 93-4827 (800 93-VITAS)

Website: www.VITAS.com

Office Hours: 24 X 7

Eligibility Requirements: Must be a Veteran

Fees: VITAS Accepts VA, Tricare, Medicare, Medicaid/Medi-Cal, private insurance and other forms of reimbursement for its services.

VITAS provides a special form of care for people during their last months of life. When medical treatments cannot cure a disease, VITAS can provide support to make life as comfortable and meaningful as possible.

Volunteers of America

Phone: 800 899-0089

660 Duke Street

Fax: 703 341-7000

Alexandria, VA 22314

Website: www.voa.org

Office Hours: M-F 9:00am-6:00am EST

Eligibility Requirements: None.

Fees: None.

Volunteers of America is a national, nonprofit, spiritually based organization providing local human service programs and opportunities for individual and community involvement. Volunteers of America provides outreach programs that deal with today's most pressing social needs. Volunteers of America helps youths at risk, frail elderly, abused and neglected children, people with disabilities, homeless individuals and many others.

Weatherization Program

Phone: 209 468-0439

4139 Coronado Street

Fax: 209 468-8069

Stockton, CA 95204

Website: www.sjchsa.org

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: To qualify, you, or one of the members of your family household must receive: Temporary Aid for Needy Families (TANF), Supplemental Security Income (SSI), State Supplementary Program (SSP), Food Stamps, Veterans and Survivors Pension, or your income must not exceed a certain amount.

Fees: None.

Offers home or duplex weatherization services such as: minor home repair, glass replacement, attic ventilation, low-flow showerheads, ceiling insulation, evaporative cooler vent cover, door weatherstripping, water heater blanket, duct wrap, switches & outlet gaskets, caulking, non-door weatherstrip...and more.

Widowed Persons Association of California Phone: 209 931-1689
PO Box 7153 Website: www.widowedcal.com
Stockton, CA 95267

Office Hours: Vary.

Eligibility Requirements: None.

Fees: Call for more information.

Stockton Chapter #3; Helping widowed seniors overcome grief and loneliness by organized support groups, activities and travel.

Women's Center of San Joaquin Phone: 209 941-2611
620 N San Joaquin St Fax: 209 941-4963
Stockton, CA 95202 Website: www.womenscenterofsjc.com

24 Hour Sexual Assault Hotline: 209 465-4997

24 Hour Domestic Violence Hotline: 209 465-4878
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Office Hours: M-F 8:30am-5:00pm; 24 hour/7 day helpline and shelter.

Eligibility Requirements: Men, women and children throughout San Joaquin County; survivors of domestic violence or sexual assault.

Fees: None.

Provides crisis intervention and prevention services to survivors of domestic violence and sexual assault. Offers free counseling, support groups, advocacy, court and hospital accompaniment, and shelter services.



\$AIF

Seniors Against Investment Fraud

The Seniors Against Investment Fraud (SAIF) Program is a statewide outreach campaign under the California Department of Corporations. The primary purpose of SAIF is to alert and educate Californians over the age of 50 about investment and telemarketing fraud crimes and how to avoid being victimized by scam artists.

Contact: Olivia Briesmeister at 209 468-2208

Email: obriesmeister@sjgov.org

Family Caregiver Support Program and Grandparent Support Services



Today more and more people are facing the responsibility of caring for aging parents, adult relatives, or close friends and grandchildren.. It is a common misconception that most of the elderly who need care are in nursing homes. More than 7 million spouses, adult children, other relatives, and friends are currently providing unpaid help to older adults.

If you're one of them, you know that care for an older loved one can be very rewarding. It can also be very stressful; sometimes resulting in emotional burn out, physical exhaustion and financial burden.

The Family Caregiver Support program can assist eligible caregiver in the following ways:

- Case Management Services
- Caregiver Training
- Respite Care
- Information on and Access to Resources
- Minor Home Repair
- Legal Services
- Heavy Cleaning
- Other Supportive Services

If you meet one or more of the following criteria, you may benefit from these services:

- You are an adult Caregiver (18 and older), providing informal care to an older individual. This includes family or friends.
- If the individual to whom you are providing care is over the age of 60 and frail.

Grandparent Support Services

If you meet one or more of the following criteria, you may benefit from these services:

- If you are a Grandparent or step-grandparent (55 and older) who is providing care to a minor who is not more than 18 years of age. Who
 1. Lives with the Child;
 2. Is the primary caregiver of the Child;
 3. Has a legal relationship to the child, such as legal custody or guardianship, or is raising the child informally;
 4. The state shall give priority to grandparents of children with severe disabilities.

Call today for more information.

800 510-2020 or 209 468-1104

San Joaquin County Aging and Community Services
Information and Assistance Program

Resource Directory Survey

We appreciate your feedback on the San Joaquin County Aging and Community Services Resource Directory 2011 Edition. Please complete the form below and return. Thank You.

How often do you use to the directory?

Many times a day Once a day Once a week Once a month Never

Please rate the organization of the directory.

Excellent Good Adequate Needs Improvement

Please rate the clarity of the information.

Excellent Good Adequate Needs Improvement

What I found useful about this directory: _____

What I would like to see included in next year's directory: _____

Please fax form to (209) 932-2663: ATTN Information and Assistance

-or-

Mail to:
San Joaquin County Aging and Community Services
Information and Assistance Program
PO Box 201056
Stockton, CA 95201-3006
E-mail: aging_ia@sjaging.org

San Joaquin County Aging and Community Services
Information and Assistance Program

Resource Information Form

We ask that you please take a few moments to complete the attached form so that we may update our records, or add a new resource to the directory. Please include your organization's brochure or other related materials. If you have any questions, please call Information and Assistance at (209) 468-1104. Thank you in advance for your response.

Name of Agency/Organization: _____

Address: _____

Phone Number: _____

Fax: _____

Website or E-mail Address: _____

Office Hours: _____

Brief Description of Services: _____

Population Served: _____

Eligibility Requirements: _____

Fees: _____

Please fax form to (209) 932-2663: ATTN Information and Assistance

-or-

Mail to:

San Joaquin County Aging and Community Services
Information and Assistance Program
PO Box 201056
Stockton, CA 95201-3006

E-Mail: aging_ia@sjaging.org

Energy Programs
 Home Energy Assistance Program - **Energy Crisis Intervention Program**
 Weatherization Program
WHAT TYPES OF ASSISTANCE ARE AVAILABLE?

Bill Payment Assistance: HEAP (Home Energy Assistance Program) May pay a portion of your energy bill in the form of a dual or single party warrant or a direct payment to a utility company. The amount of assistance is based on household income and size, energy cost, and funding availability.

Energy Crisis Assistance: ECIP (Energy Crisis Intervention Program) is available to low-income households that are in an energy related crisis ; such as receiving a 24 or 48 hour disconnect notice, or service termination by a utility company.

Weatherization Assistance: The Weatherization Program provides services designed to reduce heating and cooling costs and improve the energy efficiency of a home, while safeguarding the health and safety of the household. These services are provided FREE to qualifying households.

WHO IS ELIGIBLE?

Household Size	Gross Monthly Income	Gross Annual Income
1	\$2,019.64	\$ 24,236
2	\$2,641.06	\$31,693
3	\$3,262.49	\$39,150
4	\$3,883.92	\$46,607
5	\$4,505.34	\$ 54,064
6	\$5,126.77	\$61,521
7	\$5,243.29	\$62,919
8	\$5,359.81	\$64,318
9	\$5,476.32	\$65,716
10	\$5,592.84	\$67,114

LIHEAP Household Gross Income Requirements 2010. Figures change on a yearly basis. Call HEAP annually for updates.

HOW DO I APPLY



Contact HEAP/ECIP toll free:

1-877-977-3988

Or (209) 468-3988

Contact Weatherization:

(209) 468-0439



WHAT ELSE CAN I DO?

- Ask about the CARE Program which provides monthly gas/electric bill discounts to low-income households.
- Ask PG&E about additional discounts if someone in your household has medical needs that make high utility bills.

Ask PG&E about the Balance Payment Plan that evens out the highs and lows in your bill to help budget your monthly energy costs.



Family Caregiver Support Program and Grandparent Support Services



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 3. Has a legal relationship to the child, such as legal custody or guardianship, or is raising the child informally;
 4. The state shall give priority to grandparents of children with severe disabilities.

Call today for more information.

800 510-2020 or 209 468-1104

INDIGENT CREMATION

When a family is unable to pay for burial and meets income guidelines, arrangements can be made through the Coroner's Office at 7000 Michael Canlis Boulevard, French Camp, CA. They can be contacted for a screening appointment by calling (209) 468-4300 Monday – Friday from 8:00 AM to 5:00 PM or Sunday from 7:00 AM to 12:00 noon. Ashes will be released to the family after the cremation.

Funeral Homes

STOCKTON

Alternative Burial & Cremation - 445 N. American St.	464-5329
Cano Funeral Home - 2164 Dr. Martin Luther King Blvd	467-1177
Chapel of the Palms - 303 S. California St	465-0265
DeYoung Funeral Chapels - 601 N. California St	466-8075
DeYoung Shoreline Funeral Chapel - 7676 Shoreline	472-0335
Frisbee, Warren, & Carroll Mortuary – 809 N California St	464-4711
Jesse Cooley Funeral Service - - 640 N. California St	948-9750
Neptune Society - 1111 W. Robinhood Ste B1	955-4090
Thompson Memorial Chapel - 2118 E. Lafayette St.	463-7236
Wallace & Martin Funeral Home - 445 N. American St	466-6993
Bay Area Cremation & Funeral Services -2455 Station Dr.....	938-3787

LODI

Cherokee Memorial Funeral Home – 831 Industrial Way	334-9613
Donahue Funeral Home – 123 N. School St.	368-2444
Lodi Funeral Home – 725 S. Fairmont Ave.	369-3564
Rocha's Mortuary – 215 S. School St.	368-5128

MANTECA

Fry P L & Son Funeral Service - 290 N. Union Road ...	239-1242
Park View Cemetery & Funeral Home 3661 E. French Camp Road	982-1611

TRACY

Hotchkiss Mortuary, Inc. - 5 W. Highland Ave	835-4072
Fry Chapel - 550 S. Central Ave. (Facility has crematory)	836-1970

CEMETERIES

STOCKTON

Rural Cemetery 2350 Cemetery Ln	465-5213
San Joaquin Catholic Cemetery – 719 E Harding Way	466-6202
San Joaquin Monument Co.1806 N. Wilson Way	462-2696

LODI

Cherokee Memorial Park–Hwy 99 at Harney Ln	334-9613 944-9898
Lodi Memorial Cemetery – 5750 E Pine St	333-1347

MANTECA

Park View Cemetery & Funeral Home 3661 E French Camp Road	982-1611
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The following are definitions of care options:

What is Home Health Care?

Home Health Care, also referred to as Skilled Nursing or Paraprofessional Care, cover a broad range of services including: Physical Therapy, Occupational Therapy, Speech Therapy, Medical Social Work, and Respiratory Therapy. Skilled nursing care is provided by a registered nurse (RN), nurse practitioner (NP), or a licensed practical nurse (LPN). Paraprofessional care is provided by home health aides, personal care assistants, physical therapy assistants, or certified occupational therapy assistants (COTA). In order to be covered by health insurance, most services must be ordered by your physician and must be medically necessary to maintain or improve your health condition. Home Health care services are usually provided on a visit basis rather than an hourly basis and for individuals who are homebound or have difficulty leaving their home to access services.

What is Home Care?

Home Care can include the following services: Housekeeping, Assistance with bathing and dressing, Preparation of nutritious meals, Help with walking and getting in / out of bed, Medication reminders, Conversation and companionship, and Transportation to name a few. Home Care services are generally not covered by insurances such as Medicare or HMO's, however there are some private and long term care insurance policies that may cover services. Most agencies accept private payments from patients and families. Usually the agency bills the patient on a monthly basis.

The following is a list of public and private agencies and companies that provide Home Health and Home Health Care. Inclusion of an agency does not imply endorsement of its services, nor does exclusion reflect an agency's quality of service. You are encouraged to investigate for yourself.

Home Health and Home Health Care Agencies

Company Name	Company Name
Legend: ♦HH – Home Health Care ♦HC – Home Care ♦ MC – Medicare ♦ MCal – Medi-Cal ♦MIN – Minimum Hours Required ♦ LTCI – Long Term Care Insurance ♦ PRI – Private Insurance Accepted ♦ PP – Private Pay Accepted	
	Revised 3/15/2012

<p>Addus Healthcare, Inc. 817 Coffee Rd Modesto, CA 95355 209 578-3231 209 574-6117 FAX</p> <p>HH HC Min MC MCAL</p>	<p>Accent Care Home Health Services 3170 Crow Canyon Pl, Ste 270 San Ramon, CA 94583 800 734-1604 800 821-9627 TDD www.accentcare.com HH HC MIN MC MCAL</p>
<p>ApexCare a RealCare Affiliate 1803 W. March Ln Stockton, CA 95207 209 478-9111 800-287-9111 209 478-9011 FAX www.apexcare.com HC MIN PI LTCI PP</p>	<p>Arcadia Health Care 4561 Quail Lakes Dr, Ste B-2 Stockton, CA 95207 209 477-9480 209 477-9448 FAX www.arcadiacare.com HH HC MIN MC PI LTCI PP</p>
<p>Angels Caring Helpers 6333 Pacific Ave, Ste 360 Stockton, CA 95207 209 298-6473</p> <p>HC MIN PP</p>	<p>Bethany Home – In-Home-Care 368 S Wilma Ave Ripon, CA 95366 209 599-4222 209 599-9651 FAX Email: inhome@bethanyripon.org HH HC MIN PP</p>
<p>Catholic Charities 1106 N. El Dorado Stockton, CA 95202 209 444-5900 209 444-5933 FAX www.ccstockton.net HC MIN PP</p>	<p>Comfort Home Care Agency 24301 Southland Drive, Ste 504 Hayward, CA 94545 1-888-593-7079 510-315-8758 FAX HC MIN PP</p>

Company Name	Company Name
<p>Comfort Keepers 120 E. 12th Street Tracy, CA 95376 209 832-1333 209 832-1118 FAX HC MIN PP</p>	<p>Dameron Hospital Home Health Agency 420 W. Acacia Street, Ste 14 Stockton, CA 95203 209 461-3103 209 461-7552 FAX HH LTCI MC MCAL PI</p>
<p>Focus Health 1503 E March Ln, Ste A Stockton, CA 95210 209 472-7005 209 472-9940 FAX HH LTCI MC MCAL PI PP</p>	<p>Gentiva Health Services 1776 W. March Ln, Ste 150 Stockton, CA 95207 209 474-7881 800-422-6606 209 474-2958 FAX www.gentiva.com HH HC LTCI MIN MC MCAL PP</p>
<p>Home Instead Senior Care 1151 W. Robinhood Dr., Ste. B7, Stockton, CA 95207 209 933-9737 209 933-9789 FAX HC MC MCAL PI</p>	<p>House Calls Home Health Agency 1050 N. Union Street Stockton, CA 95202 209 463-8005 209 463-8035 HH MC MCAL MIN PI</p>
<p>Interim Healthcare – Modesto 1700 Standiford Ave, Ste 150 Modesto, CA 95350 209 577-4625 800 300-3887 209 544-8895 FAX www.interimhealthcare.com/modestoca HH HC LTCI MIN MC MCAL PI PP</p>	<p>Interim Healthcare – Stockton 5250 Claremont Ave, Ste 121 Stockton, CA 95207 209 472-6040 or 800 300-3887 209 952-5211 FAX www.interimhealthcare.com/stockstonca HC MIN PI PP</p>
<p>Kaiser Permanente Home Health Agency 3240 Arden Way, Arden Annex Kaiser Members Only Sacramento, CA 95825 916-486-5400 916-688-0284 FAX HH MC MCAL</p>	<p>Lodi Memorial Hospital Home Health Agency 800 S. Lower Sacramento Road Lodi, CA 95242 209 333-3131 209 333-3160 FAX www.lodihealth.org HH LTCI MC MCAL PI</p>
<p>Maxim Healthcare Services, Inc. 1776 W. March Ln, Ste 110 Stockton, CA 95207 209 477-2737 209 477-2544 FAX www.maxhealth.com HH HC LTCI MCAL PI PP</p>	

Company Name	Company Name
Rescare Home Care 5250 Claremont Ave, Ste 250 Stockton, CA 95207 209 473-1202 209 473-3729 FAX www.rescarehomecare.com HC MIN LTCI PI PP	St. Joseph's Medical Center Home Health 509 W Weber Ave Ste 200 Stockton, CA 95203 209 473-6700 209 473-6725 FAX www.StJosephsCares.org HC MIN LTCI MCAL PI PP
The Seniors Choice 1806 W Kettleman Ln Lodi, CA 95242 209 369-7712 209 365-9850 HC LTCI PP	Tri-Valley Home Health Care 37 W. Yokuts, Ste C-2 Stockton, CA 95207 209 957-0708 209 957-7866 FAX www.tri-valleyhomehealth.com HH LTCI MC MCAL PI PP
Visiting Angels 1545 St Marks Plaza, Suite 1B Stockton, Ca 95207 209 952-3585 209 463-8419 FAX www.jmhomecare.com HC MIN PP	Visiting Nurses Association of The Central Valley 1905 Coffee Road, Ste 6 Modesto, CA 95355 209 571-1055 800 209 6877 209 521-4302 FAX HH MC MCAL PI

Legend: ♦HH – Home Health Care ♦HC – Home Care ♦ MC – Medicare
♦ MCal – Medi-Cal ♦MIN – Minimum Hours Required
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♦ PP – Private Pay Accepted **Revised 3/15/2012**

To Receive the latest List of Home Health and Home Health Care Agencies
Please Call 209 468-1104
A current list will be mailed to you upon request!

**TEMPORARY SHELTERS
STOCKTON**

Agency	Phone	Comments
Center For Positive Prevention Alternatives, Inc. 729 N. California St.	(209) 929-6700	Safe House: Teens 12 to 17 who are at risk of homelessness Transitional Living Program: 16 to 20
Gospel Center Rescue Mission (Men) 445 S. San Joaquin Street	(209) 466-2138 •	• Emergency overnight shelter for single men only. • Drug program.
New Hope Shelter (Women) 445 S. San Joaquin Street	(209) 466-2138	• Emergency overnight shelter for single women and single women with children. • Drug Program.
Stockton Shelter For The Homeless 611 W Church Street	(209) 466-2605	• Single men only. • Opens daily at 4:00 pm.
Stockton Shelter for Families 411 S. Harrison Street	(209) 465-3612	Single men with children, single women with children, families
Women's Center Youth & Family Services 620 N. San Joaquin Street	(209) 941-2611	All victims of domestic violence and sexual assault

FRENCH CAMP

Agency	Phone	Comments
Haven of Peace 7070 S. Harlan Road	(209) 982-0396	Women and children. No boys over 8 yrs. old allowed. Must help with chores & attend religious sessions. Accepting Substance Abuse clients also.

TEMPORARY SHELTERS

Lodi

Agency	Phone	Comments
Lodi House 801 S. Washington St.	(209) 334-6346	Women and women with children. Boys up to age 12.
Salvation Army 622 N. Sacramento St.	(209) 367-9560	Single men, single women, women with children. No Boys over 10 years old.

Manteca

Agency	Phone	Comments
HOPE Family Shelter 528 W. Yosemite Avenue Manteca, CA 95336	(209) 824-0658	Adults with children; couples must be married; Manteca area.
Raymus House 520 S. Union Road Manteca, CA 95336	(209) 824-0658	Single mother's shelter. No males.

Tracy

Agency	Phone	Comments
McHenry House 757 A Street Tracy, CA 95376	(209) 835-2328	Homeless families; single women with children; single men with children

Medical Equipment Companies

The following is a list of public and private agencies and companies that provide Medical Equipment. Inclusion of an agency does not imply endorsement of its services, nor does exclusion reflect an agency's quality of service. You are encouraged to investigate for yourself.
 Revised 03/20/2012

<p>Active Life 4217 Coronado Ave, Unit D Stockton CA Phone: 209 943-2118 Fax: 209 939-1212 Toll Free: 1 800 511-9744</p>	<p>Medical Supplies, Incontinence Supplies Lift chair mechanisms, free delivery, Most Insurance accepted senior discounts</p>
<p>Apria Healthcare 7514 Murray Dr Stockton CA Phone: 209 472-0270 Fax: 209 475-0885</p>	<p>Durable Medical Equipment, beds, walkers, commodes, CPap, BiPap, Most insurance Accepted, No Straight Medi-C</p>
<p>ATG Rehab 3137 Tomahawk Drive Stockton CA Phone: 209 467-1173 Fax: 916 489-5949</p>	<p>Medi-Cal, Medicare, accepts some private insurance companies. Rehab wheelchairs Only by appointment.</p>
<p>Catholic Charities 1106 N El Dorado St Stockton CA Phone: 209 444-5900 Fax: 209 444-5933</p>	<p>Installation of durables: i.e. grab-bars, rails, showerheads. Other equipment: canes, walkers, shower benches, smoke detectors, Donations suggested but not required</p>
<p>Ehlers Health Supply 611 West Grider Way Stockton CA Phone: 209 476-0812 Fax: 209 476-0403</p>	<p>Durable Medical Equipment, beds, walkers, commodes, CPap, BiPap, Oxygen/Respiratory. Most insurance accepted, Medicare, Medi-Cal, scooters, electric lift chairs, wheelchairs.</p>
<p>KCI (wound VAC) 616 Commerce Court Manteca CA Phone: 1 800 275-4524 Fax: 1 888 245-2295</p>	<p>Wound backs. Dressings. Canisters. Special walkers. Commodes. Beds Medicare. Insurance on wound back.</p>
<p>Lodi Memorial Home Med Equip 1115 S, Fairmont Ave Lodi CA Phone: 209 339-7610 Fax: 209 339-7541</p>	<p>Durable Medical Equipment, Beds, Walkers, Commodes, Oxygen, Nutrition, Ostomy. Medicare No straight Medi-Cal AseraCare Hospice and Health Plan of San Joaquin</p>
<p>Marcon Group (wound Vac) 655 Dubois St, Ste D San Rafael, CA Phone: 415 259-0530 Fax: 415 259-0540</p>	<p>Wound Backs, beds, walkers. All insurance</p>
<p>Pacific Pulmonary Services 2666 West Lane Stockton CA Phone: 209 463-1123 Fax: 209 463-1988</p>	<p>Nebulizers and Oxygen only. Medi-care, Medi-Cal, Blue Cross, Blue Shield, and several insurance companies. Call to verify.</p>

Medical Equipment Companies (Continued)

<p>Scottish Rite Warehouse 33 Alpine Ave Stockton CA Phone: 209 547-7439</p>	<p>Open M-W-F 1:00pm-4:00 pm. Used Medical equipment, free just return when no longer needed. Donations Accepted</p>
<p>Shield Healthcare 423 W Fallbrook Ave, Ste 101 Fresno, CA 93711 Phone: 800 675-8842</p>	<p>Open M-F 9:00am-5:00 pm. Durable Medical Equipment, includes Diabetes Supplies, Incontinence Supplies, Ostomy Supplies and Urological Supplies</p>
<p>Sierra Pacific 4873 West Lane Ste C Stockton CA Phone: 209 472-1136 Fax: 209 472-1138</p>	<p>Durable Medical Equipment, Beds, Walkers, Commodes, Nutrition. Medicare No straight Medi-Cal. Accepts some private insurance. HMO</p>
<p>Taylor Medical 6380 Tupelo Dr Ste 4 Citrus Heights, CA 95621 Phone: 916 721-7518 Toll Free: 1 877 721-7518</p>	<p>Durable Medical Equipment, Beds, Walkers, Commodes, Scooter Sales and Rental. Accepts Medicare, Medi-Cal and private insurance. All Major Credit Cards. HMO</p>
<p>Western Drug Medical Supply 4674 E. Waterloo Road Stockton, CA 95212 Phone: 209 931-5200 Fax: 209 931-5400</p>	<p>Durable Medical Equipment, Beds, Walkers, Commodes, Electric Wheel Chair. Oxygen, CPap, BiPap. Accepts Medicare, Medi-Cal and most private insurance. Lift Chair Mechanisms All Major Credit Cards. HMO</p>

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SUPPORT GROUPS

Alzheimer's Support Groups

City	Days & Time	Location	Address	Phone	Facilitator
REGULAR SUPPORT GROUPS					
Lodi	1st Mon 2:00 PM	Austin Gardens Alzheimer's Spec Care Unit	2150 W. Kettleman Lane	209- 333- 8033	Jenanne & Stacey
Lodi	4th Thur 6:00 PM	Austin Gardens Alzheimer's Spec Care Unit	2150 W. Kettleman Lane	209- 333- 8033	Jenanne & Stacey
Manteca	3rd Sat 1:00 PM	Merrill Gardens	430 N. Union Rd	209- 823- 0164	Sharee Thomas
Manteca	3rd Wed 12:00 Noon	Prestige Senior Living	1130 Empire Ave.	209- 239- 4531	Taylor Mead
Modesto	Every Mon 9:30 AM	Alzheimer's Aid Society Office	700 McHenry Ave #B	209- 238- 0538	Cindy DenBrave
Sacramento	2nd and 4th Tues 10:00 AM	Alzheimer's Aid Society Office	2641 Cottage Way, # 4	916- 483- 4002	Janeece Sargis
Stockton	2nd Tue 10:30 AM	Somerford Place	3530 Deer Park Dr	209- 951- 6500	Chelease Adams
Tracy	4th Thur 6:00 PM	Astoria Gardens (Cross Street - Coral Hollow)	1960 West Lowell	209- 833- 2200	Antonia Hoy

Transportation Agencies List

The following is a list of public and private agencies and companies that provide Non-Emergency Medical and Personal Transportation. Reservations are suggested by some, and required by others.

Transportation provided to limited service areas. **Inclusion of an agency does not imply endorsement of its services, nor does exclusion reflect an agency's quality of service. You are encouraged to investigate for yourself.**

Company Name	Service Area/Reservation Requirements
AA Stockton Cab and Shuttle 209 957-6190	San Joaquin County. No reservation requirement. No wheelchair access. 24X7
AA City Cabs Stockton 5121 Holiday Drive Stockton, CA 95210 209 955-1817	Stockton, Lodi, Manteca, Tracy. No reservation required, but recommended for medical appointments and out-of-town travel. 24X7 No Wheelchair Access.
American Cancer Society 207 E. Alpine Avenue Stockton, CA 95204 800 227-2345	San Joaquin County. Transportation provided to individuals diagnosed with cancer for cancer related medical appointments only. Reservations are required; min. 1 1/2 weeks in advance.
AMR (American Medical Response) 4701 Stoddard Rd Modesto, CA 95356 800 913-9113	Accepts Medi-Cal Operates 24 X 7
e-Trans 1854 Main Street Escalon, CA 95320 209 541-6645 www.cityof escalon.org	Escalon with deviation to Modesto. Call for route information. Reservation required; min. 15 minutes in advance.
Health Access Van A Community Partnership 308 N. California Street Stockton, CA 95202 209 644-2612	South Stockton; South of Charter Way Only. Offers Door to Door and Route Service Pick-up. Call for specific route locations. Reservation required; min. 24 hours in advance. Sponsored by El Concilio
Kumar Transportation 1395 Kimiyo St Stockton, CA 95206 209 234-0377	Accepts Medi-cal, Blue cross if a dialysis patient. 8am – 5pm. Please call for Saturday appointments.
Lodi Grapeline Dial-A-Ride Services 24 S. Sacramento Street Lodi, CA 95240 209 333-6806	Lodi, Arbor Mobile, Villa Cerezos mobile home parks and areas. Reservation required. Call for details.
Manteca Transit Manteca, CA 209 239-9236	Open Mon - Fri 6:00am - 7:00pm A General Public Dial-A-Ride service will be available on Sat. Call Main No. for info
Medex Transport Services 5250 Claremont Ave, Ste. Stockton, CA 95207 209 644-7000	Provides transportation for the disabled; Wheelchair bound, Amputees, and Dialysis Clients.
Mike's Corporate Shuttle A Contractor of Yellow Cab Co. 209-271-6198	Central Valley. No reservation required, but recommended for out-of-town travel.

Transportation Companies (Continued)

Company Name	Service Area/Reservation Requirements
Medi-Van (Stanislaus Regional Transit) 1216 Doker Dr Modesto, CA 95351	Transports between San Joaquin and Stanislaus County, Call 24 hours in advance. Medi-Cal Accepted.
Noja Medical Transport 157 S Caballo St Mountain house CA, 95391 209 834-1001	Accepts Medi-Cal
Priority One 1 800 600-3350	Accepts Medi-Cal with PCS form
Rainbow Transportation 10203 Riverpark Stockton CA, 95209 209 477-6130 Cell 209 649-5620	Accepts Medi-Cal
Rajs Transport 639 Riley Ford Lane Stockton, CA 95206 209 983-1681	Accepts Wheelchair bound clients No Gurney Bound Clients Accepts Medi-Cal
Red Top Taxi Manteca, CA 209 239-7179	Manteca, Tracy. No reservation required, but recommended for out-of-town travel.
Ryan's Yellow Cab A Contractor of Yellow Cab Co. 209-608-2902	Stockton and French Camp. No reservation required, but recommended for out-of-town travel.
Rural General Public Dial-A-Ride (DAR) San Joaquin RTD 421 Weber Avenue Stockton, CA 95202 Toll Free: 800 469-8674 Toll Free: 800 How-To-Ride 209 955-8400 Reservations	The service area includes the entire San Joaquin County, including Ripon, Thornton, Lockeford, and Linden. Zones have been established to assure accessibility to basic services such as shopping, public hospitals, and connections to Metro Stockton, (Stockton Metropolitan Area) and intercity fixed routes.
San Joaquin Co. Veteran's Service Office 105 S. San Joaquin Street Stockton, CA 95202 209-468-2916	VA Livermore Only. Reservation Required. Pick-up in front of office on San Joaquin St.
Stockton Metro Area Dial-A-Ride (SMA – ADA) San Joaquin RTD 421 Weber Avenue Stockton, CA 95202 Toll Free: 800 469-8674 Toll Free: 800 How-To-Ride 209 955-8400 Reservations	Dial-A-Ride is a curb to curb service operating in the Stockton Metropolitan Area. This service is available 7 days , 365 days a year by appointment only. Each passenger is given five minutes to board the bus once the driver arrives. Due to the special requirements of the service, passengers may be picked up as much as 20 minutes before or after their scheduled times.

Transportation Companies (Continued)

Company Name	Service Area/Reservation Requirements
Stockton VA Clinic – Clinic Towers Located at San Joaquin General Hospital 500 W. Hospital Road French Camp, CA 95231 209-946-3400 Clinic 650-493-5000 x 62468 or 22253 Reservations and general information	VA Livermore and Palo Alto Only. Reservation Recommended. Pick-up at Clinic Towers SJGH.
Tracer – Fixed Route and Para-Transit MV Transportation - Tracy Division 520 North Tracy Boulevard Tracy, California 95376 209-831-4BUS	Tracy Only. The Tracer Transportation Services are provided by the City of Tracy and MV Transportation, Inc. (under contract with the City of Tracy). Must be ADA certified for para-transit. Call for application. Call for fare options.
Vantage Transports 121 Bernice Avenue Stockton, CA 95210 209-475-0708 Fax: 209 475-0709	San Joaquin County. Out of town service available. Reservation required; 1 week in advance preferably; min. 48 hour in advance. Accepts Medi-cal.
Vince's Transportation, LLC 1711 Pecos Circle Stockton, CA 95209 209-473-0803	San Joaquin County. Out of town service available. Reservation required; min. 24 hours in advance. Accepts Medi-cal
VM Transport, Inc. PO Box 540 French Camp, CA 209-603-2583 www.vmtransport.blogspot.com	San Joaquin County. Out of town service available. Reservation required; 48 hours in advance. Accepts Medi-cal
Yellow Cab Company 6500 Lindbergh Street Stockton, CA 95206 209-234-7603	Stockton, French Camp, Manteca. Reservation not required. Divisions: Valley Transportation Co., Veteran's Service Cab Co., Stockton Service Cab Co.

Information printed in this listing is provided voluntarily by the agencies and companies listed herein. Inclusion of an agency does not imply endorsement of its services, nor does exclusion reflect a agency's quality of service. You are encouraged to investigate, for yourself, an agency's services prior to determining whether to access them. Information provided in this listing has been confirmed to the best of our ability.

Revised 03/15/2015

To Receive the latest Transportation Agencies List
 Transportation Agencies List Please Call 209 468-1104
 A current list will be mailed to you upon request!

**RESIDENTIAL CARE FACILITIES for the ELDERLY
SAN JOAQUIN COUNTY**

The following is a list of Residential Care Facilities for the Elderly, (Board and Care List). Please contact the agency for availability of space. Inclusion of an agency does not imply endorsement of its services, nor does exclusion reflect an agency's quality of service. You are encouraged to investigate for yourself.

~ STOCKTON ~

SERVICE CODES: A -Alzheimer's/Dementia SU -Secured Unit O2 -Oxygen AL -Alternative Language R -Respite SSI -Soc. Sec. Inc. ALWP - Assisted Living Waiver Program W -Wheelchair	
~ STOCKTON ~	
Updated 03/10/2015	
A GOOD SAMRITAN HOME 5315 Barbados Dr-95210 406-6610 6 Beds	ABBEY COVEY CARE HOME 3519 Norvana Way -95212 227-5859 6 Beds
ALCOR GUEST HOME II 5555 Patti Lynn Way – 95212 478-9804 466-9882 C: 981-9814 6 Beds	BAYSIDE LANDING (ATRIA) 3318 Brookside Road – 95219 473-1300 81 Beds
CAMLU RETIREMENT COMMUNITY 6037 N. Pershing – 95207 951-2030 Fax: 951-3036 (O2, R, W) 96 Beds	CASA DEL SOL 1950 E. Sonora – 95205 946-0334 (A, AL, O2,, SU, SSI, W) 74 Beds
CHEROKEE GUEST HOME 4124 Cherokee Road – 95215 931-4206 (AL, SSI) 15 Beds	CHRISTINE'S CARE HOME 9152 Chainti Circle – 95212 475-0186 5 Beds
COMMONS ON THORNTON ASL 10711 Thornton Road – 95209 476-1500 (A, AL, R, SU, W) 110 Beds	COUNTRY PALMS CARE HOME 2905 Bristol Avenue – 95204 462-1135 ALWP 6 Beds
DANE'S GUEST HOME 204 AND 206 Arc Avenue – 95210 474-8774 (A, AL,O2, SSI, W) 10 Beds	DE ORO GUEST HOME #3 1611 Knickerbocker Ct 478-0062 6 Beds
DELTA SENIOR CARE HOME 2305 Lido Circle – 95207 957-3990 6 Beds	DULAY GUEST HOME #4 653 Chicago Avenue – 95206 465-8713 5 Beds

~ STOCKTON ~ (Continued)

SERVICE CODES:	
A -Alzheimer's/Dementia	SU -Secured Unit
AL -Alternative Language	R -Respite
ALWP - Assisted Living Waiver Program	O2 -Oxygen
	SSI -Soc. Sec. Inc.
	W -Wheelchair
	Updated 03/10/2015
DULAY GUEST HOME #1 663 Chicago Avenue – 95206 465-8713 6 Beds	ELEKARIIM RESIDENTIAL CARE, INC 1215 W Swain Rd – 95207 688-1805 (pending) 6 Beds
EMERITUS@CARSON OAKS 6725 Inglewood Ave.-95207 323-8468 86 Beds	ESTRELLA'S CARE HOME #2 2477 Carpenter Road – 95205 462-4239 6 Beds
EVE'S ESTATE II 1866 Montezuma Road – 95205 462-8468 6 Beds	GOLDEN HAVEN 2324 Lever Blvd. – 95206 464-4743 (A, AL, R, SU, SSI, W) ALWP 150 Beds
HOMESTEAD CARE FOR ELDERLY 2372 Blue Tees Drive 95206 939-0288 6 Beds	HOMESTEAD CARE 3 2329 Diamond Oaks Street - 95206 464-1238 6 Beds
J & M CARE HOME 5766 Fred Russo Drive – 95212 915-3962 6 Beds	JJ CARE HOME 9230 Lariat Lane 95210 951-8482 6 Beds
LAZARUS CARE 9822 Cody Way – 95209 476-8114 6 Beds	MAGNOLIA CARE HOME 4727 Songwood Ct. 95206 234-1650 6 Beds
MAGNOLIA RESIDENCE 941 W. Willow-95203 451-3850 6 Beds	MAGNOLIA CARE HOME 4727 SONGWOOD Ct.-95206 223-1650 6 Beds
MEADOW CREEK VILLA 4930 Moorcroft Circle - 95206 982-4262 6 Beds	MERRILL GARDENS @CARSON OAKS 6725 Inglewood Ave.– 95207 957-6257 49 Beds

~ STOCKTON ~ (Continued)

SERVICE CODES: A -Alzheimer's/Dementia SU -Secured Unit O2 -Oxygen AL -Alternative Language R -Respite SSI -Soc. Sec. Inc. ALWP - Assisted Living Waiver Program W -Wheelchair Updated 03/10/2015	
NEW HOPE GUEST HOME- ALPINE 3008 W. Alpine Ave. - 95204 941-0519 6 Beds	OAKHAVEN 725 E. Oak Street 95202 465-2597 15 Beds
OASIS GUEST HOME 207 Mammath Peak Circle – 95212 474-3351 4 Beds	O'CONNOR WOODS ASSISTED LIVING 3334 Wagner Heights Rd. – 95209 956-3400 118 Beds
OUR LADY PERPETUAL HELP CARE HOME 1536 Valencia Ave. – 95209 957-5233 6 Beds	PARKVIEW SR. LIVING 4012 Boo Lane – 95206 (408) 313-7532 6 Beds
PEEBLES FAMILY CARE HOME 404 N. Broadway Avenue – 95205 464-3024 (A, R, SU, SSI, W) 6 Beds	PLYMOUTH SQUARE RCFE 1319 N. Madison St.– 95202 466-4341 (R, W) 32 Beds
RIO LAS PALMAS (COURTYARD AT) 877 E. March Lane – 95207 957-4711 (O2, W) 80 Beds	SARINA'S COMFORT CARE HOME 3333 Dayton Herzog Ln -95206 234-1575 6 Beds
SEDGWICK MANOR GUEST HOME 7337 Hemet Avenue - 95207 952-1142 (O2, SSI) 6 Beds	SHEPHERD HOME #2 5964 Glen Street – 95207 478-2170 (AL, R, SU, SSI, W) 15 Beds
SHEPHERD HOME #1 5956 Glen Street – 95207 478-2545 (AL, R, SU, SSI, W) 15 Beds	SOLIDUM GUEST HOME 3127 Appling Circle - 95209 474-6182 (A, R, W) 6 Beds

~ STOCKTON ~ (Continued)

SERVICE CODES: A -Alzheimer's/Dementia SU -Secured Unit O2 -Oxygen AL -Alternative Language R -Respite SSI -Soc. Sec. Inc. ALWP - Assisted Living Waiver Program W -Wheelchair Updated 03/10/2015	
SOMERFORD PLACE 3530 Deer Park Dr. – 95219 951-6500 56 Beds	SONIA'S CARE HOME 8516 Edgefield Way – 95209 951-5635 6 Beds
SONIA'S CARE HOME #2 8240 Richland Way – 95209 951-7140 6 Beds	SONIA'S CARE HOME #3 2933 Angel Drive – 95209 951-2257 6 Beds
SONIA'S CARE HOME #4 2988 Appling Circle - 95209 475-0939 6 Beds	SUNNY PLACE OF STOCKTON 807 W. Swain Road – 95207 956-8677 (A, AL, O2, R, SU, W) 18 Beds
TENDER LOVING CARE GUEST HOME 2829-2831 Pixie Drive – 95203 943-7558 12 Beds	TERESE CARE HOME 121 McKelvey Ave – 95210 591-1162 (pending) 6 Beds
UPTON COURT LIVING 3909 Upton Court 95206 373-6438 6 Beds	VILLA MARCHE 1119 Rosemarie Lane - 95207 477-4858 (A, AL, O2, R, SU, W) 68 Beds
WAGNER HEIGHTS RESIDENTIAL (A) 2435 Wagner Heights Road - 95209 477-5353 (O2, AL, W) ALWP 80 Beds	WESTON RANCH VILLA 2546 Napoli Court - 95206 234-6729 6 Beds
ZOSING'S CARE HOME 2777 Wisteria Lane - 95212 955-1033 (AL, O2, R, SSI, W) 6 Beds	ZOSING'S CARE HOME II 2815 Mirasol Lane – 95212 955-1033 6 Beds

~LODI~

SERVICE CODES:		
A -Alzheimer's/Dementia	SU -Secured Unit	O2 -Oxygen
AL -Alternative Language	R -Respite	SSI -Soc. Sec. Inc.
ALWP - Assisted Living Waiver Program		W -Wheelchair
~ LODI ~		Updated 03/10/2015

<p>ARBOR PLACE RESIDENTIAL CARE 17 Louie Avenue – 95240 369-8282 (A, AL, O2, R, SSI, W) 76 Beds ALWP</p>	<p>ASHLEY PLACE 1321 S. Fairmont Avenue – 95240 334-3436 (A,O2, SSI, W) 145 Beds Fax: 365-7958</p>
<p>AUSTIN GARDENS (EMERITUS AT) 2150 W. Kettleman Lane – 95242 333-8033 56 Beds</p>	<p>CHANCELOR PLACE OF LODI 2220 W. Kettleman Lane – 95242 367-8870 (O2, W) 82 Beds</p>
<p>GENTLECARE HOME 209 N. School Street – 95240 339-9846 24 Beds</p>	<p>GOLDEN PINE GUEST HOME 314 W. Pine Street – 95240 334-6441 15 Beds</p>
<p>HOME SWEET HOME 1330 W. Walnut – 95240 369-7272 11 Beds</p>	<p>MARY FRANCIS HAT RESIDENTIAL 14381 E. Sargent – 95240 334-6454 (Dev.Disabled Only – SSI, W) 6 Beds</p>
<p>RIVER FOUNTAINS OF LODI 311 W. Turner Road – 95240 334-3763 ALWP 80 Beds</p>	

~ ESCALON ~

<p>ESCALON SENIOR ESTATE 16460 S Escalon Bellota Rd-95320 838-0888 (pending) 15 Beds</p>	<p>GOLDEN ACRES HOME & CARE 1101 N. California Street - 95320 838-3405 (SSI, W) 26 Beds</p>
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MAGNOLIA RANCH RCFE 25820 Magnolia Avenue – 95320 838-6592 (A, O2) 6 Beds	
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~ FRENCH CAMP ~

SERVICE CODES:		
A -Alzheimer's/Dementia	SU -Secured Unit	O2 -Oxygen
AL -Alternative Language	R -Respite	SSI -Soc. Sec. Inc.
ALWP - Assisted Living Waiver Program		W -Wheelchair
~ FRENCH CAMP ~	Updated 03/10/2015	

GOLDEN MEORIES ASST. LVNG 10350 McKinley Ave- 95231 650 773-7916 30 Beds	SUNRISE HOMES 8100 S. Bright Road - 95231 234-2550 15 Beds
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~ LATHROP ~

SERVICE CODES:		
A -Alzheimer's/Dementia	SU -Secured Unit	O2 -Oxygen
AL -Alternative Language	R -Respite	SSI -Soc. Sec. Inc.
ALWP - Assisted Living Waiver Program		W -Wheelchair
~ LATHROP ~	Updated 02/10/2012	

HOME SWEET HOME FOR THE ELDERLY 14110 Jasper St. – 95330 983-5177 (SSI, W) 6 Beds	STONEBRIDGE CARE FACILITY 555 Deerwood Avenue – 95330 (510) 386-1026 6 Beds
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~ MANTECA ~

SERVICE CODES:		
A -Alzheimer's/Dementia	SU -Secured Unit	O2 -Oxygen
AL -Alternative Language	R -Respite	SSI -Soc. Sec. Inc.
ALWP - Assisted Living Waiver Program		W -Wheelchair
~ MANTECA ~	Updated 03/10/2015	

BELLA ROSA RCFE 1028 Snowshoe Way – 95336 239-2139 (W) 2 Beds	COMMONS AT UNION RANCH 2241 N. Union Street - 95336 463-9100 (A, AL, O2, R, SU, W) 108 Beds
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~ MANTECA ~ (Continued)

SERVICE CODES: A -Alzheimer's/Dementia SU -Secured Unit O2 -Oxygen AL -Alternative Language R -Respite SSI -Soc. Sec. Inc. ALWP - Assisted Living Waiver Program W -Wheelchair	
~ MANTECA ~	
Updated 03/15/2012	
DIAMOND CARE FOR SENIORS 738 Chesire Ct. – 95336 580-8980 (pending) 8 Beds	EMERITUS@MANTECA 430 N. Union Rd – 95337 823-0164 (A,O2 R, SU,W) 84 Beds
HADASSAH MMITTAL CORP. 580 Dody Drive – 95337 580-8980 (pending) 8 Beds	JAS GUEST HOME 119 N. Lincoln Avenue – 95336 239-5500 (A, AL, O2, W) 15 Beds
MERCY ADULT CARE 720 S. Union Road – 95337 271-1672 5 Beds	PRESTIGE ASST. LIVING @ MANTECA 1130 Empire Avenue – 95336 (800) 483-3048 130 Beds
REMOLONA FAMILY GUEST HOME 360 Button Avenue – 95336 823-9122 (A, AL, O2, R, SSI, W) 15 Beds	

~ RIPON ~

SERVICE CODES: A -Alzheimer's/Dementia SU -Secured Unit O2 -Oxygen AL -Alternative Language R -Respite SSI -Soc. Sec. Inc. ALWP - Assisted Living Waiver Program W -Wheelchair	
~ RIPON ~	
Updated 03/10/2015	
BETH HAVEN 368 S Wilma Ave – 95366 599-7670 Fax: 599-7717 43 Beds	

~ TRACY ~

SERVICE CODES:

A -Alzheimer's/Dementia	SU -Secured Unit	O2 -Oxygen
AL -Alternative Language	R -Respite	SSI -Soc. Sec. Inc.
ALWP - Assisted Living Waiver Program		W -Wheelchair

~ TRACY ~

Updated 03/15/2012

<p>ASTORIA GARDENS 1960 West Lowell - 95376 833-2200 77 Beds (A, AL, O2, , R, SU, W)</p>	<p>HERITAGE PLACE (<i>EMERITUS AT</i>) 355 W. Grant Line Road – 95376 835-1000 180 Beds (A, AL, O2, R, SU, W)</p>
<p>GAVERO'S CARE HOME 334 REDWOOD AVE. 836-5727 6 Beds</p>	<p>GOLDEN VALLEY RCFE 625 Sequoia Blvd. 95376 830-5265 (AL) 6 Beds</p>
<p>GRACE MANOR 641 Tracey Jean Court – 95377 836-9489 (A, AL, R, SU, W) 6 Beds</p>	<p>OASIS COMMUNITY-DELPHINIUM 1461 Joseph Menusa Ln. - 95377 (925) 858-6424 (A, AL, R) 6 Beds</p>
<p>RM UGALE CARE HOME 110 E. Mt. Diablo Ave -95376 836-5215</p>	

To Receive the Latest List of
Residential Care Facilities for the Elderly (Board and Care List)
Please Call 209 468-1104
A current list will be mailed to you upon request!

**SKILLED NURSING FACILITIES (SNF's)
(Convelescent Hospitals) / Rehabilitation Facilities)
SAN JOAQUIN COUNTY**

The following is a list of Convelescent Hospitals, Skilled Nursing Facilities and Rehabilitation Facilities for San Joaquin County. Please contact the agency for availability of space. Inclusion of an agency does not imply endorsement of its services, nor does exclusion reflect an agency's quality of service. You are encouraged to investigate for yourself.

STOCKTON

CREEKSIDE CARE CENTER 9107 N Davis Rd 95209 209 478-6488 Fax: 209 952-1782 75/SNF	CRESTWOOD MANOR 1130 Monaco Crt 95207 209 478-2060 Fax: 209 478-3175 190/SNF LPS-LOCKED
LINCOLN SQUARE POST ACUTE CARE (aka: Delta Valley SNF) 1032 N Lincoln St 95203 209 477-0271 Fax: 209 466-5355 68/SNF	GOLDEN LIVING-CHATEAU 1221 Rosemarie Ln 95207 209 477-2664 Fax: 209 957-7783 99/SNF
GOLDEN LIVING CENTER OF STOCKTON-HYPANA 4545 Shelly Crt, 95207 209 477-0271 Fax: 209 477-1764 119/SNF	GOLDEN LIVING-PORTSIDE 2740 N California St – 95204 209 466-3522 Fax 209 463-6910 99/SNF ALZH. LOCKED
GOOD SAMARITAN CONV HOSPITAL 1630 N Edison St 95204 209 948-8762 Fax: 209 948-3459 98/SNF	HOSPICE HOUSE OF SAN JOAQUIN 3888 Pacific Ave 95204 209 957-3888 Fax; 209 957-3986 6 / Congregate Living Health Facility
LA SALETTE REHAB/CONV HOSPITAL 537 E Fulton 95204 209 466-2066 Fax: 209 466-5945 122/SNF	MEADOWOOD 3110 Wagner Heights Rd 95209 209 956-3444 Fax: 209 956-3454 100/SNF ALZH LOCKED
PLYMOUTH SQUARE SNF 1319 N Madison 95202 209 466-4341 Fax: 209 466-8853 38/SNF	VALLEY GARDENS HEALTH CARE 1517 Knickerbocker Dr 95210 209 957-4539 Fax: 209 957-5831 120/SNF
WAGNER HEIGHTS CONV HOSP 9289 Branstetter Pl 95209 209 477-5252 Fax: 209 474-0569 150/SNF	RIVERWOOD HEALTHCARE 5320 Carrington Cir 95210 209 473-3004 99/SNF
WINDSOR ELMHAVEN CARE CNTR 6940 Pacific Ave 95207 209 477-4817 Fax: 209 477-0522 128/SNF	WINDSOR HAMPTON CARE CENTER 442 E Hampton 95204 209 466-0456 Fax: 209 466-8140 120/SNF

**SKILLED NURSING FACILITIES (SNF's)
(Convelescent Hospitals) / Rehabilitation Facilities)
SAN JOAQUIN COUNTY**

LODI

ARBOR CONVELSCENT HOSPITAL 900 N Church St 95240 209 333-1222 Fax: 209 333-1816 152/SNF	CRESCENT COURT CONVELESCENT HOSPITAL 610 S Fairmont 95240 209 367-7400 Fax: 209 368-4491 28/SNF
DELTA REHAB HOSPITAL 1334 S Ham Ln 95240 209 334-3825 Fax: 209 368-7714 74/SNF	FAIRMONT REHABILITATION CENTER 950 South Fairmont 95240 209 368-0693 Fax: 209 339-9759 59/SNF
VIENNA CONVALESCENT / REHABILITATION HOSPITAL 800 South Ham Ln 95240 209 368-7141 Fax: 209 368-2163 150/SNF	WINE COUNTRY CARE CENTER 321 W Turner Rd 95240 209 334-3760 Fax: 209 334-1071 89/SNF ALZH. LOCKED

MANTECA

KAISER MANTECA- SUBACUTE 1777 W Yosemite 95336 209 825-3625 Fax: 209 825-3627 21/SUB 4/DP	MANTECA CARE AND REHAB. 410 Eastwood 95336 209 239-1222 Fax: 209 239-4919 172/SNF
ST. JUDE'S CARE CENTER 469 E North St 95336 209 823-1788 Fax: 209 823-1799 99/SNF ALZ. LOCKED	

RIPON

BETHANY HOME 930 W Main St 95366 209 599-4221 Fax: 209 599-7332 92/SNF	
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TRACY

NEW HOPE POST ACUTE CARE 2586 Buthman Rd 95376 209 832-2273 Fax: 209 832-0743 99/SNF	TRACY CONVALESCENT HOSPITAL 545 W Beverly Pl 95376 209 835-6034 Fax: 209 832-7330 59 / SNF
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**To Receive the latest List of Skilled Nursing Facilities) (Convalescent
Hospitals) (Rehabilitation Facilities) Please Call 209 468-1104**
A current list will be mailed to you upon request!

Ombudsman Program Phone: 209 468-3785
PO Box 201056 24 Hour Crisis Line: 800 231-4024
Stockton, CA 95201 Website: www.sjchsa.org

San Joaquin County – Long-Term Care Ombudsman Program

A Long-Term Care Ombudsman is an advocate for residents living in nursing homes and / or residential care facilities for the elderly.

Ombudsman representatives are trained to:

- Receive & investigate complaints on behalf of residents including allegations of abuse or neglect.
- Visit facilities regularly to resolve complaints / concerns.
- Witness Advanced Health Care Directives & Property Transfers for residents in nursing homes.
- Work with licensing agencies and community partners to resolve problems.
- Provide information to residents, families and facility staff.
- Provide education to community groups.
- Offer in-service training to facility staff.
- Work with resident and family councils.

If you have a complaint or concern regarding a Long-Term Care Facility, an Ombudsman representative is available to help.

Phone: 209 468-3785

Or

Crisis Line at 800 231-4024

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